

# 2010/2011 Draft Annual Plan



# Contents

|   |    |   |     |
|---|----|---|-----|
| <b>Executive Summary</b>                | 2  | <b>Council Controlled Organisations</b> | 68  |
| <b>Key Consultation Issues</b>          | 4  | Strada Corporation Limited              | 68  |
| <b>Corporate and Council Leadership</b> | 5  | Waikato Regional Airport                | 69  |
| <b>Strategy and Support</b>             | 11 | Local Authority Shared Services Limited | 70  |
| Planning and Strategy                   | 11 | <b>Non-funded Projects</b>              | 71  |
| <b>Stakeholder Relations</b>            | 16 | <b>Forecast Financial Information</b>   | 74  |
| Community and Safety                    | 16 | <b>The Waikato District Area</b>        | 107 |
| Customer Delivery                       | 18 | <b>Council Members</b>                  | 108 |
| Libraries                               | 19 | <b>Council Structure</b>                | 109 |
| <b>Regulatory</b>                       | 24 | <b>Management Team</b>                  | 110 |
| Animal Control                          | 24 |   |     |
| Building Control                        | 25 |   |     |
| Environmental Health                    | 27 |   |     |
| Monitoring and Bylaws                   | 29 |   |     |
| Resource Management                     | 30 |   |     |
| <b>Water and Facilities</b>             | 34 |   |     |
| Facilities                              | 34 |   |     |
| Property                                | 38 |   |     |
| Solid Waste Management                  | 40 |   |     |
| Stormwater                              | 42 |   |     |
| Wastewater                              | 45 |   |     |
| Water Supply                            | 49 |   |     |
| <b>Roading and Projects</b>             | 57 |   |     |
| The Road Network                        | 57 |   |     |
| Bridges                                 | 60 |   |     |
| Corridor Maintenance                    | 61 |   |     |
| Footpaths                               | 62 |   |     |
| Network Administration                  | 62 |   |     |
| Passenger Transport                     | 63 |   |     |
| Road Safety                             | 64 |   |     |

# Executive

The Waikato district is a great region. It is one we can all be proud of living in. Our natural environments are second to none, from the stunning beaches in Raglan to the diverse wetlands in the North Waikato and the walkways around Huntly. This is a district rich in history and culture. It is a district the Council is proud to support.

Regions like the Waikato are always evolving, they constantly change to meet the challenges of the future while aiming for a vision of what they want to become. The vision for the Council is:

**“To be a recognised leader in creating a district that prides itself on economic excellence, local participation and sustainable communities.”**

And as always, the challenge in any annual plan is to progress the vision and invest in the future while keeping rate increases to a level acceptable to the community.

The general rate increase for 2010/11 is 2.96 percent.

The LTCCP and the Annual Plan signals \$31,166,000 expenditure on capital projects for 2010/2011. All the projects are highlighted in the Draft Annual Plan.

Some of the key works include:

- Suitable land will be identified and purchased for the construction of reservoirs to store water in the vicinity of Hamilton City. This water will then be distributed to consumers in Newstead, Tamahere and Gordonton. \$828,000 has been set aside for this work with design on these reservoirs beginning this year.
- Roading projects again take a significant portion of the budget with \$4m being spent on resurfacing 126km of sealed roads; \$6m on 12.5km of area wide pavement treatment; \$2.3m on 3.12km of seal extension.
- Council has committed just over \$400,000 to the replacement or refurbishment of a community hall at Meremere. This will be done in consultation with the local community.
- Council will spend more than \$1.5m in Raglan in the coming year on a range of wastewater projects including the Whale Bay wastewater project, replacement of rising mains, additional pump storage and sewer main renewals.
- More than \$300,000 has been set aside to purchase land for an expansion of the cemetery in Huntly as its current capacity is expected to be exceeded by 2015.
- Development work at Lake Puketirini will be undertaken in consultation with the Puketirini Management Committee.
- Council will spend \$300,000 on the purchase of land for the Te Kauwhata reservoir.



**Peter Harris - Mayor**

*This Annual Plan sets out what the council wants to achieve in the financial year 1 July 2010 to 30 June 2011 as it works towards what the community needs.*

# Summary

A number of issues face the Council in the coming year, two of those are highlighted below:

## **Expansion of the Northern Boundary**

Following the restructure of Auckland councils into one "Super City", Council will, in November this year, take over an area of Franklin District covering some 100,000 ha of land and with 14,541 new residents and 6,799 new properties. The transition, and its associated costs, will place some strain on Council's resources. We are continuing to seek central government assistance to fund the transition costs.

Welcoming the new ratepayers from Franklin into the district in November will be a strong focus as we head into 2010/11. In the meantime we will be working closely with our existing communities to make sure progress on projects and services continues.

## **Governance of the Waikato**

There has been recent wide-spread debate amongst communities about whether their current system of local government serves them best now and in the future.

During 2010/2011 we will be working with other authorities in the Waikato region to jointly undertake a body of work to provide a key understanding of the drivers for change and develop criteria against which options for local government reform can be judged. This will include consideration of the status quo, shared service and amalgamation options.

In the meantime, Council's executive staff will continue to work together to find new ways of sharing resources and services.

## **Managing Growth**

Over the next few years, a focus will be on revitalising and growing towns and villages in the district by attracting and planning for a greater proportion of growth to occur in these settlements. A programme will be developed for structure plans in the district.

The majority of the district is productive farmland, with highly productive soils and complemented by outstanding landscapes and coastlines. The productive potential of rural land will be promoted, key environmental assets protected, and some tightening of rural residential subdivision will occur.

## **Summary**

As part of this consultation, we will be asking residents to take a close look at the work we do, and give us a clear indication of where we should draw the line between affordability and quality of service.

We look forward to being able to make further progress for the benefit of you, our ratepayers, and for the district as a whole.



**Gavin Ion - Chief Executive**



*As a council we look forward to working with you all in the coming year.*

# Key Consultation Issues

Council each year makes changes to a number of plans and projects that are outlined in its long term plan. Many of these issues require further consultation with ratepayers. The following outlines some of the key issues for consultation in the coming year. Further detail about the timeframes and issues will be provided throughout the year.

- **Increase in General Rate**

It is proposed to increase the general rate by 2.96 percent this year, 0.08 percent more than outlined in the LTCCP. This was due to additional money being allocated to seal extension work.

- **Increases in targeted rates**

The costs of targeted rates for water, wastewater and stormwater will be increased as outlined in the LTCCP. These proposed increases are the result of the rising standards (such as the Drinking Water Standards) and compliance costs for consents.

The District Refuse and Recycling rate will also be increasing to reflect the full costs of the contract.

- **Fees and Charges**

Building Consent application fees have been consolidated and increased to keep pace with inflation.

- **Te Kauwhata Library**

A new library will be built in Te Kauwhata as the current lease expires in March 2011 and cannot be renewed. \$744,000 has been brought forward from 2012/13 to cover this cost.

- **Franklin to Waikato Transition Costs**

The Draft Annual Plan does not include costs associated with transitioning part of the Franklin District into the Waikato District. Council wishes to hear your views on how this should be funded.

The initial assessment of costs has two components:

**Operational - \$1.285m**

This includes the costs of backfilling staff who are required to resource the transition project; project management costs; software migration costs; communication and legal costs and contracts that may need to change following the transition.

**Capital 0 \$1.53m**

An estimated amount has been allowed for capital costs associated with the establishment of an office in Tuakau, including replacement computer equipment with Auckland Council retaining the existing hardware, and any other costs that may be incurred dependent on how Waikato District Council chooses to provide a range of services. At least a portion of this cost should be met through the transfer of existing budgets from Franklin District Council.

The Waikato District Council does not wish to see these transition costs imposed on existing ratepayers and we are discussing this matter with central government at present. If we are unsuccessful in these discussions then we may need to consider loan funding these costs or funding from general rates.

# Corporate and Council Leadership

This activity contributes to achieving all of the community outcomes:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
| ✓                  |                |                  |               | ✓                   |              | ✓                |                 | ✓            |

The Chief Executive is the principal policy advisor to the Council and provides the overall leadership and business planning for the organisation.

Council also makes contributions to a variety of community groups and projects to improve/enhance the social, cultural, environmental, arts, sporting capacity and infrastructure within the district.

Council administers discretionary funds, which reflect community needs on a self-determination basis. This activity promotes recreational activities, provides community facilities, and fosters arts, cultural and sports development. In addition, it engenders a greater sense of belonging to the local community.

Also within the Chief Executive's team is a team that will focus on business improvement specifically improving our processes and procedures. The overall result is expected to be improved customer service and business efficiency.

## Key Projects for 2010/2011

The main emphasis this year will be on process improvement and business efficiency.

## What we plan to do

| Project                              | LTCCP     | Annual Plan |
|--------------------------------------|-----------|-------------|
|                                      | 2010/2011 | 2010/2011   |
|                                      | \$        | \$          |
| Process improvement project          | 31,020    | 66,020      |
| District minor improvement programme | 129,250   | 125,000     |
| Salary Inflation Costs               | 0         | 241,897     |
| Business Improvement Costs           | 0         | 35,000      |
| Staff Attrition Project              | -500,000  | 0           |

**Grants and Donations**

|  | <b>LTCCP<br/>2010/2011<br/>\$</b> | <b>Annual Plan<br/>2010/2011<br/>\$</b> |
|--|-----------------------------------|---|
| Events Fund  | 18,612                            | 18,612                                  |
| Rugby World Cup bid                                    | 12,408                            | 12,408                                  |
| Sport Waikato contract                                 | 130,360                           | 130,360                                 |
| Huntly Information Centre contract                     | 62,532                            | 62,532                                  |
| Raglan Information Centre contract                     | 96,411                            | 96,411                                  |
| Twin Arts Information Centre                           | 5,000                             | 5,000                                   |
| Air Ambulance  | 10,000                            | 10,000                                  |
| Northern Surf Life Saving                              | 29,500                            | 29,500                                  |
| Waikato District Sports Awards                         | 5,000                             | 5,000                                   |
| Life Education Trust                                   | 5,000                             | 5,000                                   |
| Design Festival  | 3,000                             | 3,000                                   |
| Ecosourced Waikato in the district                     | 2,000                             | 2,000                                   |
| Tourism Promotion                                      | 73,343                            | 73,343                                  |
| Waikato District Crime Prevention and Technology Trust | 10,000                            | 10,000                                  |
| Bush Tramway   | 1,000                             | 1,000                                   |
| Raglan Coastguard grant                                | 6,500                             | 6,500                                   |
| Te Akau Community Complex grant                        | 7,231                             | 7,000                                   |
| District Museum Huntly                                 | 90,000                            | 90,000                                  |
| Te Kauwhata – premises for DISC                        | 10,035                            | 10,035                                  |
| Waikato Biodiversity Forum                             | 3,294                             | 3,294                                   |

**Discretionary Fund \***

|             | <b>LTCCP<br/>2010/2011<br/>\$</b> | <b>Annual Plan<br/>2010/2011<br/>\$</b> |
|-------------|-----------------------------------|---|
| Rural Wide  | 27,987                            | 27,987                                  |
| Huntly      | 22,873                            | 22,873                                  |
| Ngaruawahia | 21,302                            | 21,302                                  |
| Raglan      | 14,405                            | 14,405                                  |
| Te Kauwhata | 4,258                             | 4,258                                   |
| Meremere    | 1,648                             | 1,648                                   |
| Taupiri     | 1,573                             | 1,573                                   |

\*The funds that are made available to Community Boards and Committees are to be expended at their discretion. Guidelines on how to make an application for funding are available at any Council office.

# Variations between the LTCCP and Annual Plan

There are three main variances in this activity against the projects scheduled in the Annual Plan for 2010/2011. The variances and the reasoning are as follows:

- Process Improvement Project: An additional \$35,000 is required to enable continuation of our extensive process improvement project. At this stage, a list of 85 improvement opportunities has been identified.
- Market Movement: \$241,897 is required to allow for additional salary market movements arising from the July 2009 review, which have a flow-on benefit to 2010/2011.
- Market salary movements for local government salaries have, in this instance, lagged behind the private sector salary levels. Council is contractually committed to honouring the market movement.
- Staff Attrition Project: Savings of \$500,000 realised from restructuring last year have been allocated against individual activities.

## How we know we are on track

Within the framework of applicable legislation we aim to provide consistent service levels in the following areas.

| Level of Service   | Customer Measure   | Target 2010/11 | Technical Measure   | Target 2010/11 |
|--|--|----------------|---|----------------|
| Provide good governance and robust policy that supports the legislative requirements via political and community involvement and a positive staff culture. | The Local Government Official Information and Meetings Act is complied with.   | 100%           | No more than 10% of decisions are made in the public excluded section of the agenda.                                | 10%            |
|  | Council complies with the Local Government Act 2002 requirements in relation to the LTCCP, Annual Plan and Annual Report.  | 100%           | A clear audit opinion is achieved in each case.   | 100%           |
|  | % of local Maori satisfied with the level of involvement and opportunities for Maori to engage with Council.               | 65%            | Number of meetings held with Iwi.   | 1 per quarter  |
| Residents are satisfied that they are able to influence decisions that the Council makes.  | % of residents agree that they have the opportunity to be involved and participate in the way the Council makes decisions. | 60%            | Council develops and consults with the community on Community and Township Development Plans as they are developed. | 100%           |
| Relationships between the Council and the community are enhanced.  | % of residents understand how the Council makes decisions.   | 60%            | N/A   | N/A            |

| <b>Level of Service</b>  | <b>Customer Measure</b>                                   | <b>Target 2010/11</b> | <b>Technical Measure</b>   | <b>Target 2010/11</b> |
|--|---|-----------------------|--|-----------------------|
| Council provides the grants specified within agreed timeframes and does the necessary checks to ensure grants are used for the intended purpose. | Community grants are completed on time and within budget. | 100%                  | Required reporting is received from organisations that have been given grants. | 100%                  |

# Estimated Expenses and Revenue Statement - Corporate and Council Leadership

A forecast for the year ending 30 June 2011

|   | LTCCP<br>2009/10<br>\$000's | LTCCP<br>2010/11<br>\$000's | Annual Plan<br>2010/11<br>\$000's |
|---|-----------------------------|-----------------------------|-----------------------------------|
| <b>Revenue</b>  |                             |                             |                                   |
| Finance income  | 4                           | 3                           | 13                                |
| Activity income - other than contributions<br>and subsidies | 62                          | 134                         | 93                                |
| Less Internal Interest                                      | (4)                         | (3)                         | (13)                              |
| <b>Activity Revenue</b>                                     | <b>62</b>                   | <b>134</b>                  | <b>93</b>                         |
| <b>Expenditure</b>  |                             |                             |                                   |
| Personnel costs   | 1,571                       | 1,651                       | 1,161                             |
| Finance costs   | 528                         | 490                         | 490                               |
| Activity expenditure  | 1,539                       | 792                         | 1,276                             |
| Indirect Costs  | 1,586                       | 1,655                       | 2,177                             |
| Less Internal Interest                                      | (368)                       | (345)                       | (347)                             |
| <b>Activity Expenditure</b>                                 | <b>4,856</b>                | <b>4,243</b>                | <b>4,757</b>                      |
| <b>Activity Surplus/(Deficit)</b>                           | <b>(4,794)</b>              | <b>(4,109)</b>              | <b>(4,664)</b>                    |
| Council Reserves  | 349                         | 7                           | 29                                |
| General Rate  | 4,373                       | 4,102                       | 4,635                             |
| Replacement Reserves  | 50                          | 0                           | 0                                 |
| External Loans Raised                                       | 22                          | 0                           | 0                                 |
| <b>Total Surplus/(Deficit) Funding</b>                      | <b>4,793</b>                | <b>4,109</b>                | <b>4,664</b>                      |

# Estimated Capital Funding Requirements - Corporate and Council Leadership

A forecast for the year ending 30 June 2011

|   | LTCCP<br>2009/10<br>\$000's | LTCCP<br>2010/11<br>\$000's | Annual Plan<br>2010/11<br>\$000's |
|---|-----------------------------|-----------------------------|-----------------------------------|
| <b>Capital Expenditure</b>                |                             |                             |                                   |
| External Loan repayments                  | 184                         | 200                         | 172                               |
| Internal Loan repayments                  | 326                         | 353                         | 353                               |
| <b>Total Capital Funding Requirements</b> | 510                         | 554                         | 525                               |
| <b>Funded By</b>                          |                             |                             |                                   |
| General Rate                              | (510)                       | (553)                       | (525)                             |
| <b>Total Funding</b>                      | (510)                       | (553)                       | (525)                             |

## Variations between LTCCP and Annual Plan

NIL

# Strategy and Support

This activity (through planning and strategy) contributes to achieving the following community outcomes:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
|                    |                |                  | ✓             | ✓                   |              | ✓                |                 | ✓            |

The strategy and support group of activities provides a range of planning, strategy, support and service delivery functions for Council, its community and ratepayers. In particular these are planning and strategy, financial management, computer technology and legal functions.

The finance department within the group meets Council's accounting and treasury requirements. The principal services include rates billing, maintaining the integrity of financial systems, financial reporting and advice, and internal audit and control.

The information services team provides an internal support service for core Council departments, activities, staff and elected members throughout the district. Council business requires expertise and specialised software fully integrated into the provision of customer services.

The planning and strategy team is responsible for all planning functions. This includes strategic, corporate, environmental, policy and structure planning. The team also participates in policy development and regional/national planning.

## Planning and Strategy

To fulfil Council's planning responsibilities under the Resource Management Act 1991 (including any amendments) and Local Government Act 2002, Council undertakes monitoring and administration of the District Plan and the development of policy to promote the sustainable management of natural and physical resources.

### District plan

Planning and strategy is principally about providing advice and facilitating land use in a structured and logical way. The purpose of this activity is to carry out Council's planning functions under the Resource Management Act 1991. The District Plan identifies resource management issues in the district and states objectives, policies and methods to address the issues. The Act prescribes a detailed plan-making process.



## Structure planning

Structure plans provide a framework for future growth in the district, by managing development and land use patterns, areas of open space, layout and nature of infrastructure (including roads), and other key features.

The greater Hamilton City area is expected to experience 97% of the region's population growth, and this impacts on the district through high residential growth in the wards bordering Hamilton City. Subdivisional development impacts on the transport network by generating more road users in all modes, while also potentially changing the nature of an area if the expectations of the community change. In line with Council policy, developers must fund the bulk of the costs of upgrading the infrastructure to support growth. To do this, Council reviewed its Development Contributions Policy in the 2009-2019 Long Term Council Community Plan and will apply it under the Local Government Act 2002.

## Corporate planning

Through its community planning focus this activity co-ordinates the development of community plans in local areas, and Council's major planning documents such as the Long Term Council Community Plan, Annual Plan, Annual Report and Community Plans.

## Key projects for 2010/2011

### Project

Ongoing replacement and maintenance of the Council's vehicle fleet each year.

Rural Fire Appliances

Minor Plant Purchases

|   | <b>LTCCP<br/>Projected Cost<br/>2010/2011</b> | <b>Annual Plan<br/>Projected Cost<br/>2010/2011</b> |
|---|---|---|
|   | <b>\$</b>                                     | <b>\$</b>   |
| Ongoing replacement and maintenance of the Council's vehicle fleet each year. | 682,440                                       | 514,000   |
| Rural Fire Appliances   |   | 60,000  |
| Minor Plant Purchases   | 72,380  | 72,380  |

### Operating expenditure

Fleet Management Project

Horotiu structure plan

Cultural heritage

Notable tree project

Development of new community plans

LTCCP – consultation and community outcomes

Sub-regional growth strategy

|   | <b>LTCCP<br/>2010/2011</b> | <b>Annual Plan<br/>2010/2011</b> |
|---|----------------------------|----------------------------------|
|   | <b>\$</b>                  | <b>\$</b>                        |
| Fleet Management Project                    |                            | 22,000                           |
| Horotiu structure plan                      | 40,000                     | 40,000                           |
| Cultural heritage                           | 15,510                     | 15,510                           |
| Notable tree project                        | 10,340                     | 10,340                           |
| Development of new community plans          | 5,170                      | 5,170                            |
| LTCCP – consultation and community outcomes | 15,510                     | 15,510                           |
| Sub-regional growth strategy                | 51,700                     | 51,700                           |

# Variations between LTCCP and Annual Plan

The main variances between the LTCCP and the Annual Plan is that overhead costs have increased due to:

- The vehicle fleet budget is reduced because the expected increase of the fleet has been reduced.
- A new water tanker for Maramarua Fire Station was not budgeted in LTCCP. The expected cost is net of the Fire Service subsidy.
- A new cost for management of the fleet by external fleet specialists has been allowed in the Annual Plan.

## How we know that we are on track

Council cannot manage demand for planning services, apart from its ability to influence and moderate public opinion. Demand for planning services is dependent on a number of externalities, which Council cannot influence or control. These include population growth, market stability, political confidence, demand and supply and the social evolution of communities. However, Council can choose the extent to which it promotes items onto the public policy agenda. Consideration of efficient levels in terms of the number of relevant suitably trained staff employed and improvements in efficiency, consistency and customer service will allow Council to ensure sufficient resources are allocated to the resource management area within Council to maintain and improve service levels.

| Level of Service   | Customer Measure   | Target 2010/11 | Technical Measure  | Target 2010/11 |
|--|--|----------------|--|----------------|
| The District Plan ensures that resources controlled by Council are managed in accordance with the purpose and principles of the RMA and reflect the will of the community. | All District Plan changes will be undertaken as per the RMA statutory process.   | 100%           | Audit the implementation of the District Plan and the progress towards the achievement of the stated environmental outcomes. | 100%           |
| Opportunities are provided for involvement in decision-making.   | Consultation undertaken including: <ul style="list-style-type: none"> <li>▪ Informal consultation.</li> <li>▪ Opportunity to submit and present views.</li> <li>▪ Public hearing process.</li> <li>▪ Written advice of Council's decision on submissions.</li> </ul> | 100%           | Written feedback provided to submitters and decisions published.   | 100%           |

# Estimated Expenses and Revenue Statement - Strategy and Support

A forecast for the year ending 30 June 2011

|  | LTCCP<br>2009/10<br>\$000's | LTCCP<br>2010/11<br>\$000's | Annual Plan<br>2010/11<br>\$000's |
|--|-----------------------------|-----------------------------|-----------------------------------|
| <b>Revenue</b>   |                             |                             |                                   |
| Rates revenue  | 285                         | 289                         | 0                                 |
| Finance income   | 262                         | 298                         | 22                                |
| Activity income - other than contributions and subsidies | 1,198                       | 1,446                       | 187                               |
| Less Internal Interest                                   | (262)                       | (298)                       | (22)                              |
| <b>Activity Revenue</b>                                  | <b>1,483</b>                | <b>1,735</b>                | <b>187</b>                        |
| <b>Expenditure</b>                                       |                             |                             |                                   |
| Audit fees   | 83                          | 86                          | 101                               |
| Depreciation and amortisation expense                    | 1,474                       | 1,736                       | 1,165                             |
| Personnel costs  | 3,994                       | 4,103                       | 3,489                             |
| Finance costs  | 229                         | 213                         | 0                                 |
| Activity expenditure                                     | 3,434                       | 3,708                       | 2,935                             |
| Indirect Costs   | (6,739)                     | (7,162)                     | (6,171)                           |
| Other expenditure  | 58                          | 60                          | 60                                |
| Less Internal Interest                                   | (223)                       | (208)                       | 0                                 |
| <b>Activity Expenditure</b>                              | <b>2,310</b>                | <b>2,536</b>                | <b>1,579</b>                      |
| <b>Activity Surplus/(Deficit)</b>                        | <b>(827)</b>                | <b>(801)</b>                | <b>(1,392)</b>                    |
| Council Reserves   | (545)                       | (553)                       | (524)                             |
| General Rate   | 1,598                       | 1,533                       | 1,602                             |
| Replacement Reserves                                     | (138)                       | (21)                        | 211                               |
| Targeted Rate Reserves - Operational                     | (34)                        | (32)                        | 0                                 |
| Income applied to capital                                | (54)                        | (126)                       | 103                               |
| <b>Total Surplus/(Deficit) Funding</b>                   | <b>827</b>                  | <b>801</b>                  | <b>1,392</b>                      |

# Estimated Capital Funding Requirements - Strategy and Support

A forecast for the year ending 30 June 2011

|   | LTCCP<br>2009/10<br>\$000's | LTCCP<br>2010/11<br>\$000's | Annual Plan<br>2010/11<br>\$000's |
|---|-----------------------------|-----------------------------|-----------------------------------|
| <b>Capital Expenditure</b>                |                             |                             |                                   |
| Growth/Demand                             | 244                         | 249                         | 170                               |
| Level of Service                          | 668                         | 626                         | 542                               |
| Renewal                                   | 852                         | 1,201                       | 530                               |
| External Loan repayments                  | 19                          | 20                          | 0                                 |
| Internal Loan repayments                  | 158                         | 159                         | 0                                 |
| <b>Total Capital Funding Requirements</b> | <b>1,941</b>                | <b>2,255</b>                | <b>1,242</b>                      |
| <b>Funded By</b>                          |                             |                             |                                   |
| Council Reserves                          | 272                         | 258                         | (192)                             |
| Replacement Reserves                      | 1,393                       | 1,772                       | (1,050)                           |
| Targeted Rate Reserves - Operational      | 100                         | 0                           | 0                                 |
| Asset Sales                               | 122                         | 53                          | (103)                             |
| External Loans Raised                     | 0                           | 46                          | 0                                 |
| Income applied to capital                 | 54                          | 126                         | 103                               |
| <b>Total Funding</b>                      | <b>1,941</b>                | <b>2,255</b>                | <b>(1,242)</b>                    |

## Variations between LTCCP and Annual Plan

- The variations between the LTCCP and the Annual Plan arose from the restructure of Council during the year. The number of core groups within Council increased and the departments within the core groups have been realigned in accordance with the new structure.

# Stakeholder Relations

This activity contributes to achieving all of the community outcomes:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
| ✓                  | ✓              | ✓                |               |                     | ✓            |                  | ✓               |              |

The key driver of the Stakeholder Relations team is the customer. This team provides a customer centred interface for our residents, ratepayers and others who interact with the Council. The key areas of customer support are our customer delivery teams, our library services, civil defence, the secretariat, communications and community and iwi liaison.

## Community and Safety

The provision of this activity contributes to the community outcomes of:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
|                    |                |                  |               |                     | ✓            |                  | ✓               |              |

Public safety and emergency management activities are fundamental to the protection of life and property in the community. Council, working in conjunction with the Waikato Valley Emergency Operating Authority (WVEOA) looks to ensure both council and the community are able to respond, effectively manage and recover from disaster impacts.

### What we plan to do

#### Operating expenditure

##### Project

Waikato Emergency Management Group  
 Waikato Valley Emergency Operating Area

|   | LTCCP<br>Projected Cost<br>2010/2011<br>\$ | Annual Plan<br>Projected Cost<br>2010/2011<br>\$ |
|---|--|--|
| Waikato Emergency Management Group      | 19,878                                     | 19,878   |
| Waikato Valley Emergency Operating Area | 82,017                                     | 82,017   |

# How we know we are on track

Waikato District Council is part of WVEOA which plays a key role in supporting Council to be prepared for emergency situations brought about by natural (climate change, flooding, drought) causes or by human causes (growth in the transportation of hazardous materials, fire).

The specific activities of the WVEOA are outlined in Section 34 of the Civil Defence Emergency Management Act 2002 that highlights outcomes and criteria critical to the management of civil defence in the district. These requirements specify service levels and delivery strategies for WVEOA.

Within the framework of applicable legislation we aim to provide consistent service levels in the following areas.

| Level of Service  | Customer Measure   | Target 2010/11 | Technical Measure  | Target 2010/11  |
|---|--|----------------|--|-----------------|
| Provide a key role in ensuring the organisation and the community are able to respond, effectively manage, and recover from disaster impacts. | Coordinated CDEM Group Plan for managing hazards for all communities within the Waikato District.  | 100%           | Undertake a joint annual training exercise.  | 1 per annum     |
|   | The Civil Defence Emergency Management Act 2002 is complied with to carry out continuity planning relating to other territorial authorities, emergency services and communities. |                | Participate in the CDEMG and WVEOA meetings.   | 100% attendance |
|   |  |                | EOC radios are commissioned and functioning on mandated ES bands and are routinely tested at least monthly.                                | 100%            |
| All Council activities are undertaken safely.   | All Council activities are undertaken safely.  | 100%           | Health and safety systems or plans are in place for all operational and capital works undertaken by Council staff or external contractors. | 100% compliance |

# Customer Delivery

This activity contributes to the community outcomes of:

|                           |                       |                         |                      |                            |                     |                         |                        |                     |
|---------------------------|-----------------------|-------------------------|----------------------|----------------------------|---------------------|-------------------------|------------------------|---------------------|
| <b>Accessible Waikato</b> | <b>Active Waikato</b> | <b>Educated Waikato</b> | <b>Green Waikato</b> | <b>Sustainable Waikato</b> | <b>Safe Waikato</b> | <b>Thriving Waikato</b> | <b>Vibrant Waikato</b> | <b>Well Waikato</b> |
|---------------------------|-----------------------|-------------------------|----------------------|----------------------------|---------------------|-------------------------|------------------------|---------------------|



Customer delivery provides a key interface between the council and the communities it serves. It is responsible for interaction with our stakeholders either face-to-face over the counter, by telephone or by e-mail.

The team has specially trained enquiry managers who are able to support identified key customers through Council regulations and processes.

## How we know we are on track

Within the framework of applicable legislation we aim to provide consistent service levels in the following areas.

| <b>Level of Service</b>  | <b>Customer Measure</b>  | <b>Target 2010/11</b> | <b>Technical Measure</b>   | <b>Target 2010/11</b> |
|--|--|-----------------------|--|-----------------------|
| Deliver a full range of services and information in a prompt, professional and customer friendly manner. | Obtain a rating of "good" or better from respondents in a formal customer satisfaction survey, which will be carried out annually. | 90%                   | % of all calls to Council's main telephone number (07824 8633) are answered within 30 seconds. | 70%                   |
|  | Opening hours clearly and accurately advertised on website (reviewed quarterly).   | 100% of the time      |  |                       |

# Libraries

The provision of this activity contributes to the community outcomes of:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
|                    | ✓              | ✓                |               |                     |              |                  | ✓               |              |

Waikato District Council's libraries provide a wide range of library and information services at Huntly, Ngaruawahia, Raglan, Te Kauwhata and Meremere, including a wide range of up-to-date books, DVD's, CD's, computer programmes and games, digital resources, free access to the Internet, value-added services including fax, photocopying, and laminating, and public space – a “living room away from home”.

There are also volunteer community libraries at Te Akau, Waitetuna and Perrin Park Retirement Village in Te Kowhai.

## What we plan to do

### Project

| Project             | LTCCP<br>Projected Cost<br>2010/2011 | Annual Plan<br>Projected Cost<br>2010/2011 |
|---------------------|--------------------------------------|--|
|                     | \$                                   | \$   |
| Adult books         | 166,747                              | 166,747                                    |
| Music CDs           | 17,490                               | 17,490                                     |
| DVDs                | 10,106                               | 10,106                                     |
| Children's books    | 59,625                               | 59,625                                     |
| Te Kauwhata Library | 0                                    | 744,480                                    |

## Variations between the LTCCP and Annual Plan

- The Te Kauwhata library project has been brought forward from 2012/13 as the current lease expires in April 2010 and cannot be renewed.

# How we know we are on track

Within the framework of applicable legislation we aim to provide consistent service levels in the following areas.

| Level of Service   | Customer Measure  | Target 2010/11         | Technical Measure   | Target 2010/11 |
|--|---|------------------------|---|----------------|
| Provide modern, well resourced libraries that are also a community space for residents.                                  | Expand the District Library in Huntly, provide larger new premises in Te Kauwhata and Raglan.   | Huntly and Te Kauwhata | N/A   | N/A            |
| Meet increasing customer demands in technology, e.g. digital resources, free internet access, library catalogue on-line. | Library catalogue on-line early in 2010   | 100%                   | N/A   | N/A            |
|  | Subscription to the EPIC database is maintained.  | 100%                   | N/A   | N/A            |
|  | Additional resources purchased for the library's on-line catalogue.   | 100%                   | N/A   | N/A            |
| Waikato District residents can access neighbouring authorities' libraries.   |   |                        | Library agreements with Hamilton City, Waipa District Cambridge Branch, Matamata-Piako, Franklin District Libraries and Hauraki District are current and enable WDC residents access to the library services at no direct cost for the first two years. | 100%           |
| Customers are satisfied with the service they receive.   | That the bi-annual library survey shows that: <ul style="list-style-type: none"> <li>▪ Respondents rate the service they receive as good or better.</li> <li>▪ Respondents indicate their needs are met always or often.</li> </ul> | 90%                    | N/A   | N/A            |

| Level of Service   | Customer Measure                      | Target 2010/11 | Technical Measure   | Target 2010/11 |
|--|---------------------------------------|----------------|---|----------------|
| The library offers modern, quality collections to meet the needs of the community. | Customer satisfaction survey results. | 90%            | <p>Library stock is purchased in accordance with the library's Collection Development Policy. That average age of the collection is less than 5 years old.</p> <p>(Note: this is based on the active collection being books less than ten years old. Books older than ten years old are generally reference items, local history or core stock that has long-term value).</p> | 100%           |

# Estimated Expenses and Revenue Statement - Stakeholder Relations

A forecast for the year ending 30 June 2011

|  | LTCCP<br>2009/10<br>\$000's | LTCCP<br>2010/11<br>\$000's | Annual Plan<br>2010/11<br>\$000's |
|--|-----------------------------|-----------------------------|-----------------------------------|
| <b>Revenue</b>   |                             |                             |                                   |
| Activity income - other than contributions and subsidies | 0                           | 0                           | 201                               |
| <b>Activity Revenue</b>                                  | <b>0</b>                    | <b>0</b>                    | <b>201</b>                        |
| <b>Expenditure</b>                                       |                             |                             |                                   |
| Depreciation and amortisation expense                    | 0                           | 0                           | 251                               |
| Personnel costs  | 0                           | 0                           | 2,049                             |
| Finance costs  | 0                           | 0                           | 6                                 |
| Activity expenditure                                     | 0                           | 0                           | 966                               |
| Indirect Costs   | 0                           | 0                           | 336                               |
| <b>Activity Expenditure</b>                              | <b>0</b>                    | <b>0</b>                    | <b>3,608</b>                      |
| <b>Activity Surplus/(Deficit)</b>                        | <b>0</b>                    | <b>0</b>                    | <b>(3,407)</b>                    |
| General Rate   | 0                           | 0                           | 3,411                             |
| Replacement Reserves                                     | 0                           | 0                           | 254                               |
| Targeted Rate Reserves - Capital                         | 0                           | 0                           | 305                               |
| Income applied to capital                                | 0                           | 0                           | (563)                             |
| <b>Total Surplus/(Deficit) Funding</b>                   | <b>0</b>                    | <b>0</b>                    | <b>3,407</b>                      |

# Estimated Capital Funding Requirements - Stakeholder Relations

| A forecast for the year ending 30 June 2011 | LTCCP<br>2009/10<br>\$000's | LTCCP<br>2010/11<br>\$000's | Annual Plan<br>2010/11<br>\$000's |
|---|-----------------------------|-----------------------------|-----------------------------------|
| <b>Capital Expenditure</b>                  |                             |                             |                                   |
| Level of Service                            | 0                           | 0                           | 744                               |
| Renewal                                     | 0                           | 0                           | 255                               |
| External Loan repayments                    | 0                           | 0                           | 4                                 |
| <b>Total Capital Funding Requirements</b>   | <b>0</b>                    | <b>0</b>                    | <b>1,003</b>                      |
| <b>Funded By</b>                            |                             |                             |                                   |
| External Loans Raised                       | 0                           | 0                           | (440)                             |
| Income applied to capital                   | 0                           | 0                           | (563)                             |
| <b>Total Funding</b>                        | <b>0</b>                    | <b>0</b>                    | <b>(1,003)</b>                    |

## Variations between LTCCP and Annual Plan

- Stakeholder Relations is a new group formed in the restructure of Council. No provision for income or expenditure was made in the LTCCP for this group.

# Regulatory

This activity contributes to achieving the following community outcomes:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
| ✓                  | ✓              | ✓                | ✓             | ✓                   | ✓            | ✓                |                 | ✓            |

This team is the regulatory arm of Council. It is closely linked to the community and the achievement of community outcomes through activities like animal and building control, resource management and consents monitoring, environmental health and liquor licensing, and regulatory activities related to roading.

## Animal Control

The provision of this activity contributes to the community outcomes of:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
|                    | ✓              | ✓                |               |                     | ✓            |                  |                 |              |

The animal control activity is a community safety service mainly focused on the control of dogs in the community, the registration of all dogs, and the enforcement of relevant legislation and bylaws. Council has to be flexible in being able to respond to changing legislation.

Council's animal control officers also respond to reports of stray stock obstructing public roads. The activity is concerned with promoting the social and environmental well-beings.

### How we know we are on track

Other than the district growth projections, demand for services is not expected to change significantly. To assist in achieving the intended service levels, Council uses a comprehensive database, which is linked to a national database.

| Level of Service  | Customer Measure  | Target 2010/11 | Technical Measure  | Target 2010/11 |
|---|---|----------------|--|----------------|
| Ensuring safety from the increasing number of dog attacks, and from wandering stock when travelling by car. | Residents feel safe from dog intimidation in community areas.                                   | 75%            | Patrolling of community area including urban areas, parks, playgrounds and recreational areas – at least weekly. | 100%           |
|   | % complaints regarding dog control will be investigated within 10 working days of notification. | 95%            |  |                |
|   | % complaints regarding stray stock responded to within one hour of notification.                | 90%            |  |                |
|   | Fenced and marked dog runs will be provided, maintained and monitored.                          | 100%           | Collection of registration fees for all dogs on database.  | 95%            |

# Building Control

The provision of this activity contributes to the community outcomes of:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
|                    |                |                  | ✓             | ✓                   | ✓            |                  |                 | ✓            |

Council is accredited by the Department of Building and Housing as a Building Consent Authority. The building control activity is responsible for issuing consents to allow building development in the district, as well as conducting inspections to ensure that building consent conditions are met and relevant legislation is complied with.

This activity is also responsible for ensuring swimming pools are effectively fenced, administering building warrants of fitness for public buildings and ensuring earthquake prone and dangerous buildings are identified.

## Key Projects

| Project                               | LTCCP 2010/2011 | Annual Plan 2010/2011 |
|---------------------------------------|-----------------|-----------------------|
| Waikato-Wide Building Consent Process | \$ 21,961       | \$ 21,961             |

## Variations between LTCCP and Annual Plan

Nil

## How we know we are on track

Demand for regulatory services are dependent on a number of externalities, which Council cannot influence or control. These include population growth, market stability, political confidence, demand and supply and the social evolution of communities. Consideration of efficient levels in terms of the number of relevant suitably trained staff employed and improvements in efficiency, consistency and customer service will allow Council to ensure sufficient resources are allocated to the building control area to maintain and improve service levels.

| Level of Service   | Customer Measure  | Target 2010/11 | Technical Measure  | Target 2010/11 |
|--|---|----------------|--|----------------|
| Council maintains accreditation as a Building Control Authority such that regulations are effective in protecting the community. | Building consent applications are processed within the statutory timeframes of 20 days. | 100%           | <b>Building Consent Applications</b><br>Time to issue in accordance with statutory requirements and the provisions of the New Zealand Building Code. | 100%           |
|  |   |                | <b>Building Warrants of Fitness</b><br>Monitoring and auditing of all buildings holding Compliance Schedules   | 50 per annum   |
|  |   |                | Audit all buildings holding Compliance Schedules that provide sleeping, care or paid accommodation.  | 100%           |
|  |   |                | <b>Earthquake-prone Buildings</b><br>Implement Council's policy on earthquake-prone buildings.   | 100%           |

| Level of Service   | Customer Measure  | Target 2010/11 | Technical Measure   | Target 2010/11 |
|--|---|----------------|---|----------------|
| Council monitors the installation of swimming pools in accordance with the regulations to effectively protect the community. | All new pools inspected and 3% of existing pools inspected each year. | 100%           | <b>Swimming Pools – Existing</b><br>Inspect for compliance with the provisions of the Fencing of Swimming Pools Act 1987  | 50 per annum   |
|  |   |                | <b>Swimming Pools – New</b><br>Inspect for compliance with the provisions of the Fencing of Swimming Pools Act 1987 prior to issue of final Code of Compliance certificate. | 100%           |

# Environmental Health

The provision of this activity contributes to the community outcomes of:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
|                    |                |                  | ✓             | ✓                   |              |                  |                 | ✓            |

All activities and functions carried out by environmental health officers are fundamental to Council achieving and maintaining a clean and healthy environment. The environmental health activity is responsible for improving, promoting and protecting the public health of the district, along with the provision and monitoring of all liquor licences and hazardous substances.

## Key Projects

| Project                   | LTCCP 2010/2011 | Annual Plan 2010/2011 |
|---------------------------|-----------------|-----------------------|
| Rural drink drive project | \$ 5,170        | \$ 5,170              |

# How we know we are on track

It is difficult for Council to predict the demand for this activity, other than to ensure that provision of services is in line with service demand and district growth projections.

| Level of Service  | Customer Measure  | Target 2010/11 | Technical Measure  | Target 2010/11 |
|---|---|----------------|--|----------------|
| Protecting the community's health and wellbeing by maintaining a clean and healthy environment. | The activities and locations affecting people's health and wellbeing are monitored by WDC i.e. food and liquor outlets, contaminated sites and noise. | 100%<br>100%   | Registered Premises Annual inspections of all registered premises in accordance with the Health Act 1956.  | 10%            |
|   |   |                | Liquor Licensing 100% liquor licences and certificates issued within 10 working days of receipt of all reports and required information (unless subject to objection). | 100%           |
|   |   |                | Contaminated Sites Register known possible and confirmed contaminated sites. Joint project between Environment Waikato and Council.                                    | 10%            |
|   |   |                | Infectious Diseases Register Maintain register of notified infectious diseases.  | 100%           |
|   |   |                | Infectious Diseases Investigations 100% responded to within 1 working day of notification. Reports submitted within 5 days of investigation completion.                | 100%           |
|   |   |                | Nuisance Noise Maintain contract to respond to nuisance noise control.   | 100%           |

# Monitoring and Bylaws

This activity contributes to achieving all of the community outcomes:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
| ✓                  |                | ✓                | ✓             |                     | ✓            |                  |                 |              |

The major regulatory activities include:

- Resource consents monitoring.
- Parking enforcement.
- Bylaws administration and enforcement.
- Management of road openings.
- Rural (RAPID) and urban numbering.

## Monitoring

The purpose of the monitoring function is to develop, maintain and implement a strategic monitoring framework to enable the consistent review and reporting on the suitability and effectiveness of the District Plan and its provisions; and the state of the environment and the consequences for future policy development for the Council.

## Parking

Council has parking time restrictions in Huntly, Ngaruawahia and Raglan. An enforcement officer is on duty frequently but randomly in each of these towns to ensure that cars do not over-stay. A time limit on parking encourages short stays and increases the chances of other shoppers and visitors to the towns being able to find a park easily and conveniently.

## Bylaws

Council has bylaws that must be administered and enforced in accordance with the relevant legislation.

## Road openings

Council has a requirement under the Local Government Act to manage people working on the road, particularly utility network operators working within the road reserve. The objectives of managing road openings are to ensure that people working in the road do so safely and do not present a hazard to the public or other road users, and that Council assets are reinstated properly on completion of any works.

## Rural (RAPID) and urban numbering

Council issues and maintains the Rural Address Property Identification (RAPID) system through the district and urban numbers within the townships.

## How we know we are on track

It is difficult for Council to predict the demand for this activity, other than to ensure that provision of services is in line with service demand and district growth projections.

| Level of Service                    | Customer Measure   | Target 2010/11 | Technical Measure  | Target 2010/11 |
|-------------------------------------|--|----------------|--|----------------|
| The District is easy to get around. | Residents are satisfied with the ability to get around the District. | 75% min        | Appropriate access available from individual properties.   | 100%           |
|                                     |  |                | Planned road closures advertised in accordance with relevant policy including local newspapers                 | 100%           |
|                                     |  |                | Road openings issued and managed in accordance with the Code of Practice (including Traffic Management Plans). | 100%           |

# Resource Consents

The provision of this activity contributes to the community outcomes of:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
|                    |                |                  | ✓             | ✓                   |              | ✓                |                 | ✓            |

To fulfil Council's planning responsibilities under the Resource Management Act 1991 and Local Government Act 2002, Council undertakes monitoring and administration of the District Plan and the development of policy to promote the sustainable management of natural and physical resources.

## Consents planning

Consents planning is primarily concerned with implementation of the District Plan. Through administration of the District Plan and other broader legalisation such as the Resource Management Act 1991 (including any amendments) and Local Government Act 2002, the primary emphasis of consents planning is sustainable management of the environment. In order to achieve this outcome, consents planning encompass the regulation of the utilisation of natural and physical resources for the social, cultural and economic well being of individuals and communities whilst ensuring there are no long-term adverse effects on the environment. Consents planning requires processing resource consents for subdivision and the use of land, balancing development opportunities with effects on the environment as a whole.

## Issuing of resource consents

Council has statutory requirements on the District Plan and the Resource Management Act to process resource consents in relation to roading.

# Key projects for 2010/2011

| Project               | LTCCP     | Annual Plan |
|-----------------------|-----------|-------------|
|                       | 2010/2011 | 2010/2011   |
|                       | \$        | \$          |
| Free vehicle disposal | 3,102     | 3,102       |

## Variations between LTCCP and Annual Plan

Nil

## How we know we are on track

Council cannot manage demand for consent services, apart from its ability to influence and moderate public opinion. Demand for consents is dependent on a number of externalities, which Council cannot influence or control. These include population growth, market stability, political confidence, demand and supply and the social evolution of communities. However, Council can choose the extent to which it promotes items onto the public policy agenda. Consideration of efficient levels in terms of the number of relevant suitably trained staff employed and improvements in efficiency, consistency and customer service will allow Council to ensure sufficient resources are allocated to the resource management area within Council to maintain and improve service levels.

| Level of Service   | Customer Measure  | Target 2010/11 | Technical Measure  | Target 2010/11 |
|--|---|----------------|--|----------------|
| The community has access to up-to-date information; receives assistance with consent applications, regulations and requirements; and receives an affordable service. | Processing of resource consents will meet statutory timeframes. | 90%            | <ul style="list-style-type: none"> <li>▪ Provide free services for advisory services.</li> <li>▪ Charge “fair and reasonable charges” for fees, licences and permits and review regularly, considering actual cost of services (includes public consultation process).</li> <li>▪ Fees and charges reviewed annually in a public process.</li> </ul> | 100%           |
|  |   |                | <ul style="list-style-type: none"> <li>▪ All processes are compliant with all statutory and regulatory requirements, in addition to all Council policies, procedures and standards.</li> </ul>   | 100%           |

# Estimated Expenses and Revenue Statement - Regulatory

A forecast for the year ending 30 June 2011

|   | LTCCP<br>2009/10<br>\$000's | LTCCP<br>2010/11<br>\$000's | Annual Plan<br>2010/11<br>\$000's |
|---|-----------------------------|-----------------------------|-----------------------------------|
| <b>Revenue</b>  |                             |                             |                                   |
| Activity income - other than contributions<br>and subsidies | 3,131                       | 3,349                       | 3,586                             |
| Less Internal Interest                                      | (10)                        | (12)                        | 0                                 |
| <b>Activity Revenue</b>                                     | <b>3,131</b>                | <b>3,349</b>                | <b>3,586</b>                      |
| <b>Expenditure</b>  |                             |                             |                                   |
| Personnel costs   | 3,742                       | 3,971                       | 3,264                             |
| Activity expenditure  | 1,418                       | 1,296                       | 1,018                             |
| Indirect Costs  | 1,549                       | 1,669                       | 1,658                             |
| <b>Activity Expenditure</b>                                 | <b>6,709</b>                | <b>6,936</b>                | <b>5,940</b>                      |
| <b>Activity Surplus/(Deficit)</b>                           | <b>(3,578)</b>              | <b>(3,587)</b>              | <b>(2,354)</b>                    |
| Council Reserves  | 58                          | 59                          | 31                                |
| General Rate  | 3,520                       | 3,528                       | 2,323                             |
| <b>Total Surplus/(Deficit) Funding</b>                      | <b>3,578</b>                | <b>3,587</b>                | <b>2,354</b>                      |

# Estimated Capital Funding Requirements - Regulatory

A forecast for the year ending 30 June 2011

|   | LTCCP<br>2009/10<br>\$000's | LTCCP<br>2010/11<br>\$000's | Annual Plan<br>2010/11<br>\$000's |
|---|-----------------------------|-----------------------------|-----------------------------------|
| <b>Capital Expenditure</b>                |                             |                             |                                   |
| <b>Total Capital Funding Requirements</b> | <b>0</b>                    | <b>0</b>                    | <b>0</b>                          |
| <b>Funded By</b>                          |                             |                             |                                   |
| Council Reserves                          | 0                           | 0                           | 0                                 |
| <b>Total Funding</b>                      | <b>0</b>                    | <b>0</b>                    | <b>0</b>                          |

## Variations between LTCCP and Annual Plan

- The variations between the LTCCP and the Annual Plan arose from the restructure of Council during the year. The number of core groups within Council increased and the departments within the core groups have been realigned in accordance with the new structure.

# Water and Facilities

This activity contributes to achieving all of the community outcomes:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
| ✓                  | ✓              | ✓                | ✓             | ✓                   | ✓            | ✓                | ✓               | ✓            |

The main focus for the water and facilities team is the provision of water, wastewater services, stormwater, recycling/refuse collection, parks and reserves and property management services in the district.

## Facilities

The provision of this activity contributes to the community outcomes of:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
|                    | ✓              | ✓                | ✓             |                     | ✓            |                  | ✓               | ✓            |

Council provides a wide range of services and amenities within the facilities activity, including recreation facilities such as sports parks, reserves for other active and passive use, esplanade reserves, and conservation and amenity reserves, swimming pools at Huntly and Ngaruawahia, public toilets, cemeteries and walkways.

### Key projects for 2010/2011

- Land will be purchased for the cemetery at Huntly, as the current cemetery is expected to have no further capacity in 2015.
- Development work at Lake Puketirini will be undertaken in consultation with the Puketirini Strategic Committee.
- Council is proposing to build a toilet at Maramarua. It is planned to upgrade the Wainui Beach sunny dunny toilet.
- Development of walkways in the Tamahere Structure Plan area will continue, subject to the Structure Plan review results.

# What we plan to do

## Operating Projects greater than \$5000

### Project

|   | <b>LTCCP</b>     | <b>Annual Plan</b> |
|---|------------------|--------------------|
|   | <b>2010/2011</b> | <b>2010/2011</b>   |
|   | <b>\$</b>        | <b>\$</b>          |
| Additional rubbish bins                           | 5,284            | 5,812              |
| Huntly wetlands                                   | 16,962           | 16,962             |
| Kainui lake – general                             | 16,962           | 16,500             |
| Ocean Beach dune protection                       | 5,975            | 5,812              |
| Reserve management plans                          | 11,308           | 11,000             |
| Riverbank enhancement                             | 6,968            | 6,968              |
| Rotokauri lake                                    | 62,816           | 55,965             |
| Street furniture                                  | 29,401           | 28,600             |
| Tamahere gully care                               | 11,308           | 11,000             |
| Whaingaroa Harbourcare plant supply               | 11,308           | 11,000             |
| Puketirini reserve maintenance (Weavers Lake)     | 67,848           | 66,000             |
| Lake Hakanoa maintenance – paths, jetties, plants | 42,970           | 42,970             |
| Toilet projects                                   | 16,191           | 16,191             |

## Capital Projects greater than \$5000

### Project

|   | LTCCP     | Annual Plan |
|---|-----------|-------------|
|   | 2010/2011 | 2010/2011   |
|   | \$        | \$          |
| Huntly cemetery expansion                       | 324,450   | 324,450     |
| District wide esplanade reserve land purchase   | 31,161    | 31,161      |
| Raglan walkways                                 | 78,911    | 78,911      |
| Taupiri domain netball pavilion                 | 47,591    | 47,591      |
| Playground development                          | 43,625    | 43,625      |
| District wide off-road walkways fencing         | 24,928    | 24,928      |
| Esplanade reserves fencing                      | 24,928    | 24,928      |
| District reserve car parks and access           | 37,230    | 37,229      |
| Reseal tennis courts                            | 18,697    | 18,697      |
| General sports facility upgrades                | 62,322    | 62,322      |
| Amenity lighting                                | 11,330    | 11,330      |
| Various heritage displays, signs and protection | 24,951    | 24,951      |
| Lake Pikopiko access                            | 12,464    | 12,464      |
| Parks structures – bridges, jetties             | 11,330    | 11,330      |
| Woodlands projects                              | 12,464    | 12,464      |
| Puketirini (Weavers Lake) development           | 90,640    | 90,640      |
| Wainui reserve projects                         | 45,324    | 45,325      |
| Ngaruawahia pool projects                       | 14,324    | 14,325      |
| Toilet projects                                 | 181,152   | 181,152     |
| Walkways – Tamahere structure plan              | 287,679   | 287,679     |

## Variations between LTCCP and Annual Plan

There are no major variances between the LTCCP and the Annual Plan

## How we know we are on track

Within the framework of applicable legislation we aim to provide consistent service levels in the following areas.

| Level of Service  | Customer Measure  | Target 2010/11 | Technical Measure   | Target 2010/11  |
|---|---|----------------|---|-----------------|
| Recreation and leisure facilities are maintained and enhanced to ensure the community has access to quality facilities. | Residents are satisfied with their local parks and reserves (including sportsfields and playgrounds). | 85%            | Parks, reserves and cemeteries compliant with all statutory and regulatory requirements, in addition to all Council policies, procedures and standards. | 100% compliance |

| Level of Service  | Customer Measure  | Target 2010/11  | Technical Measure   | Target 2010/11             |
|---|---|-----------------|---|----------------------------|
| Parks and reserves provide opportunities for recreation and leisure activities across the District. | Safe park facilities are provided as per NZS5828 2004.                    | 100% compliance | Number of avoidable recorded accidents per year.                                    | <3                         |
|   |   |                 | Number of complaints per annum relating to hazards on reserves.                     | <5                         |
|   |   |                 | Number of complaints per annum relating to playground safety.                       | <10                        |
|   | Council will provide 4 hectares of parks and space for every 1000 people. | 100% compliance | 5 yearly survey and review of reserves and recreation strategy.                     | 25ha by 2013               |
| Council will provide 100m2 – 400m2 of playground area per 1000 residents.                           | 100m2/1000 residents (other areas)<br>400m2/1000 residents (urban areas)  |                 |   |                            |
| Provide hygienic, safe public toilets in appropriate locations.                                     | Resident users and visitors are satisfied with public toilets.            | >40%            | Provided in accordance with consent requirements and capital works programmes       | 100% compliance            |
|   |   |                 | Assessed level of demand for new facilities, number of residents per each facility. | Urban: 500<br>Overall: 980 |
|   |   |                 | Compliance with contract cleaning regime.   | 100%                       |

# Property

This activity contributes to achieving all of the community outcomes:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
| ✓                  |                |                  |               | ✓                   |              | ✓                |                 | ✓            |

The property management team is responsible for the efficient management of all Council properties, plant and furniture. This includes development, sales and purchases, maintenance, leases and licences to occupy. Council owns over 600 properties including offices, libraries, housing for the elderly units, reserves, public cemeteries, camping grounds, community houses, Raglan Harbour endowment properties, a wharf, community centres and halls.

Council's property portfolio is retained, managed and operated to ensure local communities have access to venues for recreational, cultural and governance activities. Community and civic halls and venues provide an environment for an extensive range of cultural and community-based social activities, including theatre, arts, band practice, indoor sports and clubs.

Council's housing for the elderly units provide well-maintained, affordable and safe living environments for elderly and disadvantaged tenants.

Libraries and office buildings are located to best serve the local communities, while reserve land is held for recreation and conservation purposes.

## Key project for 2010/2011

- The community hall at Meremere will be replaced with a new hall in consultation with the local community.

## What we plan to do

|  | LTCCP<br>2010/2011<br>\$ | Annual Plan<br>2010/2011<br>\$ |
|--|--------------------------|--------------------------------|
| Energy efficiency                          | 10,280                   | 10,280                         |
| Ngaruawahia library renewal                | 55,820                   | 55,820                         |
| Furniture & Fittings renewal               | 20,680                   | 20,680                         |
| Raglan service centre renewal              | 17,476                   | 17,476                         |
| Huntly library property renewal            | 10,280                   | 10,280                         |
| Huntly information centre property renewal | 5,140                    | 5,140                          |
| Huntly civic centre capital renewal        | 5,140                    | 5,140                          |
| Ngaruawahia district office renewal        | 154,200                  | 154,200                        |
| Ngaruawahia dog pound repaint              | 10,280                   | 10,280                         |
| Pensioner housing renewal                  | 25,700                   | 25,700                         |
| Ngaruawahia memorial hall renewal          | 10,280                   | 10,280                         |

|  | <b>LTCCP<br/>2010/2011</b> | <b>Annual Plan<br/>2010/2011</b> |
|--|----------------------------|----------------------------------|
|  | <b>\$</b>                  | <b>\$</b>                        |
| Meremere hall replacement              | 411,200                    | 411,200                          |
| Te Akau community complex roof repair  | 46,260                     | 45,000                           |
| Ngaruawahia Tyre Mart property renewal | 24,672                     | 24,762                           |

## Variations between LTCCP and Annual Plan

There are no major variances between the LTCCP and the Annual Plan.

## How we know we are on track

Within the framework of applicable legislation we aim to provide consistent service levels in the following areas.

| <b>Level of Service</b>   | <b>Customer Measure</b>  | <b>Target<br/>2010/11</b> | <b>Technical Measure</b>   | <b>Target<br/>2010/11</b> |
|---|--|---------------------------|--|---------------------------|
| Provision of community halls, civic buildings, housing for the elderly, harbour facilities and camping grounds operated and maintained cost effectively and kept to a standard of appearance and functionality that is fit for purpose. | Maintain the number, balance and location of facilities.   | 100%                      | Number of facilities owned and maintained.   | 30                        |
|   |  |                           | Parking is provided in compliance with the District Plan or consent requirements.  | 100%                      |
|   |  |                           | Appropriate signage in place for all community facilities i.e. present, accurate, visible.   | 100%                      |
|   | Condition survey will be carried out and improvement actions undertaken to meet legislative and quality requirement. | Annual                    | All buildings are compliant with all statutory and regulatory requirements, in addition to all Council policies, procedures and standards. | 100%                      |
|   |  |                           | Capital and renewal projects implemented on time, within budget and to the appropriate standards.  | 100%<br>75% in time frame |
|   |  |                           | Facilities are maintained in accordance with relevant maintenance contracts and condition assessment.                                      | 100%                      |

# Solid Waste Management

This activity contributes to achieving all of the community outcomes:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
|                    |                |                  | ✓             | ✓                   | ✓            |                  | ✓               |              |

Council provides solid waste management services for the vast majority of residents in the district.

The services provided by Council include domestic refuse collection, kerbside recycling collection, recycle/refuse transfer stations at Te Uku and Te Mata and waste education programmes are delivered via external providers, and the recycling depots. Council also owns four closed landfill sites at Huntly, Raglan, Te Kauwhata and Ngaruawahia, which are monitored by Council.

## What we plan to do

### Operating Expenditure

Provides for the leasing cost of the Raglan refuse transfer station and implementation of a waste minimisation programme.

|   | LTCCP<br>2010/2011<br>\$ | Annual Plan<br>2010/2011<br>\$ |
|---|--------------------------|--------------------------------|
| Education - waste minimisation                                | 85,306                   | 90,305                         |
| Waste minimisation programme                                  | 61,406                   | 56,406                         |
| District Wide refuse transfer stations and waste minimisation | 0                        | 230,096                        |
| Raglan refuse transfer station                                | 172,559                  | 0                              |
| Huntly refuse transfer station                                | 28,212                   | 0                              |
| Te Kauwhata refuse transfer station                           | 9,530                    | 0                              |

This budget provides for weekly domestic refuse collection and kerbside recycling services in the district. Xtreme Waste provides a prepaid bag refuse collection service at Raglan. Therefore, there are no Council expenses for refuse collection at Raglan.

|  | <b>LTCCP</b>     | <b>Annual Plan</b> |
|--|------------------|--------------------|
|  | <b>2010/2011</b> | <b>2010/2011</b>   |
|  | <b>\$</b>        | <b>\$</b>          |
| General district refuse collection               | 544,180          | 566,416            |
| General district refuse and inorganic collection | 1,069,441        | 1,113,140          |
| Raglan kerbside recycling                        | 113,740          | 113,740            |
| Landfill operation costs (gas monitoring)        | 188,188          | 188,188            |

## Variations between LTCCP and Annual Plan

\$5k shifted between Education on waste minimisation and other waste minimisation initiatives. Refuse station and waste minimisation operating costs merged into one District wide Budget, which includes the operating costs of landfills.

## How we know we are on track

| Level of Service  | Customer Measure  | Target 2010/11      | Technical Measure   | Target 2010/11                                  |
|---|---|---------------------|---|---|
| Provide kerbside collection services and disposal facilities across the district where practical.   | Consider all requests to extend kerbside collection services. Requests granted where contractor will service area at same rate per household as existing contract.  | All areas added     | Refuse collection and recycling map contains accurate route information for areas serviced. | Map updated quarterly                           |
|   | Development of existing facilities for special waste disposal (e.g. farm industry waste).   | 100% compliance     |   |   |
| The provision of reliable waste collection services and efficient waste management facilities.  | Time taken to action complaints made.   | <3 working days     | Number of complaints received per month.  | <21 recycle complaints<br><19 refuse complaints |
| Waste is managed effectively to minimise adverse effects on the environment. Aim for zero waste by 2020 by monitoring and using technology, while monitoring the trends in waste volumes and affordability. | Council activity supports and funds education within the district through the following programmes: <ul style="list-style-type: none"> <li>▪ EnviroSchools</li> <li>▪ Xtreme Waste</li> <li>▪ Business Waste Advisory Services</li> <li>▪ Waikato Waste Advisory Service (WWAS).</li> </ul> | Annual Plan funding | Meet Annual Plan budgets for education to within +10% of budget.                            | 100% compliance                                 |
|   | Residents believe that Council's service is being managed for the long term.  | >75%                |   | 100%  |

# Stormwater

The provision of this activity contributes to the community outcomes of:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
| ✓                  |                |                  | ✓             | ✓                   | ✓            | ✓                |                 |              |

The Council provides drainage systems to manage surface water run-off from urban and rural catchments in a way that achieves an optimum balance between the level of protection, minimum cost to the community and in an environmentally sustainable way.

Council staff carry out day-to-day operations of the urban drainage network, while the Council manages physical capital works through the use of external contractors.

The 45 rural drainage district committees operate and maintain the rural drainage networks, and the pumps are operated and maintained by Environment Waikato.

## Key projects for 2010/2011

- The existing stormwater infrastructure in Te Kauwhata will be upgraded and also new stormwater infrastructure provided to service future growth in Te Kauwhata.
- The stormwater infrastructure in the Tamahere Structure Plan area will be upgraded to help address flooding issues associated with development.

## What we plan to do

### Operating Expenditure

Provides for the operation and maintenance of stormwater collection, and disposal.

| Project          | LTCCP     | Annual Plan |
|------------------|-----------|-------------|
|                  | 2010/2011 | 2010/2011   |
|                  | \$        | \$          |
| General District | 137,241   | 651,582     |
| Huntly           | 206,343   | 0           |
| Ngaruawahia      | 111,619   | 0           |
| Raglan           | 105,018   | 0           |
| Te Kauwhata      | 46,888    | 0           |

### Operating Projects (included in totals above)

| <b>Project</b>                       | <b>LTCCP<br/>2010/2011<br/>\$</b> | <b>Annual Plan<br/>2010/2011<br/>\$</b> |
|--------------------------------------|-----------------------------------|---|
| <b>General District</b>              |                                   |   |
| Asset management plan implementation | 11,242                            | 11,242                                  |
| Education programme                  | 11,242                            | 11,242                                  |
| Rural drainage problems              | 28,616                            | 28,616                                  |

### **Capital Projects greater than \$5000**

| <b>Project</b>  | <b>LTCCP<br/>2010/2011<br/>\$</b> | <b>Annual Plan<br/>2010/2011<br/>\$</b> |
|---|-----------------------------------|---|
| <b>General District</b>   |                                   |   |
| Emergency work on pipes and manhole replacement at Meremere, Taupiri, Gordonton, Horotiu, Matangi and Te Kowhai | 56,926                            | 56,925                                  |
| <b>Huntly</b>   |                                   |   |
| Emergency repairs to pipes and manhole replacement  | 22,770                            | 22,770                                  |
| Upgrade stormwater pipe to Catholic Church manhole  | 13,662                            | 13,662                                  |
| <b>Ngaruawahia</b>  |                                   |   |
| Emergency work on pipes and manhole replacement   | 17,078                            | 17,078                                  |
| Stormwater projects associated with development work  | 34,156                            | 34,155                                  |
| <b>Raglan</b>   |                                   |   |
| Emergency work on pipes and manhole replacement   | 45,540                            | 45,540                                  |
| Upgrade stormwater network  | 45,540                            | 45,540                                  |
| Stormwater projects associated with development works   | 56,926                            | 56,925                                  |
| <b>Tamahere</b>   |                                   |   |
| Stormwater improvements associated with development   | 245,476                           | 245,476                                 |
| <b>Te Kauwhata</b>  |                                   |   |
| Emergency works on pipes and manhole replacement  | 17,078                            | 17,078                                  |
| Stormwater works associated with improvements   | 113,850                           | 113,850                                 |

## **Variance between LTCCP and Annual Plan**

The operating budget variance is due to the merger of Stormwater operating costs into one District Wide budget.

## **How we know we are on track**

Within the framework of applicable legislation we aim to provide consistent service levels in the following areas.

| Level of Service   | Customer Measure  | Target 2010/11                   | Technical Measure   | Target 2010/11                |
|--|---|----------------------------------|---|-------------------------------|
| Provide a reliable, efficient, affordable and environmentally responsible stormwater system. | All customers (with rated stormwater systems) are provided with an option to connect to the Council network or nearest drain or stream, or receive a tangible benefit from the stormwater network | 100%                             | Compliance with Council's Development ManualThe primary system designed for 1 in 2 year rainfall event.The secondary systems designed for a 1 in 50 year event. | 100% compliance for new works |
|  |   |                                  | Information on stormwater accessible via website and brochures.   | 100% compliance               |
|  |   |                                  | Compliance with resource consent conditions, measured by number of significant non-compliance events.   | None                          |
|  | Capital and renewal projects managed to within 10% of the total stormwater capital budget as per Annual Plan and LTCCP programme.   | 90% compliance with budget range | Maximise contributions in accordance with Council's Development Contributions Policy.   | 100%                          |
|  | Operational and maintenance expenditure managed to within 15% of budget as per the Annual Plan and LTCCP programme.   | 90% compliance with time         | Comply with the Council Tendering and Procurement Policy to ensure competitive and fair full-cost pricing.  | 100%                          |

# Wastewater

This activity contributes to achieving all of the community outcomes:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
| ✓                  |                |                  | ✓             | ✓                   | ✓            | ✓                |                 |              |

The Council provides wastewater collection, treatment and disposal for residents in Huntly, Ngaruawahia, Te Kauwhata, Rangiriri, Meremere, Raglan, Taupiri, Hopuhopu, and Horotiu with smaller facilities serving some of the residents in Te Kowhai, Matangi and Maramarua. Council aims to provide this service efficiently and effectively to minimise effects on the environment.

Council staff carry out day-to-day operations while the Council manages physical capital works through the use of external contractors.

## Key projects for 2010/2011

- Old asbestos cement rising main from the Hopuhopu pump station to the Ashwell Crescent pump station will be replaced.
- Additional storage will be provided at the Lignite Street pump station in Huntly, to reduce possible overflows. Replacement of the waveband at the Huntly wastewater treatment plant and minor upgrade works to resolve operational issues will be undertaken.
- The asbestos cement rising main from Meremere Lane pump station to near the hall will be upgraded to a larger size to resolve associated capacity issues.
- Detail design on a wastewater reticulation network to service Whaanga Coast including Manu Bay, Whale Bay and Upper Wainui Road properties will be undertaken, subject to the outcomes of the Raglan Structure Plan.
- The undersized asbestos cement rising main from Nero Street pump station to Marine Parade pump station in Raglan will be upgraded to meet future growth. Additional storage will be provided at the Wallis Street pump station to help reduce possible overflows.
- Upgrade work at the Te Kauwhata Wastewater treatment Plant will be undertaken to help meet new resource consent conditions.

## What we plan to do

### Operating Expenditure

Includes operation and maintenance of wastewater collection, treatment and disposal.

| Project                                     | LTCCP     | Annual Plan |
|---|-----------|-------------|
|   | 2010/2011 | 2010/2011   |
|   | \$        | \$          |
| District Wide Wastewater                    | 492,300   | 483,521     |
| District Wide – Wastewater Reticulation     | 2,635,610 | 2,615,238   |
| District Wide – Wastewater Treatment Plants | 1,400,328 | 1,452,462   |
| Wastewater - Hopuhopu                       | 44,417    | 36,313      |

**Operating Projects (included in totals above) Variations between LTCCP and Annual Plan  
Cemetery Database**

| <b>Project</b>   | <b>LTCCP<br/>2010/2011<br/>\$</b> | <b>Annual Plan<br/>2010/2011<br/>\$</b> |
|--|-----------------------------------|---|
| <b>Tauwhare Pa</b>                                       |                                   |   |
| Wastewater collection and disposal systems               | 49,056                            | 49,056                                  |
| <b>General Districts</b>                                 |                                   |   |
| Asset management plan implementation                     | 8,176                             | 8,176                                   |
| Screen Cleaning Contract                                 | 68,474                            | 68,474                                  |
| <b>Huntly</b>  |                                   |   |
| Network and pump station assessment                      | 11,242                            | 11,242                                  |
| Te Ohaki extension                                       | 11,242                            | 11,242                                  |
| <b>Maramarua</b>   |                                   |   |
| Video reticulation of Network                            | 5,621                             | 5,621                                   |
| <b>Matangi</b>   |                                   |   |
| Infiltration elimination                                 | 56,210                            | 56,210                                  |
| Pipe network and pump station assessment                 | 5,621                             | 5,621                                   |
| <b>Meremere</b>  |                                   |   |
| Pipe network and pump station assessment                 | 5,621                             | 5,621                                   |
| <b>Ngaruawahia</b>                                       |                                   |   |
| Collect and dispose dumped sludge at wetland to landfill | 44,968                            | 44,968                                  |
| <b>Raglan</b>  |                                   |   |
| Pipe network and pump station assessment                 | 12,264                            | 12,264                                  |
| <b>Te Kauwhata</b>                                       |                                   |   |
| Pipe network and pump station assessment                 | 11,242                            | 11,242                                  |

**Capital Projects greater than \$5000**

| <b>Project</b>                                   | <b>LTCCP<br/>2010/2011<br/>\$</b> | <b>Annual Plan<br/>2010/2011<br/>\$</b> |
|--|-----------------------------------|---|
| <b>Hopuhopu</b>                                  |                                   |   |
| Sewer main renewals                              | 173,880                           | 173,880                                 |
| <b>Huntly</b>                                    |                                   |   |
| Treatment plant renewals                         | 37,570                            | 37,570                                  |
| Emergency repairs to pipes and manholes          | 22,770                            | 22,770                                  |
| Pumpstation upgrades                             | 113,850                           | 113,850                                 |
| Wastewater projects associated with developments | 22,770                            | 22,770                                  |
| Bridge Street pumpstation renewal                | 7,970                             | 0                                       |
| East Mine Road pumpstation renewal               | 10,702                            | 0                                       |

| <b>Project</b>  | <b>LTCCP<br/>2010/2011</b> | <b>Annual Plan<br/>2010/2011</b> |
|---|----------------------------|----------------------------------|
|   | <b>\$</b>                  | <b>\$</b>                        |
| Pumpstation Renewals  | 0                          | 21,632                           |
| <b>Maramarua</b>  |                            |                                  |
| Treatment plant upgrade                                       | 28,462                     | 28,462                           |
| <b>Matangi</b>  |                            |                                  |
| Treatment plant renewals                                      | 8,539                      | 8,539                            |
| Emergency renewals/repairs to pipes and manholes              | 11,386                     | 11,386                           |
| Good St pumpstation refurbishment                             | 0                          | 91,080                           |
| <b>Meremere</b>   |                            |                                  |
| Upgrade rising main from Meremere Lane pumpstation            | 117,266                    | 117,265                          |
| Sewer main renewals   | 152,145                    | 0                                |
| <b>Ngaruawahia</b>  |                            |                                  |
| Emergency renewals/repairs to pipes and manholes              | 22,770                     | 22,770                           |
| Growth projects associated with development                   | 34,156                     | 34,155                           |
| Pumpstation refurbishments                                    | 91,080                     | 0                                |
| Havelock Road pumpstation renewal                             | 6,831                      | 0                                |
| Regent Street pumpstation renewal                             | 6,831                      | 0                                |
| Waipa Esplanade pumpstation renewal                           | 8,083                      | 0                                |
| Washer Road pumpstation renewal                               | 8,083                      | 0                                |
| Croall Crescent pumpstation renewal                           | 8,539                      | 0                                |
| PumpStation renewals  | 0                          | 46,109                           |
| <b>Raglan</b>   |                            |                                  |
| Install safety grills at pumpstations                         | 29,032                     | 29,032                           |
| Whale Bay wastewater project                                  | 217,351                    | 217,350                          |
| Replace rising mains  | 358,627                    | 358,628                          |
| Relocate and rebuild Lorenzen Bay pumpstation and rising main | 51,750                     | 51,750                           |
| Provide additional pump storage                               | 163,013                    | 163,012                          |
| Growth projects associated with development                   | 45,540                     | 45,540                           |
| Sewer main renewals   | 505,338                    | 505,339                          |
| <b>Te Kauwhata</b>  |                            |                                  |
| Treatment plant minor upgrade works                           | 28,462                     | 28,462                           |
| Permanent chemical dosing arrangement at treatment plant      | 91,080                     | 41,080                           |
| Emergency renewals and repairs to pipes and manholes          | 11,386                     | 11,385                           |
| Wastewater upgrades associated with new developments          | 56,926                     | 56,925                           |
| Treatment plant upgrade                                       | 103,500                    | 103,500                          |
| <b>Te Kowhai</b>  |                            |                                  |
| Emergency renewals or repairs to pipes and manholes           | 5,692                      | 5,692                            |

## Variations between the LTCCP and Annual Plan

- The variance for the operating costs is due to the merger of Wastewater budgets- other than Hopuhopu - into one District Wide operating budget.
- The individual pumpstation renewal projects in the LTCCP have been combined into one renewal project in both Huntly and Ngaruawahia. The difference in budgets is due to a change in the scope of work.
- The Good St pumpstation refurbishment at Matangi was inadvertently reflected in the LTCCP as a project in Ngaruawahia. This budget is now correctly reflected in the Annual Plan under Matangi.
- The budget for the permanent chemical dosing at Te Kauwhata under the LTCCP is reduced by \$50k in the Annual Plan due to a part of this project being funded by the Department of Corrections in 2009/10

## How we know we are on track

Within the framework of applicable legislation we aim to provide consistent service levels in the following areas.

| Level of Service   | Customer Measure  | Target 2010/11                   | Technical Measure  | Target 2010/11                |
|--|---|----------------------------------|--|-------------------------------|
| Provide a reliable, efficient, affordable and environmentally responsible stormwater system. | All customers (with rated stormwater systems) are provided with an option to connect to the Council network or nearest drain or stream, or receive a tangible benefit from the stormwater network | 100%                             | Compliance with Council's Development Manual <ul style="list-style-type: none"> <li>▪ The primary system designed for 1 in 2 year rainfall event.</li> <li>▪ The secondary systems designed for a 1 in 50 year event.</li> </ul> | 100% compliance for new works |
|  |   |                                  | Information on stormwater accessible via website and brochures.  | 100% compliance for new works |
|  |   |                                  | Compliance with resource consent conditions, measured by number of significant non-compliance events.  | None                          |
|  | Capital and renewal projects managed to within 10% of the total stormwater capital budget as per Annual Plan and LTCCP programme.   | 90% compliance with budget range | Maximise contributions in accordance with Council's Development Contributions Policy.  | 100%                          |
|  | Operational and maintenance expenditure managed to within 15% of budget as per the Annual Plan and LTCCP programme.   | 90% compliance with time         | Comply with the Council Tendering and Procurement Policy to ensure competitive and fair full-cost pricing.   | 100%                          |
|  |   |                                  |  |                               |

# Water Supply

The provision of this activity contributes to the community outcomes of:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
| ✓                  |                |                  |               | ✓                   |              | ✓                |                 | ✓            |

Council provides a high quality sustainable water supply to the community for domestic, commercial and farm use. Water from the Waikato River is treated at Council treatment plants at Ngaruawahia, Hopuhopu, Huntly and Te Kauwhata, and distributed to communities around these townships.

Council purchases bulk water from Hamilton city and distributes it to communities at Gordonton, Puketaha, Newstead, Eureka, Matangi and Tamahere in the southeastern parts of the district, and Ruffell Road and Stonebridge in the southwestern parts of the District.

The community at Raglan receives its drinking water from a spring and a bore, and Te Akau receives water drawn from a bore.

Council ensures that a high standard of production is maintained and monitors water quality to ensure compliance with Drinking Water Standards of New Zealand 2005.

## Key projects for 2010/2011

- A new 200mm diameter water main will be installed from the Hopuhopu reservoir, along Old Taupiri Road, but isolating the Hopuhopu management complex, and provide a direct supply to Taupiri.
- The remaining old asbestos cement pipes in Rayner Road, McVie Road, Harris Street and some other areas in Huntly will be replaced to help ensure a continuity of supply.
- Suitable land will be identified and purchased for the construction of reservoirs to store water from Hamilton City. This water will then be distributed to consumers in Newstead, Tamahere and Gordonton. Design work on these reservoirs will commence during the year. Extensions to the Southern Districts water supply will continue to meet the demand.
- Old asbestos cement pipes at Te Puea Ave, Te Wheoro Street and other areas in Meremere, will be replaced during the year to help ensure continuity of supply.
- A new water main will be installed in Horotiu Bridge Road, and across the bridge to link the Horotiu water supply with the River Road supply. Old cast iron and asbestos cement pipes in Ellery Street East, Galileo Street, Market Street and some other areas of Ngaruawahia will be replaced to help ensure continuity of supply.
- Old asbestos cement pipes in Bow Street, Wainui Road, Gilmour Road and other areas of Raglan will be progressively replaced to help ensure continuity of supply. Installation of water meters in Raglan over five years will commence subject to Council agreement and consultation with the community.
- Upgrades of water mains in Travers Road, Te Kauwhata will be undertaken as well as a section of the undersized rising main from the treatment plant to the Te Kauwhata reservoir. Land will be purchased for a new reservoir at Te Kauwhata.

# What we plan to do

## Operating Expenditure

Includes operation and maintenance of water collection, treatment and disposal.

| Project                                | LTCCP     | Annual Plan |
|--|-----------|-------------|
|  | 2010/2011 | 2010/2011   |
|  | \$        | \$          |
| District Wide Water                    | 278,546   | 310,628     |
| District Wide – Water Reticulation     | 1,434,057 | 1,404,998   |
| District Wide – Water Treatment Plants | 1,191,635 | 1,118,699   |
| Water - Southern Districts             | 1,626,497 | 1,617,978   |
| Water - Western Districts              | 73,846    | 74,412      |
| Water - North Waikato                  | 966,602   | 974,744     |
| Water - Hopuhopu                       | 183,219   | 177,178     |

## Operating Projects (included in totals above)

| Project  | LTCCP     | Annual Plan |
|--|-----------|-------------|
|  | 2010/2011 | 2010/2011   |
|  | \$        | \$          |
| Install a new Scada system                       | 113,740   | 113,740     |
| <b>General Districts</b>                         |           |             |
| Asset management improvement plan implementation | 5,110     | 5,110       |
| Water conservation programme                     | 22,484    | 22,484      |
| <b>Hopuhopu</b>                                  |           |             |
| Condition monitoring of network assets           | 5,621     | 5,621       |
| Structural assessment of Hopuhopu reservoir      | 11,242    | 11,242      |
| <b>Huntly</b>                                    |           |             |
| Condition monitoring of network assets           | 10,220    | 10,220      |
| Leak detection survey of network                 | 16,863    | 16,863      |
| Repaint Treatment Plant Buildings                | 0         | 15,330      |
| <b>Southern Districts</b>                        |           |             |
| Condition monitoring of network assets           | 5,621     | 5,621       |
| Leak detection survey of network                 | 22,484    | 22,484      |
| Water supply extensions                          | 10,118    | 10,118      |
| Testing backflow preventors                      | 11,242    | 11,242      |
| <b>Ngaruawahia</b>                               |           |             |
| Condition monitoring of network assets           | 8,176     | 8,176       |
| Leak detection survey of network                 | 5,110     | 5,110       |
| Testing backflow preventors                      | 7,869     | 7,869       |
| <b>Raglan</b>                                    |           |             |

| <b>Project</b>                            | <b>LTCCP<br/>2010/2011</b> | <b>Annual Plan<br/>2010/2011</b> |
|---|----------------------------|----------------------------------|
|   | <b>\$</b>                  | <b>\$</b>                        |
| Leak detection survey of network          | 5,110                      | 5,110                            |
| <b>Te Kauwhata (North Waikato)</b>        |                            |                                  |
| Condition monitoring of network assets    | 8,176                      | 8,176                            |
| Leak detection survey of network          | 8,176                      | 8,176                            |
| Reticulation extensions to service growth | 11,242                     | 11,242                           |
| Testing backflow preventors               | 7,869                      | 7,869                            |

### **Capital Projects (greater than \$5,000)**

| <b>Project</b>  | <b>LTCCP<br/>2010/2011</b> | <b>Annual Plan<br/>2010/2011</b> |
|---|----------------------------|----------------------------------|
|   | <b>\$</b>                  | <b>\$</b>                        |
| <b>Hopuhopu</b>   |                            |                                  |
| Water main renewal  | 74,002                     | 74,002                           |
| Emergency renewals of pipes, valves, hydrants, pumpstations           | 5,692                      | 5,692                            |
| Emergency renewals of treatment plant equipment                       | 5,692                      | 5,692                            |
| Replace water main to Taupiri along Old Taupiri Road                  | 113,850                    | 113,850                          |
| <b>Huntly</b>   |                            |                                  |
| Emergency renewals of treatment plant equipment                       | 17,078                     | 17,078                           |
| Emergency renewals of pipes, valves, hydrants, pumpstations           | 17,078                     | 17,078                           |
| Replace water meters  | 9,108                      | 9,108                            |
| Water main renewals   | 258,751                    | 258,750                          |
| Install meters at commercial premises                                 | 37,286                     | 37,286                           |
| <b>General Districts</b>  |                            |                                  |
| Reservoir upgrades to meet Health & Safety requirements.              | 0                          | 36,225                           |
| <b>Meremere</b>   |                            |                                  |
| Water supply mains renewal  | 169,045                    | 169,044                          |
| <b>Ngaruawahia</b>  |                            |                                  |
| Emergency renewals of treatment plant equipment                       | 11,386                     | 11,385                           |
| Water main replacement  | 129,375                    | 129,375                          |
| Emergency renewals of pipes, valves, hydrants, pumpstations           | 11,386                     | 11,385                           |
| Replace water meters  | 7,970                      | 7,969                            |
| Water supply network upgrade and extensions                           | 163,013                    | 163,012                          |
| <b>Raglan</b>   |                            |                                  |
| Water main renewal  | 141,278                    | 141,278                          |
| Emergency renewals of treatment plant equipment                       | 11,386                     | 11,385                           |
| Install water meters at residential and unmetered commercial premises | 119,542                    | 119,542                          |

| Project   | LTCCP     | Annual Plan |
|---|-----------|-------------|
|   | 2010/2011 | 2010/2011   |
|   | \$        | \$          |
| <b>Taupiri</b>  |           |             |
| Emergency renewals of pipes, valves, hydrants, pumpstations | 11,386    | 11,385      |
| <b>Te Kauwhata (North Waikato)</b>                          |           |             |
| Emergency renewals of treatment plant equipment             | 9,108     | 9,108       |
| Emergency renewals of pipes, valves, hydrants, pumpstations | 17,078    | 17,078      |
| Reticulation extensions to service growth                   | 543,375   | 543,375     |
| New Storage Reservoir                                       | 0         | 300,000     |
| <b>Southern Districts</b>                                   |           |             |
| Reservoir renewal   | 6,034     | 6,034       |
| Emergency renewals of pipes, valves, hydrants, pumpstations | 11,386    | 11,385      |
| Construction of storage reservoir                           | 828,000   | 828,000     |
| Replace water meters and backflow devices                   | 34,156    | 34,155      |
| Water supply extensions                                     | 491,625   | 491,625     |
| <b>Western Districts</b>                                    |           |             |
| Emergency renewals of pipes, valves, hydrants, pumpstations | 5,692     | 5,692       |

## Variations between the LTCCP and Annual Plan

- The operating budget variation is due to the merger of the individual budgets in the LTCCP into one District Wide budget with the exception of Southern and Western Districts, Hopuhopu and North Waikato.
- A new budget of \$36k to improve Health and Safety requirements at all our reservoirs in our District is included in the Annual Plan.
- The purchase of land for the reservoir at TK was budgeted in the LTCCP in 2011/12. This has been brought forward to this years Annual Plan.

## How we know we are on track

Within the framework of applicable legislation we aim to provide consistent service levels in the following areas.

| Level of Service   | Customer Measure   | Target 2010/11                   | Technical Measure   | Target 2010/11   |  |      |
|--|--|----------------------------------|---|--|--|------|
| Provide a reliable, efficient, affordable water supply system. | Residents and/or ratepayers that are within the rated water supply areas are satisfied with the infrastructure and service.  | >70%                             | Minimum 200kPa mains pressure in urban and rural areas.   | 90%  |  |      |
|  |  |                                  | >24 hours planned shutdown notification.  | 95%  |  |      |
|  |  |                                  | Response to burst mains or urgent faults within 3 hours.  | 95%  |  |      |
|  |  |                                  | Restoration of service after burst mains or urgent faults within 8 hours.   | 95%  |  |      |
|  |  |                                  | Response to minor leaks (pipes/fittings/connections) within 3 working days.   | 90%  |  |      |
|  |  |                                  | Response to water quality complaint (taste, colour or odour) within 8 hours.  | 90%  |  |      |
|  | Capital and renewal projects managed to within 10% of the total water capital budget as per Annual Plan and LTCCP programme. | 90% compliance with budget range | Minimise lost water - % of unaccounted for water in each of the metered schemes per year.                           | <23%   |  |      |
|  |  |                                  | Operational and maintenance expenditure managed to within 15% of budget as per the Annual Plan and LTCCP programme. | 90% compliance with time   | Maximise contributions in accordance with Councils Development Contributions Policy. | 100% |
|  |  |                                  |   | Comply with the Council Tendering and Procurement Policy to ensure competitive and fair full-cost pricing. | 100%   |      |

| Level of Service  | Customer Measure   | Target 2010/11  | Technical Measure  | Target 2010/11   |
|---|--|---|--|--|
|   | <p>Capital and renewal projects managed to within 10% of the total water capital budget as per Annual Plan and LTCCP programme.</p> <p>Operational and maintenance expenditure managed to within 15% of budget as per the Annual Plan and LTCCP programme.</p> | <p>90% compliance with budget range</p> <p>90% compliance with time</p> | <p>As each treatment plant is upgraded it will meet the Health (Drinking Water) Amendment Act within 18 months of its completion.</p>  | 100%   |
| Any possible health hazards from the supply of water are minimised, and facilities provided are safe with no danger of accident or injury to users. | Number of reported illnesses per annum verified as caused by the water supply.   | Zero  | <p>Compliance with NZ Drinking Water Standards.</p> <ol style="list-style-type: none"> <li>1. No E-coli in drinking water at any water supply.</li> <li>2. Turbidity transgressions at each treatment plant.</li> <li>3. Priority 2 determinant transgressions.</li> <li>4. Sampling and monitoring as required in the standards.</li> </ol> | <p>Zero</p> <p>Less than 2 per month</p> <p>Zero</p> <p>100%</p> |
|   |  |   | <p>Routine inspections of critical assets:</p> <ul style="list-style-type: none"> <li>▪ Water treatment plant (weekly)</li> <li>▪ Pumpstations (monthly)</li> <li>▪ Intakes (monthly)</li> <li>▪ Reservoirs (6-monthly)</li> <li>▪ Critical pipes (annually)</li> </ul>  | 100% compliance  |

# Estimated Expenses and Revenue Statement - Water and Facilities

A forecast for the year ending 30 June 2011

|  | LTCCP<br>2009/10<br>\$000's | LTCCP<br>2010/11<br>\$000's | Annual Plan<br>2010/11<br>\$000's |
|--|-----------------------------|-----------------------------|-----------------------------------|
| <b>Revenue</b>   |                             |                             |                                   |
| Rates revenue  | 7,375                       | 8,249                       | 8,619                             |
| Finance income   | 212                         | 237                         | 628                               |
| Activity income - other than contributions and subsidies | 4,285                       | 4,497                       | 5,357                             |
| Activity income - contributions                          | 908                         | 998                         | 998                               |
| Less internal interest                                   | (212)                       | (237)                       | 628                               |
| <b>Activity Revenue</b>                                  | <b>12,568</b>               | <b>13,744</b>               | <b>14,974</b>                     |
| <b>Expenditure</b>                                       |                             |                             |                                   |
| Depreciation and amortisation expense                    | 4,863                       | 5,219                       | 5,401                             |
| Personnel costs  | 3,479                       | 3,720                       | 2,759                             |
| Finance costs  | 1,040                       | 1,502                       | 1,763                             |
| Activity expenditure                                     | 8,514                       | 9,045                       | 9,999                             |
| Indirect Costs   | 2,097                       | 2,230                       | 1,023                             |
| Less internal interest                                   | (420)                       | (742)                       | 933                               |
| <b>Activity Expenditure</b>                              | <b>19,573</b>               | <b>20,974</b>               | <b>20,012</b>                     |
| <b>Activity Surplus/(Deficit)</b>                        | <b>(7,005)</b>              | <b>(7,230)</b>              | <b>(5,038)</b>                    |
| Council Reserves   | (297)                       | (192)                       | (186)                             |
| General Rate   | 8,761                       | 7,271                       | 5,521                             |
| Replacement Reserves                                     | 1,304                       | 1,244                       | 1,221                             |
| Targeted Rate Reserves - Capital                         | (756)                       | (576)                       | (557)                             |
| Targeted Rate Reserves - Operational                     | 1,740                       | 1,725                       | 1,550                             |
| Income applied to capital                                | (3,747)                     | (2,242)                     | (2,511)                           |
| <b>Total Surplus/(Deficit) Funding</b>                   | <b>7,005</b>                | <b>7,230</b>                | <b>5,038</b>                      |

# Estimated Capital Funding Requirements - Water and Facilities

A forecast for the year ending 30 June 2011

|   | LTCCP<br>2009/10<br>\$000's | LTCCP<br>2010/11<br>\$000's | Annual Plan<br>2010/11<br>\$000's |
|---|-----------------------------|-----------------------------|-----------------------------------|
| <b>Capital Expenditure</b>                |                             |                             |                                   |
| Legislation/Standards                     | 852                         | 131                         | 85                                |
| Growth/Demand                             | 4,090                       | 4,069                       | 4,369                             |
| Level of Service                          | 1,333                       | 1,350                       | 1,407                             |
| Renewal                                   | 5,281                       | 3,013                       | 3,342                             |
| External Loan repayments                  | 913                         | 966                         | 993                               |
| Internal Loan repayments                  | 10                          | 10                          | 175                               |
| <b>Total Capital Funding Requirements</b> | <b>12,479</b>               | <b>9,539</b>                | <b>10,371</b>                     |
| <b>Funded By</b>                          |                             |                             |                                   |
| Council Reserves                          | 108                         | 447                         | 446                               |
| General Rate                              | (1,692)                     | 145                         | (106)                             |
| Replacement Reserves                      | 4,921                       | 4,182                       | 4,690                             |
| Targeted Rate Reserves - Capital          | 2,729                       | 1,476                       | 1,748                             |
| Targeted Rate Reserves - Operational      | (159)                       | (668)                       | (679)                             |
| External Loans Raised                     | 2,825                       | 1,715                       | 1,761                             |
| Income applied to capital                 | 3,747                       | 2,242                       | 2,511                             |
| <b>Total Funding</b>                      | <b>12,479</b>               | <b>9,539</b>                | <b>10,371</b>                     |

## Variations between LTCCP and Annual Plan

- The variations between the LTCCP and the Annual Plan arose from the restructure of Council during the year. The number of core groups within Council increased and the departments within the core groups have been realigned in accordance with the new structure.

# Roading and Projects

This activity contributes to achieving all of the community outcomes:

| Accessible Waikato | Active Waikato | Educated Waikato | Green Waikato | Sustainable Waikato | Safe Waikato | Thriving Waikato | Vibrant Waikato | Well Waikato |
|--------------------|----------------|------------------|---------------|---------------------|--------------|------------------|-----------------|--------------|
| ✓                  | ✓              | ✓                | ✓             | ✓                   | ✓            | ✓                |                 | ✓            |

Roading has the highest expenditure of any of the Council's activities. This group of activities includes operational, planning and design of roads, as well as design project management and supervision for parks and reserves, roading, stormwater, water and wastewater capital and renewal projects.

Council also provides a fire control service outside the urban fire districts to enable a quick response to rural fires. This is achieved through co-operation with the New Zealand Fire Service and the use of Council and contractor resources. A District Fire Plan is updated annually, which details the responsibilities, resources and procedures that are used to meet these objectives.

## The Road Network

The transport network provides all weather access and efficient movement of vehicles between communities within the district. Roads are the major component of the transport system, and represent a significant investment.

There are also significant stretches of state highway passing through the district such that the highways form an integral part of the transportation network, connecting the regions and major cities. State Highway 1 almost bisects the district from north to south, hence the rapid development of the Auckland to Cambridge (Waikato) expressway is important. The "interim" State Highways 39 and 1B, continue to grow with more and more traffic using them. Highways 26 and 23 provide important links between Hamilton and Morrinsville and Raglan respectively.

This activity is also made up of a number of sub-activities, including:

- Pavement maintenance.
- Drainage maintenance.
- Surface water channels.
- Carriageway resurfacing.
- Pavement renewal.
- Unsealed roads.

Council receives subsidy funding of around 50% for certain maintenance, renewal, safety and upgrading works on the roading network. This subsidy has been reduced by approximately \$8 million by the funding agency over the 3-year period from 2009/2010 to 2011/2012.

### **Network, pavement and drainage maintenance, surface water channels**

Regular maintenance of the roading network ensures that the asset is maintained in a safe and serviceable condition, while extending the life of the asset to protect the investment that Council has made in it.

Maintenance of the roading network includes addressing surface faults, which can present a hazard to the motorist, and ensuring that drainage is well maintained and keeps the pavement layers free of excess water.

Maintenance of the road surface includes the repair of potholes and seal failures, as well as the regular grading of the unsealed roads.

Drainage maintenance includes the clearing and renewing of side drains and the repair and replacement of drainage systems and installation of kerb and channel and small culverts. The surface of the road and the associated drainage is maintained in such a way that any flooding of traffic lanes is kept to a minimum. Important pavement and drainage maintenance activities include:

- Grading of unsealed roads.
- Addition of metal to unsealed roads.
- Repair of pavement faults including potholes and digouts.
- Clearing of roadside shoulders and drains.
- Repairs to, and replacement of, culverts less than two metres in diameter.
- Emergency works – attending to storm damage, flooding, slips, and other hazards such as fallen trees.

### **Carriageway resurfacing, pavement renewal**

Roads are a major component of Council's transportation system, and represent a significant investment. The sealed surface of a road waterproofs the underlying pavement and provides an all-weather skid resistant surface for vehicles. Pavement renewals are timed so that a road is reconstructed when it is no longer viable to maintain (that is, the cost to reconstruct the road is cheaper, or has more benefit than continuing to maintain it) and is therefore at the end of its useful life.

Pavements also require upgrading for other reasons, for example, when traffic patterns have changed, or when crashes are occurring due to a fault in the road. When pavements are renewed the work can often extend into the adjoining verges, particularly in the rural areas. In these situations, level areas for walking can be provided where there is a demonstrated need for walking facilities or where walking can be encouraged. Improvement works associated with pavement renewal can include improvements to intersections, widening of the traffic lanes, increasing sight distance through earthworks where visibility is restricted, reviewing and modifying signage and road marking, traffic calming works to modify driver behaviour, and the provision of safe access for pedestrian and cycle traffic.

### **Unsealed roads**

Unsealed roads are addressed through three categories of work:

- Seal extension – where the unsealed road is fully designed and upgraded to a safe sealed road standard.
- Unsealed upgrade – where the unsealed road is improved (often to a designed standard compatible with a future seal extension project) in terms of alignment, width, surface; but remains unsealed.
- Isolated improvements – where the existing road is upgraded to improve safety or to reduce future maintenance costs. This activity slowly lifts the overall standard of the unsealed network over time by carrying out earthworks to improve sight distance or increase width in localised areas, minor realignments, improvements to drainage, and the pavement or surfacing layers.

# Key projects for 2010/2011

- Ruapuke Road seal extension.

## What we plan to do

| Project   | LTCCP<br>Projected Cost<br>2010/2011<br>\$ | Annual Plan<br>Projected Cost<br>2010/2011<br>\$ |
|---|--|--|
| <b>Pavement and Drainage Maintenance and Surface Water Channels</b> |  |  |
| Pavement maintenance  | 515,000                                    | 250,000  |
| Surface water channel maintenance                                   | 201,600                                    | 201,600  |
| Drainage maintenance  | 540,000                                    | 325,000  |
| <b>Carriageway Resurfacing and Pavement Renewal</b>                 |  |  |
| 126km of sealed roads are resurfaced                                | 4,720,876                                  | 4,030,000  |
| 12.5km of area wide pavement treatment                              | 6,561,382                                  | 6,132,382  |
| Thin asphalt  | 130,000                                    | 130,000  |
| <b>Unsealed Roads</b>   |  |  |
| Cost of seal extension  | 1,237,437                                  | 2,311,192  |
| Length of seal extension  | 0.9km                                      | 3.12km   |
| Unsealed upgrade  | 134,685                                    | 134,685  |
| Isolated improvements   | 862,000                                    | 510,000  |

### Area Wide Treatment (AWT)

Area wide treatment in 2010/2011 will be selected from the following roads:

- Highway 22
- Horotiu Road
- Te Kowhai Road
- Middle Road
- Waingaro Road
- Piako Road
- Okaeria Road
- Woodlands Road
- Kimihia Road
- Seddon Road
- Tahuna Road
- Holland Road
- Rayner Road

### Seal Extension

Seal extensions in 2010/2011 will be selected from the following roads:

- Ruapuke Road
- Maungatawhiri Road
- Ranstead Road
- Puke Road

## Variations between the LTCCP and Annual Plan

- The New Zealand Transport Agency has reduced its subsidy to Council for Road Maintenance by \$2,081,876 (gross). This funding reduction will require Council to defer non-urgent maintenance and reduce the carriageway resurfacing and pavement renewal work programmes.
- Area Wide Treatment for Highway 22, Paiko, Horotiu and Te Kowhai Roads have been advanced into the 2010 year. These projects will be replaced by Area Wide Treatment on Waingaro Road.
- Seal Extension work on Maungatawhiri Road will be brought forward to take advantage of competitive pricing and resource availability. This programme change will also reduce the future size of the Rural Seal Extension programme and create more balance over the LTCCP period.

# Bridges

Council is responsible for over 296 bridges and culverts throughout the district, which serve as an important and vital component of the road network. Timely and appropriate maintenance is carried out to maximise the serviceable life of these structures. Generally, bridges and culverts are replaced when it is no longer viable or safe to maintain them.

Maintenance works and new culvert construction are carried out in accordance with Environment Waikato guidelines to ensure aquatic life is able to pass through the structures.

The district has a number of single lane bridges, which may be upgraded and widened over time, particularly if they are impacting on safety, and as traffic volumes increase.

Where a structure is replaced the project can also involve road realignment to improve safety. Major capital improvement works also contribute to safety by upgrading the structure to current industry standards.

Council also aims to ensure that its bridge structures are at all times sound and therefore safe for the loads they are required to carry. Inspections are undertaken on a two-yearly cycle.

## Key Projects

- Repair twin culverts at route position 10,900m on Rotowaro Road.

## What we plan to do

| Project            | LTCCP                       | Annual Plan                 |
|--------------------|-----------------------------|-----------------------------|
|                    | Projected Cost<br>2010/2011 | Projected Cost<br>2010/2011 |
| Bridge maintenance | \$ 730,500                  | \$ 600,000                  |

## Variations between the LTCCP and Annual Plan

- The New Zealand Transport Agency has reduced its subsidy to Council for bridge maintenance by \$130,500 (gross). This funding reduction will require Council to defer non-urgent maintenance.

# Corridor Maintenance

The transport network includes not only the paved road and footpath surfaces, but also the land between the property boundaries that make up the road reserve, all of which is referred to as the transport corridor.

Corridor maintenance activities include: traffic services (signs and road marking), carriageway (street) and amenity lighting (including some under veranda lights), amenity works/corridor maintenance (mowing, weed spraying, street cleaning, kerb sweeping and catch pit cleaning, litter patrol and bin cleaning), removal of graffiti, and the maintenance of railway/road level crossing warning devices.

Corridor maintenance serves three purposes - it assists road safety by creating a consistent driving environment, improves the efficiency of traffic flow and drainage systems, and creates a tidy and consistent appearance throughout the communities and rural areas in the district. Our aim is to provide an appropriate level of service that achieves these goals for an affordable cost. In doing so Council recognises that it is cost effective to carry out maintenance routinely, especially for mowing, weed control, street sweeping and litter collection, rather than respond to problems as they arise.

## Key projects for 2010/2011

Council plans to maintain the road corridors to a standard that meets the specified service levels.

## What we plan to do

| Project                                 | LTCCP                       | Annual Plan                 |
|---|-----------------------------|-----------------------------|
|   | Projected Cost<br>2010/2011 | Projected Cost<br>2010/2011 |
|   | \$                          | \$                          |
| Amenity lighting                        | 10,500                      | 10,500                      |
| Traffic services                        | 498,750                     | 498,750                     |
| Carriageway lighting                    | 180,000                     | 180,000                     |
| Street cleaning and amenity maintenance | 86,268                      | 86,268                      |

## Variations between the LTCCP and Annual Plan

Nil

# Footpath and Cycleways

This activity improves the quality of our pedestrian infrastructure by repairing or replacing damaged footpaths and installing new ones where appropriate to ensure that walking destinations are linked.

Much of the district's walking network is included in the road reserve (i.e. is placed alongside the road) while other walkways run off-road or into our many parks and reserves. To encourage more walking it is important that these walkways are connected and readily accessible. Where repairs and new installation of footpaths is adjacent to the road edge, the kerb and channel and associated drainage system is often repaired or installed in conjunction with the footpath works.

Council is currently revising its walking and cycling strategy to ensure good alignment and planning of footpath, walkway priorities and funding.

## What we plan to do

### Project

Footpaths

| <b>LTCCP<br/>Projected Cost<br/>2010/2011</b> | <b>Annual Plan<br/>Projected Cost<br/>2010/2011</b> |
|---|---|
| \$<br>510,250                                 | \$<br>327,983                                       |

## Variations between the LTCCP and Annual Plan

- The New Zealand Transport Agency has removed its footpath subsidy to Council. This change will require Council to reduce its footpath maintenance and renewal programme by \$182,267 by deferring capital works.

# Network Administration

This activity includes the administration of the transportation network, including Council's in-house maintenance, design and project management teams. Council's transportation group is responsible for the asset management and operation of the transportation network. Under the Land Transport Management Act 2003, Council is required to produce a Land Transport Programme that is consistent with the New Zealand Transport Strategy or the Regional Land Transport Strategy.

## Key projects for 2010/2011

Land Transport programme administration, pavement management system administration, renewal of the Roding Asset Maintenance Management (RAMM) asset database contract and management of the maintenance, design and project management teams.

# Passenger Transport

Council in partnership with Environment Waikato contributes to the availability of quality bus services within the district. Council aims to support and encourage services where the community signals a need for them, where they will be supported by patronage, and where they can be provided at reasonable cost.

The management of service levels for the actual bus service lies with Environment Waikato. The services currently supported include:

- Huntly internal service.
- Hamilton to Ngaruawahia/Huntly.
- Te Kauwhata/Meremere to Pukekohe.
- Raglan to Hamilton.

Council also maintains and provides bus stops and some bus shelters for these services.

## What we plan to do

Council intends to maintain the four existing bus routes.

| Project  | LTCCP     | Annual Plan |
|--|-----------|-------------|
|  | 2010/2011 | 2010/2011   |
|  | \$        | \$          |
| Huntly internal passenger transport                  | 12,694    | 12,360      |
| Hamilton to Ngaruawahia/Huntly passenger transport   | 199,752   | 194,500     |
| Te Kauwhata/Meremere to Pukekohe passenger transport | 2,403     | 2,403       |
| Raglan to Hamilton passenger transport               | 93,087    | 90,640      |
| Bus shelter installation                             | 25,675    | 25,675      |

## Variations between the LTCCP and the Annual Plan

- Council expects increased passenger usage to reduce expenses on some routes.

# Road Safety

The aim of Council's road safety activity is to reduce the incidence and severity of crashes in the district. In line with the Government's Road Safety to 2010 strategy, Council's initiatives for safety address engineering, education, and enforcement issues. The strategy is currently being reviewed by central government.

Minor safety improvement works are engineering initiatives targeted at reducing actual crashes as recorded in the New Zealand Transport Agency (NZTA) database (CAS). Council's road safety co-ordinator works closely with both local and neighbouring communities to help them develop and implement educational and promotional initiatives. While the Police carry out enforcement, Council staff work closely with them to co-ordinate other safety initiatives.

To ensure safety activities are correctly targeting the causes of crashes and that works are prioritised correctly, Council undertakes detailed reviews of crash statistics and their historical trending at five yearly intervals. Crash reduction studies are undertaken on black spots and black routes as identified through the CAS database. Council completes safety audits on a sample of its capital projects to ensure that new works add to the safety improvement of the entire transportation network.

Council has implemented a safety management system to ensure that all decisions about maintenance and construction are made within the context of improving safety.

## Key projects for 2010/2011

Numerous road safety campaigns are scheduled to run during 2010/2011.

## What we plan to do

| <b>Project</b>                            | <b>LTCCP<br/>2010/2011<br/>\$</b> | <b>Annual Plan<br/>2010/2011<br/>\$</b> |
|---|-----------------------------------|---|
| New Zealand Transport Agency minor safety | 1,554,500                         | 1,524,593                               |
| Road safety education                     | 156,104                           | 179,423                                 |

## Variations between the LTCCP and the Annual Plan

- Reduced minor safety subsidy available from NZTA due to reduced program
- Road safety program increased due to increase in subsidy from NZTA (gross)

# How we know we are on track

Within the framework of applicable legislation we aim to provide consistent service levels in the following areas.

| Level of Service                                       | Customer Measure   | Target 2010/11 | Technical Measure  | Target 2010/11 |
|--|--|----------------|--|----------------|
| Provision of an affordable transportation network.     | Capital projects as consulted in the Annual Plan and LTCCP, are implemented on time and within 5% of budget. 85% of projects completed within timeframe. | 100%           | All NZTA subsidised projects comply with NZTA funding requirements.  | 100%           |
| Provision of a well maintained transportation network. | Residents are satisfied with the Waikato District's roads overall.   | 66%            | Network (including footpath network) maintained in accordance with the maintenance contract conditions and available budget. | 100%           |
| Safe movement of people and vehicles on the network.   | Valid complaints per annum regarding safety of road alignment and condition.   | <10 per annum  | Fatal road crashes where road factors are implicated.  | Zero           |
|  |  |                | All new roads are designed in compliance with NZTA approved standards.   | 100%           |
|  |  |                | Safety audits actioned and implemented in accordance with NZTA requirements.   | 100%           |

# Estimated Expenses and Revenue Statement - Roading and Projects

A forecast for the year ending 30 June 2011

|  | LTCCP<br>2009/10<br>\$000's | LTCCP<br>2010/11<br>\$000's | Annual Plan<br>2010/11<br>\$000's |
|--|-----------------------------|-----------------------------|-----------------------------------|
| <b>Revenue</b>   |                             |                             |                                   |
| Finance income   | 117                         | 193                         | 155                               |
| Activity income - other than contributions and subsidies | 787                         | 776                         | 621                               |
| Activity income - contributions                          | 2,660                       | 2,698                       | 2,698                             |
| Activity income - subsidies                              | 12,199                      | 12,655                      | 11,023                            |
| Less Internal Interest                                   | (117)                       | (193)                       | (155)                             |
| <b>Activity Revenue</b>                                  | <b>15,646</b>               | <b>16,129</b>               | <b>14,342</b>                     |
| <b>Expenditure</b>                                       |                             |                             |                                   |
| Depreciation and amortisation expense                    | 7,644                       | 8,058                       | 7,863                             |
| Personnel costs  | 2,561                       | 2,634                       | 2,506                             |
| Finance costs  | 1,061                       | 1,223                       | 1,225                             |
| Activity expenditure                                     | 6,716                       | 6,732                       | 7,011                             |
| Indirect Costs   | 1,507                       | 1,608                       | 1,370                             |
| Less Internal Interest                                   | (57)                        | (59)                        | (89)                              |
| <b>Activity Expenditure</b>                              | <b>19,432</b>               | <b>20,196</b>               | <b>19,886</b>                     |
| <b>Activity Surplus/(Deficit)</b>                        | <b>(3,786)</b>              | <b>(4,067)</b>              | <b>(5,544)</b>                    |
| Council Reserves   | (1,692)                     | (1,692)                     | (1,898)                           |
| General Rate Reserves - Net Transfers                    | 15,695                      | 16,516                      | 16,062                            |
| Replacement reserves                                     | 344                         | 0                           | (598)                             |
| Targeted rate reserves - operational                     | (981)                       | (1,002)                     | (1,002)                           |
| Income applied to capital                                | (9,580)                     | (9,755)                     | (7,020)                           |
| <b>Total Surplus/(Deficit) Funding</b>                   | <b>3,786</b>                | <b>4,067</b>                | <b>5,544</b>                      |

# Estimated Capital Funding Requirements - Roading and Projects

A forecast for the year ending 30 June 2011

|   | LTCCP<br>2009/10<br>\$000's | LTCCP<br>2010/11<br>\$000's | Annual Plan<br>2010/11<br>\$000's |
|---|-----------------------------|-----------------------------|-----------------------------------|
| <b>Capital Expenditure</b>                |                             |                             |                                   |
| Growth/Demand                             | 1,751                       | 1,570                       | 1,699                             |
| Level of Service                          | 5,152                       | 5,110                       | 5,731                             |
| Renewal                                   | 11,975                      | 11,748                      | 9,318                             |
| External Loan repayments                  | 1,318                       | 1,560                       | 1,629                             |
| Internal Loan repayments                  | <b>20,196</b>               | <b>19,988</b>               | <b>18,377</b>                     |
| <b>Total Capital Funding Requirements</b> |                             |                             |                                   |
| <b>Funded By</b>                          |                             |                             |                                   |
| Council Reserves                          | 1,260                       | 1,451                       | 1,451                             |
| General Rate                              | 424                         | 506                         | 506                               |
| Replacement Reserves                      | 5,335                       | 5,517                       | 5,517                             |
| Targeted Rate Reserves - Capital          | 12                          | 12                          | 12                                |
| External Loans Raised                     | 3,585                       | 2,747                       | 3,871                             |
| Income applied to capital                 | 9,580                       | 9,755                       | 7,020                             |
| <b>Total Funding</b>                      | <b>20,196</b>               | <b>19,988</b>               | <b>18,377</b>                     |

## Variations between LTCCP and Annual Plan

- The variations between the LTCCP and the Annual Plan have arisen in part from the restructuring of Council during the year and also as a result of a reduction in subsidy from NZTA.
- The restructure increased the number of core groups within Council and the departments within the core groups have been realigned in accordance with the new structure.
- The change in subsidy from NZTA has made it necessary for Council to review its work programmes as reported under the individual sections of the group.

# Council Controlled Organisations

**The Council owns shares in three Council Controlled Organisations (CCOs). These organisations independently manage facilities and deliver services. The following information explains what the organisations do and how their performance is measured.**

Council sought feedback from the community on our continued involvement in the Waikato Regional Airport Limited and Strada Corporation. Council resolved to continue our shareholding in both organisations.

## Strada Corporation Limited

### Why does it exist?

Strada Corporation (changed name from Strada Corporation from 1 July 2009) was established in 1992 as a wholly owned Council Controlled Organisation. Council wished to separate the development of its work programme and planning from the physical works. Strada was established to achieve this and to operate as a profitable business for the benefits of the Council, and ultimately Waikato district ratepayers. The Council holds shares in this organisation as this operation provides roading and related services, which are seen as being part of the core business of Council. Since its formation, the company has traded profitably and provided significant dividends which supplement Council's income.

Strada provides services to Council and a number of other clients. The relationship between Council and Strada is arms' length and most of the work is fully contestable through the tender process.

### What does it do?

Strada's core business is civil engineering, road construction and maintenance, quarry operations, drainage and subdivision work and any associated business.

## Performance measures

| Measure  | 2010/2011 |
|--|-----------|
| Ratio of consolidated shareholder's funds to total assets  | 55%       |
| Net profit after tax as a % of average shareholder's funds | 4.5%      |
| Debt / equity ratio  | 30:70     |
| Interest coverage  | 2:1       |

# Waikato Regional Airport

## Why does it exist?

In December 1995, the Council along with four other local authorities purchased the Crown's 50% shareholding in the Waikato Regional Airport Ltd. The purchase increased Council's shareholding to 15.625%. Council considers that the airport is a significant infrastructural asset for the region and is important for economic growth and development. For this reason, the Council has elected to retain its shareholding. In addition, the Local Government Act defines shareholding in an airport as a strategic asset.

## What does it do?

The company's objectives are to provide affordable, reliable and safe access to the air transport system and to enhance the economic development of the Waikato region on a commercially sound basis.

| Performance measures  | 2010/2011 |
|---|-----------|
| Net profit after tax as a % of average shareholders funds     | 0.76%     |
| Net profit after tax to total assets                          | 0.55%     |
| Net profit before tax/interest to average shareholders' funds | 3.29%     |
| Debt/Equity ratio   | 27:73     |

# Local Authority Shared Services Limited

Local authorities of the Waikato Region have established Local Authority Shared Services (LASS) Ltd as a Council Controlled Organisation by way of a company, in which each local authority will have a single share. This company will be used as an umbrella for future development of shared services through the region. The company was established during 2005/06. LASS Ltd is jointly owned by the 13 local authorities of the region, being Waikato Regional Council (Environment Waikato), Hamilton City Council, Franklin District Council, Hauraki District Council, Matamata-Piako District Council, Otorohanga District Council, Rotorua District Council, South Waikato District Council, Taupo District Council, Thames-Coromandel District Council, Waikato District Council, Waipa District Council and Waitomo District Council.

## Why does it exist?

The local authorities of the Waikato Region have worked closely together over a number of years on mutually beneficial joint projects. These projects have demonstrated the benefits that can be gained both in terms of outcomes achieved and reduction in costs to the community.

The Councils believe that the company will generate savings through economies of scale and through additional purchasing power and the ability to recover costs.

## What does it do?

There are a number of services provided by local authorities, particularly in respect of information collection and management, where improved services at lower aggregate cost can be achieved by having a number of authorities participate in purchase or development of the infrastructure for the service, and ongoing operation of it. Historically, the above have been addressed by one Council developing the service and sharing it with others on an agreed basis.

LASS has currently three shared service activities operating, Shared Valuation Data Services, Waikato Regional Transport Model and Waikato Regional Aerial Photography. Waikato DC is a participant in the latter two.

## Performance measures

The initial performance measures show best estimates and will be reviewed on a year-by-year basis to ensure that the products being offered continue to provide state of the art and cost effective processes for the shareholders.

### **Performance Targets:**

Performance targets relate to the level of services that are current or under development. It is envisaged that these targets will change as new services are developed.

- Positive cash flow will be maintained so that the equity ratio is maintained at a minimum of 40 percent.
- Customers will be surveyed annually to ensure that there is at least 90 percent satisfaction with the services provided.
- Expenditure shall not exceed that budgeted by more than 5% unless prior approval is obtained from the Directors.
- The CEO will provide a written report on the business operations and financial position of the Local Authority Shared Services as a minimum on a six monthly basis.

# Non-funded Projects

The following is a list of projects that have been submitted to Council for funding, however they are not provided for in the 2010/2011 year. These projects will be reviewed through the submission phase of the Draft Annual Plan along with submissions. A large number of the projects have not been costed at this stage.

|   | \$      |
|---|---------|
| Franklin Transition Costs (loan funding operational costs)  | 211,000 |
| Raglan Walkway/ bike track - Wainui Rd, Karioi, Te Hutewai Rd   |         |
| Raglan Lighting on Marine Parade from bridge to Nihinihi Rd - under current funding MSI (2010/11) page 76 - roading floating line                 |         |
| Raglan Walkway development Wainui Reserve to Whale Bay  |         |
| Raglan Jumping platform from Bow Street jetty and pontoon   |         |
| Raglan Development of facilities at Wainui Reserve  |         |
| Raglan Continued development of the wharf along with repairs (rather than rebuilt) to retain character  |         |
| Raglan Feasibility study on Raglan school area for indoor heated swimming pool  |         |
| Tamahere Address pedestrian and cyclist safety issues   |         |
| Tamahere Footpaths, rather than walkways - Birchwood Lane and Woodcock Rd. Storm damage footpath reallocation                                     |         |
| Tamahere Community Committee administration costs   | 2,000   |
| Tamahere Deletion of bridleways   |         |
| Funding of Te Otamanui Lagoon Walkway External Funding  | 25,000  |
| Huntly Formation of paper road off Tregoweth Lane   |         |
| Huntly Provision of Main Street security cameras  |         |
| Huntly Reinstatement of the Cenotaph to original Garden Place site  |         |
| Ngaruawahia Replant railway embankment from Market Street to bridge with Azaleas and Rhododendrons, continuing on the Northern side of the bridge |         |
| Ngaruawahia Old flour mill protection and preservation  |         |
| Ngaruawahia Upper Waikato Esplanade kerb and channel, reconstruction and traffic calming (LTCCP 2016/17)  | 350,000 |
| Ngaruawahia Waipa Esplanade, kerb and channel on western side (LTCCP 2016/17)   | 600,000 |
| Ngaruawahia Durham Street North, kerb and channel on eastern side, footpath on western side (LTCCP 2016/17)                                       | 150,000 |
| Ngaruawahia Kia Toa Rd, road lowering and kerb and channel (LTCCP 2016/17)  | 450,000 |

|   |         |
|---|---------|
| Ngaruawahia Havelock Rd West, angle parking on berm opposite soccer grounds   |         |
| Ngaruawahia Jackson St, footpath on western side linking with new subdivision   |         |
| Ngaruawahia Herschel St North, footpath on eastern side   |         |
| Ngaruawahia Information centre in the Twin Rivers Arts Centre   |         |
| Ngaruawahia Unified sports complex incorporating common changing sheds and club rooms                                       |         |
| Ngaruawahia Continue heritage lighting on SH1 from BP to the cemetery   |         |
| Te Kauwhata Roto St upgrade with footpath   |         |
| Te Kauwhata Traffic calming Waerenga Rd, including pedestrian crossing at church  |         |
| Te Kauwhata Footpath Eccles Ave to Wayside Rd   |         |
| Te Kauwhata Mahi Road kerb and channel  |         |
| Te Kauwhata Upgrade of toilets at the domain, including shower facility (Community Facilities floating line 2018)           |         |
| Te Kauwhata Provision for right-of-way for pedestrians and cyclists on Eccles Rd/ Travers Rd                                |         |
| Te Kauwhata Extension of footpath Swan Rd to scenic lookout on Waerenga Rd  |         |
| Te Kauwhata Kerb and channel starting at Eccles Ave and continuing to the village park                                      |         |
| Te Kauwhata Walkways bordering the wetlands and golf club   | 50,000  |
| Hukanui Ward Slip lane to Hukanui Marae for north bound traffic with road widening on the eastern side                      |         |
| Hukanui Ward Swings for Hukanui Park  |         |
| Hukanui Ward Kerb and channel along SH1B from Woodlands Rd to the old dairy factory   |         |
| Hukanui Ward Extension of Peach Rd trailer park facility  |         |
| Hukanui Ward Sealing of Puke Rd (LTCCP 2011/12)   | 270,884 |
| Hukanui Ward Extend 70kph speed limit zone south past the Marae   |         |
| Hukanui Ward Pedestrian refuges in the village to allow school children to cross SH1B safely, with inclusion of footpaths   |         |
| Hukanui Ward Footpath on western side of SH1B between College Drive and Peach Rd  |         |
| Hukanui Ward Reduction of speed limit on Woodlands Rd and Garfield Street from 70kph to 50kph                               |         |
| Hukanui Ward Finish kerb and seal at the south end of the cemetery  |         |
| Hukanui Ward Provision of right-turn bay into Haultain Downs from River Road  |         |
| Meremere Roadway to the rugby park  |         |
| Taupiri Assistance with increased parking area at recreation reserve  |         |
| Taupiri increased width on Murphy Lane to allow for increased overbridge traffic  |         |
| Taupiri Redevelopment of Bob Byrne Park and Jetty   |         |
| Taupiri kerb and channel on Onslow Ave, Wright St, Watts Grove and Orini Rd. Upgrade footpaths on western side of Wright St |         |
| Taupiri Upgrade of stream where it enters the Wangawata   |         |
| Taupiri Upgrade of all Taupiri stormwater   |         |
| Taupiri Review of residential/rural zoning  |         |
| Taupiri Undertake regular road safety audits implementation of a speed monitor before local school                          |         |
| Eureka Undergrounding of power past SH26/Eureka Rd  |         |

|  |        |
|--|--------|
| Eureka Review of walkway and cycleway strategy to include Eureka   |        |
| Glen Afton/Pukemiro Move Glen Afton and McDonald mine haulages from present site (Murphy's land) to Council land | 15,000 |
| Glen Afton/Pukemiro Establishment of recreation area opposite Blue Rooms   | 10,000 |
| Glen Afton/Pukemiro Footpath extension to Blue Rooms   | 15,000 |
| Glen Afton/Pukemiro Safety improvements at Inglis Road/Glen Rd intersection                                      |        |
| Glen Afton/Pukemiro Blue Rooms car park sealing  | 60,000 |
| Glen Afton/Pukemiro Extension of Claude Rd seal with proper drainage   |        |
| Glen Afton/Pukemiro All driveways to be sealed to road edge  |        |
| Tauwhare School Request for school zone lighting   | 7,000  |
| Tauwhare School Funding for pool upgrade   | 0      |

# Forecast Financial Information

|   |    |
|---|----|
| Statement of Prospective Comprehensive Income   | 75 |
| Reconciliation Statement of Prospective Comprehensive Income<br>with Estimated Consolidated Cost of Service Statement | 76 |
| Statement of Prospective Changes in Equity  | 77 |
| Statement of Prospective Financial Position   | 78 |
| Statement of Prospective Cash Flows   | 79 |
| Consolidated Estimated Cost of Service Statement  | 80 |
| Consolidated Estimated Capital Funding Requirements   | 81 |
| Statement of Accounting Policies  | 83 |
| Funding Impact Statement  | 92 |

# Statement of Prospective Comprehensive Income

A forecast for the year ending 30 June 2011

|  | LTCCP<br>2009/ 2010<br>NZ\$000's | LTCCP<br>2010/ 2011<br>NZ\$000's | Annual Plan<br>2010/ 2011<br>NZ\$000's |
|--|----------------------------------|----------------------------------|--|
| <b>Income</b>  |                                  |                                  |  |
| Rates income - targeted rates and general rates                            | 39,142                           | 40,839                           | 41,253                                 |
| Finance income   | 174                              | 277                              | 268                                    |
| Activity income - other than contributions and subsidies                   | 9,463                            | 10,202                           | 10,355                                 |
| Activity income - contributions  | 3,568                            | 3,695                            | 3,695                                  |
| Activity income - subsidies  | 12,199                           | 12,655                           | 11,023                                 |
| Gains/(loss) on the revaluation of investment properties                   | 14                               | 15                               | 0                                      |
| <b>Total Income</b>  | <b>64,560</b>                    | <b>67,683</b>                    | <b>66,594</b>                          |
| <b>Expenditure</b>   |                                  |                                  |  |
| Audit fees   | 83                               | 86                               | 101                                    |
| Depreciation and amortisation expense                                      | 13,981                           | 15,014                           | 14,681                                 |
| Personnel costs  | 15,347                           | 16,078                           | 15,627                                 |
| Finance costs  | 1,960                            | 2,271                            | 2,300                                  |
| Activity expenditure   | 21,569                           | 21,521                           | 23,217                                 |
| Other expenditure  | 524                              | 545                              | 544                                    |
| <b>Total operating expenditure</b>   | <b>53,464</b>                    | <b>55,515</b>                    | <b>56,470</b>                          |
| <b>Surplus/(Deficit) before tax</b>  | <b>11,096</b>                    | <b>12,168</b>                    | <b>10,124</b>                          |
| <b>Other comprehensive income</b>  |                                  |                                  |  |
| Revaluation gains/(losses) taken to Equity - Property, Plant and Equipment | 24,093                           | 11,136                           | 10,241                                 |
| <b>Total comprehensive Income</b>  | <b>35,189</b>                    | <b>23,304</b>                    | <b>20,365</b>                          |

# Reconciliation Statement of Prospective Comprehensive Income with Estimated Consolidated Cost of Service Statement

A forecast for the year ending 30 June 2011

|  | LTCCP<br>2009/ 2010<br>NZ\$000's | LTCCP<br>2010/ 2011<br>NZ\$000's | Annual Plan<br>2010/ 2011<br>NZ\$000's |
|--|----------------------------------|----------------------------------|--|
| <b>Income</b>  |                                  |                                  |  |
| Statement of Prospective Comprehensive Income (pg 75)            | 64,560                           | 67,683                           | 66,594                                 |
| Consolidated Estimated Cost of Service Statement (pg 80)         | 32,890                           | 35,091                           | 33,383                                 |
| <b>Difference</b>  | <b>31,670</b>                    | <b>32,592</b>                    | <b>33,211</b>                          |
| <b>The difference is due to the following revenue items:</b>     |                                  |                                  |  |
| Investment Income  | 174                              | 277                              | 268                                    |
| Penalties  | 592                              | 610                              | 612                                    |
| Asset Revaluation  | 14                               | 15                               | 0                                      |
| General Rate   | 30,890                           | 31,690                           | 32,331                                 |
|  | <b>31,670</b>                    | <b>32,592</b>                    | <b>33,211</b>                          |
| <b>Expenditure</b>   |                                  |                                  |  |
| Statement of Prospective Comprehensive Income (pg 75)            | 53,464                           | 55,515                           | 56,470                                 |
| Consolidated Estimated Cost of Service Statement (pg 80)         | 52,880                           | 54,885                           | 53,666                                 |
| <b>Difference</b>  | <b>584</b>                       | <b>630</b>                       | <b>2,804</b>                           |
| <b>The difference is due to the following expenditure items:</b> |                                  |                                  |  |
| Rate Remissions  | 233                              | 244                              | 243                                    |
| Penalty Remissions   | 232                              | 240                              | 240                                    |
| External Interest  | 126                              | 140                              | 2,300                                  |
| Other  | 1                                | 1                                | 13                                     |
| Landfill Provision   | (8)                              | 5                                | 8                                      |
|  | <b>584</b>                       | <b>630</b>                       | <b>2,804</b>                           |

# Statement of prospective changes in equity

A forecast for the year ending 30 June 2011

|  | LTCCP<br>2009/ 2010<br>NZ\$000's | LTCCP<br>2010/ 2011<br>NZ\$000's | Annual Plan<br>2010/ 2011<br>NZ\$000's |
|--|----------------------------------|----------------------------------|--|
| <b>Equity at beginning of year</b>                 |                                  |                                  |  |
| Retained Earnings                                  | 480,450                          | 527,756                          | 531,852                                |
| Other Reserves - Revaluation                       | 487,661                          | 511,536                          | 495,096                                |
| Other Reserves - Restricted                        | 57                               | 57                               | 29                                     |
| Other Reserves - Council Created                   | 4,845                            | 9,351                            | 931                                    |
| Other Reserves - Special rates and User pays       | 9,455                            | (11,778)                         | (2,973)                                |
| Other Reserves - Capital Replacement Fund          | (7,902)                          | (25,522)                         | (10,063)                               |
| Other Reserves - Development Contribution          | 2,441                            | 578                              | (2,232)                                |
| Other Reserves - Fair Value through Equity         | 123                              | 123                              | 123                                    |
| <b>Total equity at beginning of year</b>           | <b>977,130</b>                   | <b>1,012,101</b>                 | <b>1,012,763</b>                       |
| <b>Comprehensive income for the year</b>           |                                  |                                  |  |
| Retained Earnings                                  | 11,096                           | 12,168                           | 10,124                                 |
| Other Reserves - Revaluation                       | 24,093                           | 11,136                           | 10,241                                 |
| <b>Total comprehensive income for the year</b>     | <b>35,189</b>                    | <b>23,304</b>                    | <b>20,365</b>                          |
| <b>Transfers to / from retained earnings</b>       |                                  |                                  |  |
| Retained Earnings                                  | 36,210                           | 22,232                           | 1,848                                  |
| Other Reserves - Restricted                        | 0                                | 0                                | 0                                      |
| Other Reserves - Council Created                   | 4,506                            | 2,669                            | 801                                    |
| Other Reserves - Special rates and User pays       | (21,233)                         | (16,024)                         | (1,454)                                |
| Other Reserves - Capital Replacement Fund          | (17,620)                         | (8,400)                          | (603)                                  |
| Other Reserves - Development Contribution          | (1,863)                          | (477)                            | (592)                                  |
| <b>Total transfers to / from retained earnings</b> | <b>0</b>                         | <b>0</b>                         | <b>0</b>                               |
| <b>Other reserve movements</b>                     |                                  |                                  |  |
| Revaluation Reserve - Other                        | (218)                            | 0                                | (218)                                  |
| <b>Equity at end of year</b>                       |                                  |                                  |  |
| Retained Earnings                                  | 527,756                          | 562,156                          | 543,824                                |
| Other Reserves - Revaluation                       | 511,536                          | 522,672                          | 505,119                                |
| Other Reserves - Restricted                        | 57                               | 57                               | 29                                     |
| Other Reserves - Council Created                   | 9,351                            | 12,020                           | 1,732                                  |
| Other Reserves - Special rates and User pays       | (11,778)                         | (27,802)                         | (4,427)                                |
| Other Reserves - Capital Replacement Fund          | (25,522)                         | (33,922)                         | (10,666)                               |
| Other Reserves - Development Contribution          | 578                              | 101                              | (2,824)                                |
| Other Reserves - Fair Value through Equity         | 123                              | 123                              | 123                                    |
| <b>Total equity at end of year</b>                 | <b>1,012,101</b>                 | <b>1,035,405</b>                 | <b>1,032,910</b>                       |

# Statement of Prospective Financial Position

A forecast for the year ending 30 June 2011

|                                  | LTCCP<br>2009/ 2010<br>NZ\$000's | LTCCP<br>2010/ 2011<br>NZ\$000's | Annual Plan<br>2010/ 2011<br>NZ\$000's |
|----------------------------------|----------------------------------|----------------------------------|--|
| <b>Assets</b>                    |                                  |                                  |  |
| Current Assets                   |                                  |                                  |  |
| Cash and cash equivalents        | 732                              | 2,386                            | 2,446                                  |
| Debtors and other receivables    | 7,780                            | 8,032                            | 8,306                                  |
| Biological assets                | 0                                | 0                                | 56                                     |
| Prepayments                      | 153                              | 154                              | 231                                    |
| <b>Total current assets</b>      | <b>8,665</b>                     | <b>10,572</b>                    | <b>11,039</b>                          |
| <b>Non-current Assets</b>        |                                  |                                  |  |
| Property, plant and equipment    | 1,039,573                        | 1,064,782                        | 1,060,646                              |
| Intangible assets                | 2,766                            | 2,581                            | 2,404                                  |
| Investment property              | 545                              | 560                              | 615                                    |
| Other financial assets           | 8,069                            | 8,031                            | 7,994                                  |
| Total Non-current assets         | 1,050,953                        | 1,075,954                        | 1,071,659                              |
| <b>Total Assets</b>              | <b>1,059,618</b>                 | <b>1,086,526</b>                 | <b>1,082,698</b>                       |
| <b>Liabilities</b>               |                                  |                                  |  |
| Current Liabilities              |                                  |                                  |  |
| Creditors and other payables     | 9,575                            | 9,605                            | 11,019                                 |
| Employee entitlements            | 1,540                            | 1,617                            | 1,727                                  |
| Borrowings                       | 15,083                           | 268                              | 6,326                                  |
| <b>Total current liabilities</b> | <b>26,198</b>                    | <b>11,490</b>                    | <b>19,072</b>                          |
| <b>Non-current liabilities</b>   |                                  |                                  |  |
| Provisions                       | 868                              | 873                              | 1,086                                  |
| Employee entitlements            | 120                              | 123                              | 56                                     |
| Borrowings                       | 20,331                           | 38,635                           | 29,182                                 |
| Derivative financial instruments |                                  |                                  | 392                                    |
| Total Non-current liabilities    | 21,319                           | 39,631                           | 30,716                                 |
| <b>Total Liabilities</b>         | <b>47,517</b>                    | <b>51,121</b>                    | <b>49,788</b>                          |
| <b>Net Assets</b>                | <b>1,012,101</b>                 | <b>1,035,405</b>                 | <b>1,032,910</b>                       |
| Equity                           |                                  |                                  |  |
| Retained earnings                | 527,756                          | 562,156                          | 543,824                                |
| Other reserves                   | 484,345                          | 473,249                          | 489,086                                |
| <b>Total Equity</b>              | <b>1,012,101</b>                 | <b>1,035,405</b>                 | <b>1,032,910</b>                       |

# Statement of Prospective Cash Flows

A forecast for the year ending 30 June 2011

|   | LTCCP<br>2009/ 2010<br>NZ\$000's | LTCCP<br>2010/ 2011<br>NZ\$000's | Annual Plan<br>2010/ 2011<br>NZ\$000's |
|---|----------------------------------|----------------------------------|--|
| <b>Cash flows from Operating Activities</b>                             |                                  |                                  |  |
| Receipts from Rates Revenue   | 39,064                           | 40,771                           | 41,169                                 |
| Subsidies Received  | 12,132                           | 12,609                           | 11,538                                 |
| Contributions Received  | 3,568                            | 3,695                            | 3,695                                  |
| Receipts from Activities Revenue  | 8,964                            | 10,091                           | 10,429                                 |
| Interest Received   | 174                              | 277                              | 268                                    |
| Dividends Received  | 0                                | 0                                | 0                                      |
| Payments to Suppliers   | (22,270)                         | (22,179)                         | (22,942)                               |
| Payments to Employees   | (15,228)                         | (15,998)                         | (16,549)                               |
| Interest Paid   | (1,916)                          | (2,213)                          | (2,255)                                |
| <b>Net Cash from Operating Activities</b>                               | <b>24,488</b>                    | <b>27,053</b>                    | <b>25,353</b>                          |
| <b>Cash flows from investing activities</b>                             |                                  |                                  |  |
| Proceeds from sale of Property, Plant and Equipment                     | 4,536                            | 140                              | 102                                    |
| Community loans repayments received                                     | 37                               | 39                               | 95                                     |
| Purchase of Intangible Assets   | (1,100)                          | (365)                            | (363)                                  |
| Purchase of Property, Plant and Equipment                               | (42,662)                         | (28,702)                         | (28,475)                               |
| Acquisition of Investments  | (1,875)                          | 0                                | 0                                      |
| <b>Net cash from Investing Activities</b>                               | <b>(41,064)</b>                  | <b>(28,888)</b>                  | <b>(28,641)</b>                        |
| <b>Cash flows from Financing Activities</b>                             |                                  |                                  |  |
| Proceeds from Borrowings  | 18,016                           | 19,508                           | 6,071                                  |
| Repayment of Borrowings   | (1,424)                          | (16,019)                         | (1,424)                                |
| <b>Net cash from Financing Activities</b>                               | <b>16,592</b>                    | <b>3,489</b>                     | <b>4,647</b>                           |
| Net (Decrease)/ Increase in Cash, Cash Equivalent and Bank Overdrafts   | 16                               | 1,654                            | 1,359                                  |
| Cash, Cash Equivalents and Bank Overdrafts at the Beginning of the Year | 716                              | 732                              | 1,087                                  |
| <b>Cash, Cash Equivalents and Bank Overdrafts at 30 June</b>            | <b>732</b>                       | <b>2,386</b>                     | <b>2,446</b>                           |

# Consolidated Estimated Cost of Service Statement

A forecast for the year ending 30 June 2011

|  | LTCCP<br>2009/ 2010<br>NZ\$000's | LTCCP<br>2010/ 2011<br>NZ\$000's | Annual Plan<br>2010/ 2011<br>NZ\$000's |
|--|----------------------------------|----------------------------------|--|
| <b>Income</b>  |                                  |                                  |  |
| Rates income - targeted rates                            | 7,660                            | 8,538                            | 8,619                                  |
| Finance income   | 605                              | 743                              | 821                                    |
| Activity income - other than contributions and subsidies | 9,463                            | 10,202                           | 10,044                                 |
| Activity income - contributions                          | 3,568                            | 3,696                            | 3,696                                  |
| Activity income - subsidies                              | 12,199                           | 12,655                           | 11,023                                 |
| Less internal interest                                   | (605)                            | (743)                            | (821)                                  |
| <b>Total Income</b>                                      | <b>32,890</b>                    | <b>35,091</b>                    | <b>33,382</b>                          |
| <b>Expenditure</b>                                       |                                  |                                  |  |
| Audit fees   | 83                               | 86                               | 101                                    |
| Depreciation and amortisation expense                    | 13,981                           | 15,013                           | 14,691                                 |
| Personnel costs  | 15,347                           | 16,079                           | 15,734                                 |
| Finance costs  | 2,858                            | 3,428                            | 3,487                                  |
| Activity expenditure                                     | 21,621                           | 21,573                           | 22,930                                 |
| Indirect costs   | 0                                | 0                                | 150                                    |
| Other expenditure  | 58                               | 60                               | 60                                     |
| Less internal interest                                   | (1,068)                          | (1,354)                          | (1,346)                                |
| <b>Total operating expenditure</b>                       | <b>52,880</b>                    | <b>54,885</b>                    | <b>55,807</b>                          |
| <b>Surplus/(Deficit) before tax</b>                      | <b>(19,990)</b>                  | <b>(19,794)</b>                  | <b>(22,425)</b>                        |
| Council reserves   | (2,128)                          | (2,372)                          | (2,570)                                |
| General Rate - Net Transfers                             | 33,947                           | 32,952                           | 33,686                                 |
| Replacement reserves                                     | 1,561                            | 1,223                            | 1,351                                  |
| Targeted rate reserves - capital                         | (1,737)                          | (1,579)                          | (1,559)                                |
| Targeted rate reserves - operational                     | 1,706                            | 1,693                            | 1,550                                  |
| External loans raised                                    | 22                               | 0                                | 0                                      |
| Income applied to capital                                | (13,381)                         | (12,123)                         | (10,033)                               |
| <b>Total Surplus/(Deficit) Funding</b>                   | <b>19,990</b>                    | <b>19,794</b>                    | <b>22,425</b>                          |

# Consolidated Estimated Capital Funding Requirements

A forecast for the year ending 30 June 2011

|                                      | LTCCP<br>2009/ 2010<br>NZ\$000's | LTCCP<br>2010/ 2011<br>NZ\$000's | Annual Plan<br>2010/ 2011<br>NZ\$000's |
|--------------------------------------|----------------------------------|----------------------------------|--|
| <b>Capital Expenditure</b>           |                                  |                                  |  |
| Legislation/Standards                | 852                              | 131                              | 85                                     |
| Growth/Demand                        | 6,085                            | 5,888                            | 6,238                                  |
| Level of Service                     | 7,153                            | 7,086                            | 8,013                                  |
| Renewal                              | 18,108                           | 15,962                           | 13,452                                 |
| External Loan repayments             | 2,434                            | 2,746                            | 2,822                                  |
| Internal Loan repayments             | 494                              | 522                              | 556                                    |
| <b>Total Capital projects</b>        | <b>35,126</b>                    | <b>32,335</b>                    | <b>31,166</b>                          |
| <b>Funding</b>                       |                                  |                                  |  |
| Council Reserves                     | (1,640)                          | (2,156)                          | 2,089                                  |
| General Rate - Net Transfers         | 758                              | (1,204)                          | 971                                    |
| Replacement Reserves                 | (11,649)                         | (11,471)                         | 11,257                                 |
| Targeted Rate Reserves - Capital     | (2,741)                          | (1,488)                          | 1,760                                  |
| Targeted Rate Reserves - Operational | 59                               | 668                              | (679)                                  |
| Asset Sales                          | (122)                            | (53)                             | 103                                    |
| External Loans Raised                | (6,410)                          | (4,508)                          | 5,632                                  |
| Income applied to capital            | (13,381)                         | (12,123)                         | 10,033                                 |
| <b>Total Funding</b>                 | <b>(35,126)</b>                  | <b>(32,335)</b>                  | <b>31,166</b>                          |

# Reconciliation Statement of Estimated Capital Funding Requirements and Prospective Cash Flows

A forecast for the year ending 30 June 2011

|  | LTCCP<br>2009/ 2010<br>NZ\$000's | LTCCP<br>2010/ 2011<br>NZ\$000's | Annual Plan<br>2010/ 2011<br>NZ\$000's |
|--|----------------------------------|----------------------------------|--|
| <b>Capital Expenditure</b>                           |                                  |                                  |  |
| Total Capital Projects                               | 35,126                           | 32,335                           | 31,166                                 |
| Purchase of Intangible Assets                        | 1,100                            | 365                              | 363                                    |
| Purchase of Property, Plant and Equipment            | 42,662                           | 28,702                           | 28,475                                 |
| <b>Difference</b>                                    | <b>(8,636)</b>                   | <b>3,268</b>                     | <b>2,328</b>                           |
| <b>The difference is due to the following items:</b> |                                  |                                  |  |
| Loan repayments                                      | 2,928                            | 3,268                            | 2,328                                  |
| Carried forward projects from previous year          | (11,564)                         | 0                                | 0                                      |
|  | <b>(8,636)</b>                   | <b>3,268</b>                     | <b>2,328</b>                           |

# Statement of Accounting Policies

## Reporting Entity

Waikato District Council is a territorial authority governed by the Local Government Act 2002 (LGA 2002) and is domiciled in New Zealand.

The Waikato District Council group (the Council) consists of the ultimate parent The Waikato District Council and its 100% owned subsidiary Strada Corporation Limited (Strada). Strada has 100% ownership of Pemberton Construction Limited. Strada is also a 50% party to a Joint Venture Agreement, Waikato Quarries Limited. All the companies in which Council has an interest, directly or through Strada, are incorporated and domiciled in New Zealand.

The Council's primary objective is to provide goods and services for the community or social benefit rather than making a financial return. Accordingly, Council has designated itself and the group as public benefit entities for the purposes of New Zealand equivalents to International Financial Reporting Standards (NZ IFRS).

## Basis Of Preparation

### Statement of compliance

Council's financial statements have been prepared in accordance with the requirements of LGA 2002 which includes the requirement to comply with New Zealand generally accepted accounting practice (NZ GAAP).

These financial statements have been prepared in accordance with NZ GAAP. They comply with NZ IFRS, and other applicable Financial Reporting Standards, as appropriate for public benefit entities. The financial statements incorporated in the Long-Term Council Community Plan have been prepared in compliance with Financial Reporting Standard No. 42 (FRS 42): Prospective Financial Statements.

### Measurement base

The financial statement has been prepared on a historical cost basis, modified by the revaluation of land and buildings, certain infrastructural assets, investment properties, and certain financial instruments (including derivative instruments).

The actual results for the 2008/2009 financial year, and the Annual Plan financial performance and cash flows for the 2009/2010 financial year, as modified by known changes, have been used to arrive at the

opening balances for the Annual Plan as at 1 July 2010.

Functional and presentation currency

The financial statements are presented in New Zealand dollars and all values are rounded to the nearest thousand dollars (\$000's). The functional currency of the Council is New Zealand dollars.

### Changes in accounting policies

These accounting policies set out below have been applied consistently to all periods presented in these prospective financial statements.

Long Service Leave, previously on actual basis, is now accounted for on the actuarial basis.

## Significant Accounting Policies

### Basis of consolidation

The Council has not consolidated the prospective financial statements to include its subsidiary Strada and group, because Council believes the consolidation does not enhance the understanding of Council's core activities and services.

### Revenue

Revenue is measured at the fair value of the consideration received or receivable.

Rates are set annually by a resolution from Council and relate to a financial year. All ratepayers are invoiced within the financial year to which the rates have been set. Rates are recognised when levied.

Water billing revenue is recognised on an accrual basis. Unbilled usage, as a result of unread meters at year-end, are accrued on an average usage basis.

The Council receives government grants from Land Transport New Zealand, which subsidises part of the Council's costs in maintaining the local roading infrastructure. The subsidies are recognised as revenue upon entitlement as conditions pertaining to eligible expenditure have been fulfilled.

Revenue from the sale of goods is recognised when a product is sold to the customer. Revenue from the rendering of services is recognised by reference to the stage of completion of the transaction at balance date, based on the actual service provided as a percentage of the total services to be provided.

Rental income from investment properties is

recognised as revenue on a straight-line basis over the term of the lease.

Traffic and parking infringements are recognised when tickets are issued.

Where a physical asset is acquired for nil or nominal consideration, the fair value of the asset received is recognised as income. Assets vested in the Council are recognised as income when control over the asset is obtained.

Development contributions and financial contributions are recognised as revenue when the council provides, or is able to provide, the service for which the contribution was charged. Otherwise, development contributions and financial contributions are recognised as liabilities until such time as the council provides, or is able to provide, the service.

Interest income is recognised using the effective interest method.

Dividends receivable are recognised when the right to receive the payment has been established.

#### **Construction contracts**

Profits on contracts are recognised progressively over the period of each contract. The amount included in the statement of comprehensive income, and the value of the contract work in progress, are established by assessment of individual contracts taking into account the proportion of work completed, cost analysis and estimated final results.

Foreseeable losses on a contract are recognised immediately.

#### **Borrowing costs**

Borrowing costs are recognised as an expense in the period in which they are incurred.

#### **Grant expenditure**

Non-discretionary grants are those grants that are awarded if the grant application meets the specified criteria and are recognised as expenditure when an application that meets the specified criteria for the grant has been received.

Discretionary grants are those grants where the Council has no obligation to award on receipt of the grant application and are recognised as expenditure when a successful applicant has been notified of the Council's decision.

#### **Income tax**

Income tax expense in relation to the surplus or deficit for the period comprises current tax and

deferred tax.

Current tax is the amount of income tax payable based on the taxable profit for the current year, plus any adjustments to income tax payable in respect of prior years and calculated using rates that have been enacted or substantively enacted at balance date.

Deferred tax is the amount of income tax payable or recoverable in future periods in respect of temporary differences and unused tax losses. Temporary differences are differences between the carrying amount of assets and liabilities in the financial statements and the corresponding tax bases used in the computation of taxable profit.

Deferred tax liabilities are generally recognised for all taxable temporary differences. Deferred tax assets are recognised to the extent that it is probable that taxable profits will be available against the deductible temporary differences or tax losses can be utilised.

Deferred tax is not recognised if the temporary difference arises from the initial recognition of goodwill or from the initial recognition of an asset and liability in a transaction that is not a business combination, and at the time of the transaction, affects neither accounting profit nor taxable profit.

Deferred tax is recognised on taxable temporary differences arising on investments in subsidiaries and associates, and interests in joint ventures, except where the company can control the reversal of the temporary difference and it is probable that the temporary difference will not reverse in the foreseeable future.

Deferred tax is calculated at the tax rates that are expected to apply in the period when the liability is settled or the asset is realised, using tax rates that have been enacted or substantially enacted by balance date.

Current tax and deferred tax is charged or credited to the statement of comprehensive income, except when it relates to items charged or credited to equity, in which case the tax is dealt with in equity.

#### **Leases**

##### **Finance leases**

A finance lease is a lease that transfers to the lessee substantially all the risks and rewards incidental to ownership of an asset, whether or not title is eventually transferred. At the commencement of the lease term, the Council recognises finance leases as assets and liabilities in the statement of financial

position at the lower of the fair value of the leased item or the present value of the minimum lease payments. The finance charge is charged to the statement of comprehensive income over the lease period so as to produce a constant periodic rate of interest on the remaining balance of the liability.

The amount recognised as an asset is depreciated over its useful life. If there is no certainty as to whether the Council will obtain ownership at the end of the lease term, the asset is fully depreciated over the shorter of the lease term and its useful life.

### Operating leases

An operating lease is a lease that does not transfer substantially all the risks and rewards incidental to ownership of an asset. Lease payments under an operating lease are recognised as an expense on a straight-line basis over the lease term unless another systematic basis is more representative of the time pattern of the user's benefit.

### Cash and cash equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities in the statement of financial position.

### Debtors and other receivables

Debtors and other receivables are initially measured at fair value, and subsequently measured at amortised cost using the effective interest method, less any provision for impairment.

Contract Payments and Contract Retentions due but not paid in respect of completed contract work are recognised as accounts receivable. Where the payment of retentions is uncertain, the estimated associated costs are provided for.

### Inventories

Raw material stocks and trading stocks are valued at the lower of cost, determined on a first-in first-out basis, and net realisable value. Work in progress and finished products are valued at the lower of standard or average cost.

Costs included a systematic allocation of appropriate production overheads that relate to putting the inventories in their present location and condition. The allocation of production overheads is based on the normal capacity of the production facilities.

Net realisable value represents the estimated selling

price less all estimated costs of completion and costs to be incurred in marketing, selling and distribution.

### Financial assets

Financial assets are initially recognised at fair value plus transaction costs unless they are carried at fair value through profit or loss in which case the transaction costs are recognised in the statement of comprehensive income.

The Council classifies its financial assets into the following categories:

loans and receivables

fair value through equity

fair value through profit or loss

unquoted equity instruments with no active market at cost

The classification depends on the purpose for which the investments were acquired. Management determines the classification of its investments at initial recognition.

### Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They are included in current assets, except for maturities greater than 12 months after the balance date, which are included in non-current assets. The Council's loans and receivables comprise cash and cash equivalents, debtors and other receivables, and community loans.

After initial recognition they are measured at amortised cost using the effective interest method less impairment. Gains and losses when the asset is impaired or derecognised are recognised in the statement of comprehensive income.

Loans to community organisations made by the Council at nil, or below-market interest rates are initially recognised at the present value of their expected future cash flows, discounted at the current market rate of return for a similar financial instrument. The loans are subsequently measured at amortised cost using the effective interest method. The difference between the face value and present value of expected future cash flows of the loan is recognised in the statement of comprehensive income as a grant.

Financial assets at fair value through equity

Financial assets at fair value through equity are those

that are designated as fair value through equity. They are included in non-current assets unless management intends to dispose of the investment within 12 months of the balance date. The Council's financial asset at fair value through equity comprise its shares in NZ Government Insurance which is stated at net asset backing.

After initial recognition the investments are measured at their fair value, with gains and losses recognised directly in equity except for impairment losses, which are recognised in the statement of comprehensive income.

On derecognition the cumulative gain or loss previously recognised in equity is recognised in the statement of comprehensive income.

#### Financial assets at fair value through profit or loss

Financial assets at fair value through profit and loss include financial assets held for trading. A financial asset is classified in this category if acquired principally for the purpose of selling in the short term. Council's derivatives are categorised as held for trading unless they are designated as hedges. Assets in this category are classified as current assets.

#### Financial assets valued at cost

The Council's investments in the Waikato Regional Airport Limited and Local Authority Shared Services are classified as available-for-sale financial assets and are stated at cost.

The Council's investment in its subsidiary is also held at cost.

#### Impairment of financial assets

At each balance sheet date the Council assesses whether there is any objective evidence that a financial asset or group of financial assets is impaired. Any impairment losses are recognised in the statement of comprehensive income.

#### Loans and other receivables

Impairment of a loan or a receivable is established when there is objective evidence that the Council will not be able to collect amounts due according to the original terms. Significant financial difficulties of the debtor/issuer, probability that the debtor/issuer will enter into bankruptcy, and default in payments are considered indicators that the asset is impaired. The amount of the impairment is the difference between the asset's carrying amount and the present

value of estimated future cash flows, discounted using the original effective interest rate. For debtors and other receivables, the carrying amount of the asset is reduced through the use of an allowance account, and the amount of the loss is recognised in the statement of comprehensive income. When the receivable is uncollectible, it is written off against the allowance account. Overdue receivables that have been renegotiated are reclassified as current (i.e. not past due). For community loans, impairment losses are recognised directly against the instruments' carrying amount.

#### Unquoted equity investments

For equity investments classified as fair value through equity, a significant or prolonged decline in the fair value of the investment below its cost is considered an indicator of impairment. If such evidence exists for investments at fair value through equity, the cumulative loss (measured as the difference between the acquisition cost and the current fair value, less any impairment loss on that financial asset previously recognised in the statement of comprehensive income) is removed from equity and recognised in the statement of comprehensive income. Impairment losses recognised in the statement of comprehensive income on equity investments are not reversed through the statement of comprehensive income.

#### **Derivative financial instruments**

The Council uses derivative financial instruments to hedge exposure to interest rate risks arising from financing activities. The Council does not hold or issue derivative financial instruments for trading purposes.

Derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently remeasured at their fair value at each balance date. The associated gains or losses of derivatives are recognised in the statement of comprehensive income.

#### **Non-current assets held for sale**

Non-current assets held for sale are classified as held for sale if their carrying amount will be recovered principally through a sale transaction rather than through continuing use.

Non-current assets held for sale are measured at the lower of their carrying amount and fair value less costs to sell.

Any impairment losses for write-downs of non-current assets held for sale are recognised in the

statement of comprehensive income.

Any increase in fair value (less costs to sell) are recognised up to the level of any impairment losses that have been previously recognised.

Non-current assets (including those that are part of a disposal group) are not depreciated or amortised while they are classified as held for sale.

### **Property, plant and equipment**

Property, plant and equipment consist of:

Operational assets: these include land, buildings, landfill post closure, library books, plant and equipment, furniture, computers and motor vehicles.

Restricted assets: these are parks and reserves owned by the Council which provide a benefit or service to the community, and can only be disposed of after following a rigorous legal and public consultation process.

Infrastructure assets: these are the fixed utility systems owned by the Council. Each asset class includes all items that are required for the network to function. For example, wastewater reticulation includes reticulation piping and wastewater pump stations.

Council's pensioner housing, which are held for service delivery objectives, are accounted for as property, plant and equipment.

Property, plant and equipment are shown at cost or valuation, less accumulated depreciation and impairment losses.

### **Additions**

The cost an item of property, plant and equipment is recognised as an asset if, and only if, it is probable that future economic benefits or service potential associated with the item will flow to the Council and the cost of the item can be measured reliably.

In most instances, an item of property, plant and equipment is recognised at its cost. Where an asset is acquired at no cost, or for a nominal cost, it is recognised at fair value as at the date of acquisition.

### **Assets under construction**

Assets under construction are not depreciated. The total cost of a project is transferred to the relevant asset class on its completion and then depreciated.

### **Disposals**

Gains and losses on disposals are determined by

comparing the proceeds with the carrying amount of the asset. Gains and losses on disposals are reported net in the statement of comprehensive income. When revalued assets are sold, the amounts included in the asset revaluation reserves in respect of those assets are transferred to retained earnings.

### **Depreciation**

Depreciation is provided on a straight-line basis on all property, plant and equipment other than land, at rates that will write off the cost (or valuation) of the assets to their estimated residual values over their useful lives. The useful lives and associated depreciation rates of major classes of assets have been estimated as follows:

|   | <b>Useful Life (Years)</b> | <b>Depreciation Rate</b> |
|---|----------------------------|--------------------------|
| Audio-Visual Materials and Electronic Games – Libraries | 5                          | 20%                      |
| Buildings   | 20 - 100                   | 1% - 5%                  |
| Vehicles  | 6.6                        | 15%                      |
| Library Books   | 8                          | 12.5%                    |
| Computers<br>(including intangible assets)              | 4 - 7                      | 14% - 25%                |
| Office Equipment  | 3 - 10                     | 10% - 33%                |
| Furniture and Fixtures                                  | 10                         | 10%                      |
| Water Treatment   | 10 - 100                   | 1% - 10%                 |
| Water Reticulation                                      | 10 - 80                    | 1.25% - 10%              |
| Wastewater  | 8 - 100                    | 1% - 12.5%               |
| Drainage  | 35 - 100                   | 1% - 2.8%                |
| Urban Stormwater  | 35 - 100                   | 1% - 2.8%                |
| <b>Roading</b>  |                            |                          |
| Pavement – sealed                                       | 65 - 100                   | 1% - 1.5%                |
| Pavement (basecourse)                                   |                            |                          |
| - sealed  | 65 - 100                   | 1% - 1.5%                |
| - unsealed metal  | 20                         | 5%                       |
| Surface Water Channel                                   | 20 - 80                    | 1.25% - 5%               |
| Culverts  | 80                         | 1.25%                    |
| Guardrails/Barriers                                     | 40 - 80                    | 1.25% - 2.5%             |
| Footpaths   | 15 - 80                    | 1.25% - 6.7%             |
| Street Lighting   | 20                         | 5%                       |
| Bridges   | 60 - 100                   | 1% - 1.67%               |
| Signs   | 20                         | 5%                       |

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The residual value, depreciation method and useful life of an asset are reviewed, and adjusted if applicable, at each balance sheet date.

### Revaluation

Land and buildings (operational and restricted), and infrastructural assets (except land under roads) are revalued on a regular basis to ensure that their carrying amount does not differ materially from fair value, and at least every three years. All other asset classes are stated at depreciated historical cost.

The Council assesses the carrying values of its revalued assets at each balance sheet date to ensure that they do not differ materially from the assets' fair value. If there is a material difference, the off-cycle asset classes are revalued.

The Council accounts for revaluations of property, plant and equipment on a class of asset basis.

The results of revaluing are credited or debited to an asset revaluation reserve for that class of asset. Where this results in a debit balance in the asset revaluation reserve, this balance is expensed in the statement of comprehensive income. Any subsequent increase on revaluation that offsets a previous decrease in value recognised in the statement of comprehensive income will be recognised first in the statement of comprehensive income up to the amount previously expensed, and then credited to the revaluation reserve for that class of asset.

Operational and restricted land and operational buildings valuation was performed by Geoff Guyett of Valuation and Management Services Limited, and the valuation is effective as at 1 July 2007. The valuation of properties valued by their components was performed by R G McFarlane of Quotable Value New Zealand Limited, and the valuation is effective as at 1 July 2007. Infrastructural asset classes water, wastewater, stormwater and refuse transfer stations, were valued by Graeme Hughson of Maunsell Limited, and the valuation is effective as at 1 July 2007. Infrastructural asset classes roading and bridges, were valued by Wayne E Hatcher of Opus International Limited, and the valuation is effective as at 1 July 2007. Land under roads was valued by Simon Badham of Beca Ltd, effective 1 July 2000. On transition to NZ IFRS, the Council elected to use the fair value of land under roads as at 1 July 2000 as deemed cost. Land under roads are no longer revalued.

Opening asset value at 1 July 2010 was calculated using 30 June 2009 actual assets re-valued at 30 June 2010, using appropriate BERL factors. In addition, new assets per the 2009/10 annual Plan were added at cost.

### *Intangible assets*

#### Goodwill

Goodwill, representing the excess of the cost of acquisition over the fair value of the identifiable assets, liabilities and contingent liabilities acquired, is recognised as an indefinite intangible asset because the life of the new combined entity cannot be readily assessed. Goodwill is not amortised but tested for impairment annually and whenever there is an indication that the goodwill may be impaired. To the extent that the balance of goodwill is no longer probable of being recovered from the expected future economic benefits, it is recognised immediately as an expense. Impairment is determined by assessing the recoverable amount of the cash-generating unit to which the goodwill applies. Where the recoverable amount is less than the carrying amount, an impairment loss is recognised. An impairment of goodwill is not subsequently reversed.

#### Software acquisition and development

Acquired computer software licenses are capitalised on the basis of costs incurred to acquire and bring to use the specific software. Costs associated with maintaining computer software are recognised as an expense when incurred. Costs that are directly associated with the development of software for internal use by the Council are recognised as an intangible asset. Direct costs include the software development employee costs and an appropriate portion of relevant overheads. This asset class, which is amortised on a straight-line basis, has a useful life of 3 to 7 years and the amortisation rates are between 14% to 33%. Staff training costs are recognised as an expense when incurred.

#### Consents

Consent costs for capital works are recognised at cost, and amortised over the life of the consents.

The amortisation charge for each period is recognised in the statement of comprehensive income.

### *Impairment of property, plant and equipment and intangible assets*

Intangible assets that have an indefinite useful life, or not yet available for use, are not subject to amortisation and are tested annually for impairment.

Assets that have a finite useful life are reviewed for indicators of impairment at each balance date. Where there is an indicator of impairment the asset's recoverable amount is estimated. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use.

Value in use is depreciated replacement cost for an asset where the future economic benefits or service potential of the asset are not primarily dependent on the asset's ability to generate net cash inflows and where the entity would, if deprived of the asset, replace its remaining future economic benefits or service potential.

The value in use for cash-generating assets and cash generating units is the present value of expected future cash flows.

If an asset's carrying amount exceeds its recoverable amount, the asset is impaired and the carrying amount is written down to the recoverable amount. For revalued assets the impairment loss is recognised against the revaluation reserve for that class of asset. Where that results in a debit balance in the revaluation reserve, the balance is recognised in the statement of comprehensive income.

For assets not carried at revalued amount, the total impairment loss is recognised in the statement of comprehensive income.

The reversal of an impairment loss on a revalued asset is credited to the revaluation reserve. However, to the extent that an impairment loss for that class of asset was previously recognised in statement of comprehensive income, a reversal of the impairment loss is also recognised in the statement of comprehensive income.

For assets not carried at a revalued amount (other than goodwill) the reversal of an impairment loss is recognised in the statement of comprehensive income.

#### Investment property

Properties leased to third parties under operating leases are classified as investment property unless the property is held to meet service delivery objectives, rather than to earn rentals or for capital appreciation.

Investment property is measured initially at cost, including transaction costs. After initial recognition,

the Council measures all investment properties at fair value as determined annually by an independent valuer. Gains or losses arising from a change in the fair value of investment property are recognised in the statement of comprehensive income.

#### **Creditors and other payables**

Creditors and other payables are initially measured at fair value and subsequently measured at amortised cost using the effective interest method.

#### **Employee entitlements**

##### Short-term employee entitlements

Employee benefits that the Council expects to be settled within 12 months of balance date are measured at nominal values based on accrued entitlements at current rate of pay. These include salaries and wages accrued up to balance date, annual leave earned to, but not yet taken at balance date, retiring and long service leave entitlements expected to be settled within 12 months, and sick leave.

The Council recognises a liability for sick leave to the extent that absences in the coming year are expected to be greater than the sick leave entitlements earned in the coming year. The amount is calculated based on the unused sick leave entitlement that can be carried forward at balance date, to the extent that the Council anticipates it will be used by staff to cover those future absences. A provision has been recognised for the unused entitlement.

##### Long-term employee entitlements

Entitlements that are payable beyond 12 months, such as long service leave, have been calculated on an actuarial basis. The calculation is based on:

likely future entitlements accruing to staff, based on years of service, years to entitlement, the likelihood that staff will reach the point of entitlement and contractual entitlement information;

the present value of the estimated future cash flows

The discount rate is based on the relevant interest rate for government stock. The inflation factor is based on the expected long-term increase in remuneration for employees.

The Council's retirement gratuities are provided for on an actual basis.

A provision has been recognised for the long service

leave and retirement gratuities.

### **Superannuation schemes**

#### Defined contribution schemes

Obligations for contribution to defined contribution superannuation schemes are recognised as an expense in the statement of comprehensive income as incurred.

#### **Provisions**

The Council recognises a provision for future expenditure of uncertain amount or timing when there is a present legal or constructive obligation as a result of a past event, and it is probable that expenditure will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation. Provisions are measured at the present value of the expenditure expected to be required to settle the obligation using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the liability. The increase in the provision due to the passage of time is recognised as an interest expense and is included in 'finance costs'.

#### **Borrowings**

Borrowings are initially recognised at their fair value net of transaction costs incurred. After initial recognition, all borrowings are measured at amortised cost using the effective interest method.

They are included in current or non-current assets based on whether or not they mature within 12 months of the balance date.

#### **Equity**

Equity is the community's interest in the Council and is measured as the difference between total assets and total liabilities. Equity is disaggregated and classified into a number of reserves.

The components of equity are:

Retained earnings

Asset revaluation reserves

Restricted reserves

Council created reserves

Targeted rates reserves

Capital replacement fund

Development contribution reserves

Fair value through equity reserves

Restricted Reserves and Council Created Reserves are components of equity generally representing a particular use to which various parts of equity have been assigned.

#### Restricted reserves

Restricted reserves are those reserves subject to specific conditions accepted as binding by the Council and which may not be revised by the Council without reference to the Courts or third party. Transfers from these reserves may be made only for certain specified purposes or when certain specified conditions are met.

#### Council-created reserves

Council-created reserves are reserves established by Council decisions. Council may alter them without reference to any third party or the Courts. Transfers to and from these reserves are at the discretion of Council.

#### **Goods and Services Tax (GST)**

All items in the financial statements are stated exclusive of GST except for Debtors and Other Receivables and Creditors and Other Payables, which are presented on a GST inclusive basis. When GST is not recoverable as an input tax, it is recognised as part of the related asset or expense.

The net amount of GST recoverable from, or payable to, the Inland Revenue Department (IRD) is included as part of receivables or payables in the statement of financial position.

The net GST paid to, or received from the IRD, including the GST relating to investing and financing activities is classified as an operating cash flow in the statement of cash flows.

Commitments and contingencies are disclosed exclusive of GST.

#### **Cost allocation policy**

The Council has derived the cost of service for each significant activity of the Council using the cost allocation system outlined below.

Direct costs are those costs directly attributable to a significant activity. Indirect costs are those costs which cannot be identified in an economically feasible manner with a specific significant activity.

Direct costs are charged directly to significant activities. Indirect costs are charged to significant activities using cost drivers such as actual usage, staff numbers and floor area.

### ***Cautionary Note for Prospective Financial Statements***

The purpose for the preparation of the prospective financial statements is to enable ratepayers, residents and any other interested parties to obtain information about the expected future financial performance, position and cash flows of the Council for the period identified. The information contained in these statements may not be appropriate for purposes other than that as previously described.

The preparation of prospective financial statements requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may vary from these estimates and the variations may be material.

The significant assumptions underlying the prospective financial statements are unchanged from the 2009-2019 LTCCP.

#### Commitments and Contingencies for 2009-19 LTCCP

During May 2004 the shareholders of Waikato Regional Airport Limited (of which Waikato District Council has a 15.625% shareholding) authorised the company to issue further shares totaling \$21.6m to existing shareholders.

The Airport Directors invoked their right to call up \$12m of this capital in 2009.

# Funding Impact Statement

The Local Government Act introduces the concept of a Funding Impact Statement, which outlines how the activities contained in the Long-Term Council Community Plan will be funded.

All rates quoted in the Funding Impact Statement are inclusive of GST

## Revenue and Financing Mechanism

The revenue and financing mechanisms to be used by the Council, including the amount to be produced by each mechanism are as follows:

|                                      | <b>LTCCP<br/>Charge\$<br/>2009/2010<br/>\$000</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011<br/>\$000</b> | <b>Annual Plan<br/>Charge\$<br/>2010/2011<br/>\$000</b> |
|--------------------------------------|---|---|---|
| General Rate                         | 26,489  | 26,955  | 27,101  |
| Uniform Annual General Charge        | 8,262   | 8,696   | 8,924   |
| <b>TOTAL</b>                         | <b>34,751</b>                                     | <b>35,651</b>                                     | <b>36,025</b>   |
| Fees and Other Charges               | 7,846   | 8,276   | 8,519   |
| Rates Penalties                      | 591   | 612   | 612   |
| Investment Income                    | 174   | 277   | 268   |
| Financial Contributions              | 4,014   | 4,157   | 4,157   |
| Grants and Subsidies                 | 12,199  | 12,655  | 11,023  |
| Sale of Property, Plant & Equipment  | 238   | 158   | 182   |
| Loan Repayment from External Parties | 0   | 0   | 0   |
| External Borrowing                   | 18,016  | 4,508   | 17,571  |
| <b>TOTAL</b>                         | <b>43,078</b>                                     | <b>30,643</b>                                     | <b>42,332</b>   |
| <b>Total Targeted Rates:</b>         | <b>11,396</b>                                     | <b>12,802</b>                                     | <b>12,760</b>   |
| DD Austins                           | 7   | 8   | 9   |
| DD Blairs                            | 1   | 1   | 2   |
| DD Churchill East                    | 27  | 28  | 28  |
| DD Greenhill Rd                      | 1   | 1   | 2   |
| DD Guests                            | 2   | 2   | 4   |
| DD Hills                             | 1   | 1   | 1   |
| DD Hopuhopu                          | 4   | 4   | 6   |
| DD Horohoro                          | 28  | 30  | 35  |
| DD Huntly West                       | 4   | 4   | 10  |
| DD Island Block                      | 1   | 1   | 1   |
| DD Kimihia Pumped                    | 1   | 1   | 1   |
| DD Kirikiriroa Horsham Downs         | 10  | 11  | 11  |
| DD Kirikiriroa Komakorau             | 4   | 5   | 5   |
| DD Lake Waikare Frost                | 2   | 2   | 0   |
| DD Lake Waikare Nikau                | 1   | 1   | 0   |

|    |                        | <b>LTCCP<br/>Charge\$<br/>2009/2010<br/>\$000</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011<br/>\$000</b> | <b>Annual Plan<br/>Charge\$<br/>2010/2011<br/>\$000</b> |
|----|------------------------|---|---|---|
| DD | Lake Waikare Ohinewai  | 1   | 2   | 1   |
| DD | Lake Waikare Rangiriri | 1   | 1   | 0   |
| DD | Lake Waikare West      | 3   | 3   | 3   |
| DD | Matangi                | 24  | 25  | 25  |
| DD | Mangawara              | 1   | 1   | 1   |
| DD | Meremere East          | 21  | 22  | 23  |
| DD | Meremere West          | 1   | 1   | 1   |
| DD | Ngaruawahia North      | 1   | 1   | 2   |
| DD | Ohinewai               | 0   | 0   | 0   |
| DD | Okowhau                | 2   | 2   | 2   |
| DD | Orchard Road           | 1   | 1   | 1   |
| DD | Pukekapia No 1         | 1   | 1   | 1   |
| DD | Pukeroro               | 1   | 1   | 1   |
| DD | Rangiriri              | 5   | 5   | 5   |
| DD | Ruawaro No 1 Central   | 1   | 1   | 0   |
| DD | Ruawaro No 1 East      | 1   | 1   | 2   |
| DD | Ruawaro West           | 0   | 0   | 0   |
| DD | Swan Road              | 59  | 62  | 59  |
| DD | Tamahere               | 8   | 8   | 4   |
| DD | Tamahere Rural         | 150   | 159   | 164   |
| DD | Te Kowhai              | 2   | 2   | 2   |
| DD | Travers Road           | 2   | 2   | 2   |
| DD | Vrsaljkos              | 1   | 1   | 1   |
| CF | Eureka Hall            | 5   | 5   | 5   |
| CF | Gordonton Hall         | 10  | 10  | 10  |
| CF | Horsham Downs Hall     | 7   | 7   | 7   |
| CF | Huntly                 | 72  | 72  | 72  |
| CF | Huntly Pool            | 47  | 47  | 47  |
| CF | Maramarua Hall         | 6   | 6   | 6   |
| CF | Matangi Hall           | 16  | 16  | 16  |
| CF | Meremere Hall          | 4   | 4   | 4   |
| CF | Ngaruawahia Hall       | 29  | 30  | 30  |
| CF | Ohinewai Hall          | 3   | 3   | 3   |
| CF | Orini Hall             | 4   | 4   | 4   |
| CF | Puketaha Hall          | 7   | 6   | 7   |
| CF | Raglan Hall            | 28  | 29  | 29  |
| CF | Ruawaro Hall           | 6   | 6   | 6   |

|      |                       | <b>LTCCP<br/>Charge\$<br/>2009/2010<br/>\$000</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011<br/>\$000</b> | <b>Annual Plan<br/>Charge\$<br/>2010/2011<br/>\$000</b> |
|------|-----------------------|---|---|---|
| CF   | Tamahere Hall         | 66  | 70  | 69  |
| CF   | Taupiri Hall          | 10  | 10  | 10  |
| CF   | Tauwhare Hall         | 6   | 6   | 6   |
| CF   | Te Akau/Waingaro Hall | 6   | 6   | 6   |
| CF   | Te Hoe Hall           | 3   | 3   | 3   |
| CF   | Te Kowhai Hall        | 21  | 21  | 21  |
| CF   | Te Mata Hall          | 4   | 4   | 4   |
| CF   | Whitikahu Hall        | 8   | 8   | 8   |
| R    | General District      | 2,000   | 2,303   | 2,303   |
| R    | Raglan                | 131   | 142   | 142   |
| R    | Te Mata / Te Uku      | 22  | 23  | 23  |
| USW  | Raglan                | 362   | 372   | 372   |
| USW  | District Wide         | 372   | 395   | 394   |
| W    | Southern Districts    | 499   | 577   | 656   |
| W    | Gordonton             | 4   | 4   | 4   |
| W    | Tauwhare Pa           | 18  | 20  | 20  |
| W    | Western Districts     | 9   | 10  | 12  |
| W    | District Wide         | 1,688   | 1,863   | 1,863   |
| WW   | District Wide         | 2,697   | 3,057   | 3,056   |
| WbyM | Southern Districts    | 990   | 1,127   | 1,058   |
| WbyM | Western District      | 46  | 52  | 49  |
| WbyM | North Waikato         |   |   | 0   |
| WbyM | District Wide         | 1,758   | 2,017   | 1,972   |
| CWC  | Tauwhare Pa           |   | 16  | 0   |
| CWC  | Whale Bay             |   |   | 0   |
| CWC  | Taniwharau Street     | 8   | 8   | 8   |
| CWC  | Taupiri               | 36  | 34  | 34  |
| CWC  | Rangiriri             | 7   | 6   | 6   |

W – Water, WW – Wastewater, USW – Urban Stormwater, DD – Land Drainage, R – Refuse, CF – Community Facilities, WbyM – Water by Meter, CWC – Capital Works Contribution

## Variations between LTCCP and Annual Plan

- Targeted Rates for Utilities have changed from separate rates for each water, wastewater or stormwater scheme to a District Wide Rate for each category of service.
- The District Wide costs are generally higher than predicted in the LTCCP. For detailed explanations of these increases refer to the comments in the Community Assets section of the Annual Plan.

# Rate Types

Rates may be levied by General Rate, Uniform Annual General Charge or Targeted Rates (either on the basis of value or as a fixed charge). The following rates are to be set by Council for the financial year commencing 1 July 2010 and ending 30 June 2011.

## General Rate

A General Rate will be set on the capital value of rateable properties. The General Rate required to undertake the work programme outlined in this Annual Plan will be \$184.62 per \$100,000 of the capital value. (\$177.84 in 2009/2010). This level is based on the existing rating databases and a review of the number and value of properties, which may be added to the rating base, prior to setting the rate based on an effective date of 30 June.

## Differential Rating

Historically, Council is not in favour of differential rating for General Rate. Council believes that some of the rating inequities are removed through the capital value rating system and therefore does not consider it appropriate to introduce differential rating.

## Rating of Utilities

By legislation, Council is required to value the assets of utility companies. This includes gas, electricity and telecommunication networks as well as Council-owned networks for water, wastewater and stormwater.

After considerable debate, Council elected to fully rate these assets. Several utility companies made submissions on rating issues but, after considering the issues raised, Council is still of the opinion that fully rating is the only fair and equitable approach to adopt. Council does not consider that utility assets have a significantly different pattern of rating benefit to justify a differential rate. Council does not intend to charge utility operators targeted rates because of the nature of the assets – mainly pipelines and power poles. These assets are not connected to water, wastewater or stormwater systems. In addition, infrastructural assets do not require a refuse collection.

## Uniform Annual General Charge (UAGC)

A UAGC of \$463.00 (\$450.00 in 2009/2010), which is not linked to property values, will be assessed per rating unit for the 2010/2011 year.

Council considered and agreed on a range of services which a UAGC might cover. The appropriate services are viewed as people-related, rather than property-related.

The \$463.00 UAGC will contribute towards the funding of people-related services, which include Libraries, Parks and Reserves, Public Cemeteries, Public Swimming Pools, Public Toilets, Community Centres, Community Liaison, Grants and Donations, Safer Communities, Animal Control, Civil Defence and Safety, Building Control, Environmental Health, Resource Management Planning, Environmental Consents Planning, Area Offices and Democracy/Local Government.

Council considered that the public portion of all the activities listed could legitimately be funded by way of UAGC. In practice this is not legally possible as the Local Government (Rating) Act 2002 (LGRA) restricts the level at which the UAGC can be set.

At \$463.00, the UAGC is set at approximately 19.28% of the legislative maximum, (which is 30%). Council considered this was fair and equitable and took into account the needs of our diverse community. Council has proposed a significant increase in the UAGC for the coming year as a means of bringing equity back into its rating following the impact of the last district revaluation.

## Targeted Rates

Targeted Rates are set on each rateable property within a defined rating area to cover the operation, maintenance and part of the capital costs of:

- halls, community centres and community facilities

- land drainage and urban stormwater
- refuse collection, recycling and disposal
- wastewater collection, treatment and disposal
- water supplies.

Council has chosen to set the Targeted Rates on a fixed charge basis - in other words, all properties that receive the service pay a set amount, regardless of property value. The exceptions to this are land drainage which is levied on a set dollar amount per hectare and water by meter which is charged by consumption. Council adopts the following as definitions for the differential categories for the 2010/2011 financial year:

- Residential - any part of a rating unit that is used primarily for residential purposes.
- Commercial - any part of a rating unit that is not categorised as residential.

### **Rating of Separately Used or Inhabited Parts of a Rating Unit**

#### **Objective**

To fairly apportion charges to properties containing multiple residences where it is equitable to do so.

#### **Conditions and Criteria**

The Council will raise multiple charges against each separately inhabited part of a rating unit.

The basis of a unit of occupancy is that which can be separately let and permanently occupied. For the purpose of this charge, where the occupancy is an accessory one or is ancillary to another property or part thereof, no separately used part exists. For example:

- Not separately used parts of a rating unit:

- A residential sleep-out or granny flat without independent kitchen facilities.
- A hotel room with or without kitchen facilities.
- Motel rooms with or without kitchen facilities.
- Individual storage garages/sheds/partitioned areas of a warehouse.
- Individual offices/premises of partners in a partnership.

- These are separately used parts of a rating unit:

- Houses/Flats/Apartments.
- Flats which share kitchen/bathroom facilities.

### **Details of individual Targeted Rates are as follows:**

#### **Community Facilities**

The Council has set a Targeted Rate for the purpose of covering the costs of maintenance and operation of community facilities in the respective defined rating areas. This charge is set per rating unit within the ward boundary. The Targeted Rates are specific to individual areas and are set as a fixed charge across each area.

| <b>Area</b>                      | <b>LTCCP<br/>Charge\$<br/>2009/2010</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011</b> | <b>Annual Plan<br/>Charge\$<br/>2010/11</b> |
|----------------------------------|---|---|---|
|                                  | <b>\$</b>                               | <b>\$</b>                               | <b>\$</b>                                   |
| Huntly                           | 40.00                                   | 40.00                                   | 40.00                                       |
| Huntly pool rural catchment area | 15.00                                   | 15.00                                   | 15.00                                       |

| <b>Area</b> | <b>LTCCP<br/>Charge\$<br/>2009/2010</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011</b> | <b>Annual Plan<br/>Charge\$<br/>2010/11</b> |
|-------------|---|---|---|
|             | <b>\$</b>                               | <b>\$</b>                               | <b>\$</b>                                   |
| Ngaruawahia | 15.00                                   | 15.00                                   | 15.00                                       |
| Raglan      | 15.00                                   | 15.00                                   | 15.00                                       |

The Huntly Community Facilities rate is to be retained as \$40 for 10 years (ending 2017/18) to assist with the costs of the pool-covering project.

### Community Centres

The Council has set a Targeted Rate for the purpose of covering the costs of maintenance and operation of halls, other facilities and community centres in the respective defined rating areas. This charge is set per separately used or inhabited portion of a property within the defined hall/community centre area. The Targeted Rates are specific to individual areas and are set as a fixed charge across each area. The rates are differentiated in that residential parts are charged. This is taking into account that commercial parts do not use this service.

| <b>Area</b>        | <b>LTCCP<br/>Charge\$<br/>2009/2010</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011</b> | <b>Annual Plan<br/>Charge\$<br/>2010/11</b> |
|--------------------|---|---|---|
|                    | <b>\$</b>                               | <b>\$</b>                               | <b>\$</b>                                   |
| Eureka             | 25.00                                   | 25.00                                   | 25.00                                       |
| Gordonton          | 25.00                                   | 25.00                                   | 25.00                                       |
| Horsham Downs      | 25.00                                   | 25.00                                   | 25.00                                       |
| Maramarua          | 22.50                                   | 22.50                                   | 22.50                                       |
| Matangi            | 22.50                                   | 22.50                                   | 22.50                                       |
| Meremere           | 22.50                                   | 22.50                                   | 22.50                                       |
| Ohinewai           | 22.50                                   | 22.50                                   | 22.50                                       |
| Orini              | 25.00                                   | 25.00                                   | 25.00                                       |
| Puketaha           | 36.00                                   | 36.00                                   | 36.00                                       |
| Ruawaro            | 27.50                                   | 27.50                                   | 27.50                                       |
| Tamahere           | 66.00                                   | 66.00                                   | 66.00                                       |
| Taupiri            | 22.50                                   | 22.50                                   | 22.50                                       |
| Tauwhare           | 25.00                                   | 25.00                                   | 25.00                                       |
| Te Akau / Waingaro | 30.00                                   | 30.00                                   | 30.00                                       |
| Te Hoe             | 22.50                                   | 22.50                                   | 22.50                                       |
| Te Kowhai          | 40.00                                   | 40.00                                   | 40.00                                       |
| Te Mata            | 22.50                                   | 22.50                                   | 22.50                                       |
| Whitikahu          | 50.00                                   | 50.00                                   | 50.00                                       |

Council invoices and collects the following rates on behalf of the mentioned Councils.

## Hall/Community Centre

### Franklin District Council Charge (per dwelling unit)

|             | <b>LTCCP<br/>Charge\$<br/>2009/2010</b> | <b>Annual Plan<br/>Charge\$<br/>2010/11</b> |
|-------------|---|---|
| Glen Murray | \$ 33.75                                | \$ 33.75                                    |
| Mangatangi  | 22.50                                   | 22.50                                       |
| Naike       | 40.00                                   | 40.00                                       |

### Matamata-Piako District Council (charge on land value)

|              |           |           |
|--------------|-----------|-----------|
| Hoe-O-Tainui | 0.0000294 | 0.0000294 |
| Tauhei       | 0.000063  | 0.000063  |

### Waipa District Council (per dwelling)

|           |       |       |
|-----------|-------|-------|
| Fencourt  | 14.00 | 14.00 |
| Koromatua | 20.00 | 20.00 |
| Hautapu   | 17.50 | 17.50 |

## District Refuse

The Council has set a Targeted Rate for the purpose of covering the costs of household refuse collection, recycling and disposal where the refuse collection service is provided (excluding Raglan and Te Mata/Te Uku). This charge is set per separately used or inhabitable portion of a property or building and is set as a fixed charge.

|   | <b>LTCCP<br/>Charge\$<br/>2009/2010</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011</b> | <b>Annual Plan<br/>Charge\$<br/>2010/11</b> |
|---|---|---|---|
|   | \$                                      | \$                                      | \$  |
| District Refuse (excluding Raglan and Te Mata/Te Uku) | 146.00                                  | 169.00                                  | 169.00                                      |

## Raglan Recycling and Waste Minimisation

The Council has set a Targeted Rate for the purpose of covering the costs of recycling and waste minimisation where the service is provided in Raglan. This charge is per separately used or inhabitable portion of a property or building and is set as a fixed charge.

|   | <b>LTCCP<br/>Charge\$<br/>2009/2010</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011</b> | <b>Annual Plan<br/>Charge\$<br/>2010/11</b> |
|---|---|---|---|
|   | \$                                      | \$                                      | \$  |
| Raglan Recycling and Waste Minimisation | 75.00                                   | 78.00                                   | 78.00                                       |

## Te Mata / Te Uku Recycling Collection Point

The Council has set a Targeted Rate for the purpose of covering the costs of recycling and waste minimisation collection points for the Te Mata and Te Uku area. The Targeted Rate is levied on a defined rating area. This charge

is set per rating unit and is set as a fixed charge.

|   | <b>LTCCP<br/>Charge\$<br/>2009/2010</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011</b> | <b>Annual Plan<br/>Charge\$<br/>2010/11</b> |
|---|---|---|---|
|   | <b>\$</b>                               | <b>\$</b>                               | <b>\$</b>                                   |
| Te Mata / Te Uku Recycling Collection Point | 30.00                                   | 32.00                                   | 32.00                                       |

### Water Supply

The Council has set a Targeted Rate for water supply based on the provision (connected to the supply) or availability (property situated within 100 metres of any part of the waterworks) of a water supply service to land.

The Targeted Rates are set as a fixed charge per connection or 50% of this fixed charge for availability in the main urban centres. The charges are differentiated taking into account the extent of use of the water supply service. Properties with meters are charged 25% of the Connected Rate as they contribute through their consumption charges. Non-metered commercial properties and commercial properties with accommodation are charged 100% of the Connected Rate.

The charges for Southern and Western Districts are excluded from the District Wide Targeted Rate as they are supplied from Hamilton City and the charging regime is different.

### Area Connected

|                                      | <b>Connected/<br/>Available</b> | <b>LTCCP<br/>Charge\$<br/>2009/2010</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011</b> | <b>Annual Plan<br/>Charge\$<br/>2010/11</b> |
|--------------------------------------|---------------------------------|---|---|---|
|                                      |                                 | <b>\$</b>                               | <b>\$</b>                               | <b>\$</b>                                   |
| Gordonton                            | Connected                       | 131.00                                  | 144.00                                  | 144.00                                      |
| Southern Districts                   | Connected                       | 274.00                                  | 301.00                                  | 301.00                                      |
| Tauwhare Pa                          | Connected                       | 448.00                                  | 492.00                                  | 492.00                                      |
| Western Districts                    | Connected                       | 165.00                                  | 182.00                                  | 182.00                                      |
| District Wide                        | Available                       | 240.00                                  | 264.00                                  | 264.00                                      |
| District Wide                        | Connected                       | 120.00                                  | 132.00                                  | 132.00                                      |
| District Wide - meter                | Connected                       | 60.00                                   | 66.00                                   | 66.00                                       |
| District Wide – commercial non-meter | Connected                       | 240.00                                  | 264.00                                  | 264.00                                      |

### Water by Meter

The Council has set a Targeted Rate for water according to the quantity of water consumed by any person receiving the same as measured or controlled by meter.

The District Wide Targeted Rate has been set across all water supply schemes on a per cubic metre basis. The Targeted Rate is differentiated, with Northern Waikato paying a higher rate to take into account the different cost structures of providing water. Water by Meter rates are applicable per six month usage.

The charges for Southern and Western Districts are excluded from the District Wide Targeted Rate as they are supplied from Hamilton City and the charging regime is different.

| Area                             | LTCCP     | LTCCP     | Annual Plan |
|----------------------------------|-----------|-----------|-------------|
|                                  | Charge\$  | Charge\$  | Charge\$    |
|                                  | 2009/2010 | 2010/2011 | 2010/11     |
|                                  | \$        | \$        | \$          |
| Gordonton                        | 1.34      | 1.45      | 1.60        |
| Southern Districts               | 1.34      | 1.45      | 1.60        |
| Western Districts                | 1.34      | 1.45      | 1.60        |
| District Wide                    | 0.97      | 1.06      | 1.06        |
| District Wide – Genesis          | 0.97      | 1.06      | 1.06        |
| District Wide – Northern Waikato | 1.14      | 1.26      | 1.26        |

### Wastewater

The Council has set a Targeted Rate for wastewater based on the provision (connected to the supply) or availability (property situated within 30 metres of a public wastewater drain - to which it is capable of being effectively connected) of the service.

The Targeted Rates are set as a fixed charge per connection or 50% of this fixed charge for availability in the main urban centres. There are three levels of differentiation to take into account the different cost structures of providing wastewater.

The three levels of differentiation are as follows:

Zone A - Huntly, Ngaruawahia\*

Zone B - Raglan, Te Kauwhata, Rangiriri

Zone C - Maramarua, Matangi, Meremere, Te Kowhai, Taupiri

| Area                   | Connected/<br>Available | LTCCP     | LTCCP     | Annual Plan |
|------------------------|-------------------------|-----------|-----------|-------------|
|                        |                         | Charge\$  | Charge\$  | Charge\$    |
|                        |                         | 2009/2010 | 2010/2011 | 2010/11     |
|                        |                         | \$        | \$        | \$          |
| District Wide - Zone A | Connected               | 288.00    | 331.00    | 331.00      |
| District Wide - Zone A | Available               | 144.50    | 166.00    | 166.00      |
| District Wide - Zone B | Connected               | 413.00    | 454.00    | 454.00      |
| District Wide - Zone B | Available               | 206.00    | 227.00    | 227.00      |
| District Wide - Zone C | Connected               | 546.00    | 600.00    | 600.00      |
| District Wide - Zone C | Available               | 273.00    | 300.00    | 300.00      |

\*Including Horotiu

### Wastewater Pan

The Council has set a Targeted Rate for wastewater based on the provision of services (connected to the supply) for each of the third and subsequent pans. As per Note 4 of the Local Government (Rating) Act 2002 this rate will not apply to residential properties. This Targeted Rate is differentiated based on the use to which the land is put.

The following are the differential land use definitions for wastewater in relation to the third and subsequent pans:

**Non-rateable:** Organisations classified by the Act as fully non-rateable or organisations deemed by Council to be non-profitable are charged 10% of the connected rate for the third and subsequent pans in accordance with the aim of Council to assist non-profit organisations.

**Assistance for the Elderly:** Organisations deemed by Council to be supportive of the elderly, including Retirement Homes, Rest Homes and Council owned Pensioner Flats are charged 20% of the connected rate for the third and subsequent pans in accordance with the Council aim of assisting with the elderly.

**Commercial:** Commercial organisations (such as motels, clubs such as the Raglan Club, RSAs and Workingmens Clubs), hotels and retail/business premises and other organisations are charged 50% of the connected rate for the third and subsequent pans for the additional use they make of the wastewater systems.

|                             | <b>LTCCP<br/>Charge\$<br/>2009/2010</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011</b> | <b>Annual Plan<br/>Charge\$<br/>2010/11</b> |
|-----------------------------|---|---|---|
|                             | <b>\$</b>                               | <b>\$</b>                               | <b>\$</b>                                   |
| <b>District Wide Zone A</b> |   |   |   |
| Non-rateable                | 29.00                                   | 33.00                                   | 33.00                                       |
| Assistance for the Elderly  | 58.00                                   | 66.00                                   | 66.00                                       |
| Commercial                  | 144.00                                  | 165.00                                  | 165.00                                      |
| <b>District Wide Zone B</b> |   |   |   |
| Non-rateable                | 42.00                                   | 46.00                                   | 46.00                                       |
| Assistance for the Elderly  | 83.00                                   | 91.00                                   | 91.00                                       |
| Commercial                  | 206.00                                  | 227.00                                  | 227.00                                      |
| <b>District Wide Zone C</b> |   |   |   |
| Non-rateable                | 55.00                                   | 60.00                                   | 60.00                                       |
| Assistance for the Elderly  | 109.00                                  | 120.00                                  | 120.00                                      |
| Commercial                  | 273.00                                  | 300.00                                  | 300.00                                      |

### Urban Stormwater

The Council has set a Targeted Rate for urban stormwater based on the availability of drainage to land and it is set on a fixed charge basis.

The District Wide Targeted Rate will be differentiated for Raglan to take into account the different cost structures of providing stormwater reticulation in different areas.

|               | <b>LTCCP<br/>Charge\$<br/>2009/2010</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011</b> | <b>Annual Plan<br/>Charge\$<br/>2010/11</b> |
|---------------|---|---|---|
|               | <b>\$</b>                               | <b>\$</b>                               | <b>\$</b>                                   |
| District Wide | 78.00                                   | 82.00                                   | 82.00                                       |
| Raglan        | 210.00                                  | 226.00                                  | 226.00                                      |

## Tamahere Rural Stormwater

The Council has set a Targeted Rate for Tamahere Rural Stormwater based on the availability of drainage to land. This Targeted Rate is specific to the Tamahere stormwater rating area and is set on a fixed charge basis across the scheme.

Council has set another Targeted Rate for extensions to the existing stormwater infrastructure to ensure that the potential for high water flows to cause erosion in the gully system is minimized. This Targeted Rate is specific to the Tamahere structure plan rating area and is set on a fixed charge basis across the area for a period of 10 years up to and including the rating year 2017/2018.

In addition to these targeted rates, ratepayers will also incur a Land Drainage targeted rate.

|   | <b>LTCCP<br/>Charge\$<br/>2009/2010</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011</b> | <b>Annual Plan<br/>Charge\$<br/>2010/11</b> |
|---|---|---|---|
|   | <b>\$</b>                               | <b>\$</b>                               | <b>\$</b>                                   |
| Tamahere  | 12.13                                   | 12.13                                   | 12.13                                       |
| Tamahere stormwater infrastructural development | 184.97                                  | 184.97                                  | 184.97                                      |

## Capital Works Contribution

The Council has set a Targeted Rate for the purpose of covering the capital cost and interest charges of work not met by a lump sum contribution. The Targeted Rates are differentiated taking into account the extent of use of the service. The targeted rates are set on a fixed charge basis for Taniwharau Street Wastewater. For other schemes Council provides ratepayers with an option on whether to pay for the cost of the the capital work by lump sum contribution or by rates over a period of years.

### Taniwharau Street Wastewater Contributions

A Targeted Rate was set for the purpose of covering the capital cost and interest charges of work not met by a lump sum contribution for the Taniwharau/Miria Te Kakara Streets Wastewater.

This Targeted Rate applies until, and including, the rating year 2012/2013.

|                   | <b>LTCCP<br/>Charge\$<br/>2009/2010</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011</b> | <b>Annual Plan<br/>Charge\$<br/>2010/11</b> |
|-------------------|---|---|---|
|                   | <b>\$</b>                               | <b>\$</b>                               | <b>\$</b>                                   |
| Taniwharau Street | 704.60                                  | 704.60                                  | 704.60                                      |

### Taupiri Wastewater Contributions

A charge of \$2,531.25 per property was made for the purpose of covering the capital cost of the wastewater system.

There are two available payment methods as outlined below:

1. Payment over the year 1 July 2010 to 30 June 2011, in three instalments.
2. Payment over 10 years. The annual payment will comprise \$225.00 capital per year from 1 July 2007 to 30 June 2017 plus GST and interest on the outstanding portion of the lump sum at the start of each rating year. Interest is currently charged at 7.3% per annum, however, this may change should interest rates change during the period. There will be the option at the start of each rating year to pay off the outstanding amount less interest.

|                    | <b>LTCCP<br/>Charge\$<br/>2009/2010</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011</b> | <b>Annual Plan<br/>Charge\$<br/>2010/11</b> |
|--------------------|---|---|---|
|                    | <b>\$</b>                               | <b>\$</b>                               | <b>\$</b>                                   |
| Taupiri – Lump sum | 2,025.00                                | 1,771.88                                | 1,771.88                                    |
| Taupiri Loan       | 391.71                                  | 386.07                                  | 386.07                                      |

### **Rangiriri Wastewater Contributions**

A charge of \$2,812.50 per property was made for the purpose of covering the capital cost of the wastewater system.

There are two available payment methods as outlined below:

1. Payment over one rating year 1 July 2010 to 30 June 2011, in three instalments.
2. Payment over 10 years. The annual payment will comprise \$250.00 capital per year from 1 July 2008 to 30 June 2018 plus GST and interest on the outstanding portion of the lump sum at the start of each rating year. Interest is currently charged at 7.3% per annum, however, this may change should interest rates change during the period. There will be the option at the start of each rating year to pay off the outstanding amount less interest.

|                      | <b>LTCCP<br/>Charge\$<br/>2009/2010</b> | <b>LTCCP<br/>Charge\$<br/>2010/2011</b> | <b>Annual Plan<br/>Charge\$<br/>2010/11</b> |
|----------------------|---|---|---|
|                      | <b>\$</b>                               | <b>\$</b>                               | <b>\$</b>                                   |
| Rangiriri – Lump sum | 2,531.25                                | 2,250.00                                | 2,250.00                                    |
| Rangiriri Loan       | 455.76                                  | 451.69                                  | 451.69                                      |

### **Land Drainage**

The Council has set a Targeted Rate for land drainage based on the degree of benefit received from the drainage system. This charge is on a land area basis (per hectare), which reflects the level of the benefit. The Targeted Rates are specific to individual land drainage schemes.

**LTCCP Charges for 2009/2010**
**Area Classification**

|                            | <b>A</b>  | <b>B</b>  | <b>C</b>  | <b>D</b>  | <b>E</b>  | <b>F</b>  |
|----------------------------|-----------|-----------|-----------|-----------|-----------|-----------|
|                            | <b>\$</b> | <b>\$</b> | <b>\$</b> | <b>\$</b> | <b>\$</b> | <b>\$</b> |
| Bells *                    |           |           | 43.54     |           |           |           |
| Austins                    | 41.92     | 26.20     | 10.48     |           |           |           |
| Blairs                     | 9.72      | 6.92      | 2.78      | 1.39      |           |           |
| Churchill East             | 61.66     | 49.33     | 37.00     |           |           |           |
| Greenhill                  | 10.71     | 9.38      | 6.70      |           |           |           |
| Guests                     | 15.54     | 10.36     |           |           |           |           |
| Hills                      | 21.19     | 15.13     | 6.05      | 3.03      |           |           |
| Hopuhopu                   | 15.49     | 10.33     | 5.16      | 1.72      |           |           |
| Horohoro                   | 57.05     | 40.75     | 16.30     | 8.15      |           |           |
| Huntly West                | 13.02     | 9.30      | 3.72      | 1.86      |           |           |
| Island Block               | 12.27     | 6.14      | 3.07      |           |           |           |
| Kimihia Pumped             | 30.44     | 15.22     |           |           |           |           |
| Horsham Downs              |           |           | 59.61     | 29.81     |           | 5.96      |
| Komakorau                  |           |           | 57.64     | 28.82     |           | 2.88      |
| Lake Waikare subdivisions: |           |           |           |           |           |           |
| Frost                      | 10.04     | 5.02      | 2.51      | 1.26      |           |           |
| Nikau                      | 9.55      | 7.96      | 6.37      | 4.78      | 3.18      | 1.59      |
| Ohinewai                   | 32.57     | 16.29     | 8.14      | 4.07      |           |           |
| Rangiriri                  | 4.61      | 2.77      | 0.92      |           |           |           |
| West                       | 6.70      | 5.36      | 2.68      | 1.34      |           |           |
| Mangawara                  | 2.57      | 1.61      | 1.29      | 0.32      |           |           |
| Mangati                    | 3.71      | 2.47      | 1.24      |           |           |           |
| Matangi                    | 11.65     |           |           |           |           |           |
| Meremere East              | 53.76     | 40.32     | 26.88     | 13.44     |           |           |
| Meremere West              | 13.13     | 9.85      | 6.56      | 3.28      |           |           |
| Ngaruawahia North          | 23.95     |           |           |           |           |           |
| Ohinewai                   | 30.05     | 15.03     | 7.51      | 3.76      |           |           |
| Okowhau                    | 25.60     | 14.63     | 7.31      | 3.66      |           |           |
| Orchard Road               | 19.93     | 15.94     |           |           |           |           |
| Pukekapia No 1             | 3.52      | 1.76      | 0.88      |           |           |           |
| Pukeroro                   | 5.15      | 3.43      | 2.57      |           |           |           |
| Rangiriri                  | 71.82     | 59.85     | 35.91     |           |           |           |
| Ruawaro No 1 Central       | 23.25     | 16.61     |           |           |           |           |
| Ruawaro No 1 East          |           | 6.37      | 4.25      | 2.12      |           |           |
| Ruawaro Furniss            |           | 20.06     | 13.37     |           |           |           |
| Swan Road                  |           | 149.58    | 99.72     | 49.86     |           |           |
| Tamahere                   | 2.97      |           |           |           |           |           |
| Te Kowhai                  | 20.17     | 15.13     | 7.56      | 5.04      | 2.52      | 1.26      |
| Travers Road               | 92.87     | 61.91     | 46.43     |           |           |           |
| Vrsaljkos                  | 29.42     |           | 14.71     |           |           |           |
| Travers Road               | 49.51     | 33.01     | 24.76     | 0         | 0         | 0         |
| Vrsaljkos                  | 26.73     | 0         | 13.37     | 0         | 0         | 0         |

**LTCCP Charges for 2010/11**  
**Area Classification**

|                            | <b>A</b>  | <b>B</b>  | <b>C</b>  | <b>D</b>  | <b>E</b>  | <b>F</b>  |
|----------------------------|-----------|-----------|-----------|-----------|-----------|-----------|
|                            | <b>\$</b> | <b>\$</b> | <b>\$</b> | <b>\$</b> | <b>\$</b> | <b>\$</b> |
| Bells *                    |           |           | 43.54     |           |           |           |
| Austins                    | 41.92     | 26.20     | 10.48     |           |           |           |
| Blairs                     | 9.72      | 6.94      | 2.78      | 1.39      |           |           |
| Churchill East             | 61.66     | 49.33     | 37.00     |           |           |           |
| Greenhill                  | 10.71     | 9.38      | 6.70      |           |           |           |
| Guests                     | 15.54     | 10.36     |           |           |           |           |
| Hills                      | 21.19     | 15.13     | 6.05      | 3.03      |           |           |
| Hopuhopu                   | 15.49     | 10.33     | 5.16      | 1.72      |           |           |
| Horohoro                   | 57.05     | 40.75     | 16.30     | 8.15      |           |           |
| Huntly West                | 13.02     | 9.30      | 3.72      | 1.86      |           |           |
| Island Block               | 12.27     | 6.14      | 3.07      |           |           |           |
| Kimihia Pumped             | 30.44     | 15.22     |           |           |           |           |
| Horsham Downs              |           |           | 59.61     | 29.81     |           | 5.96      |
| Komakorau                  |           |           | 57.64     | 28.82     |           | 2.88      |
| Lake Waikare subdivisions: |           |           |           |           |           |           |
| Frost                      | 10.04     | 5.02      | 2.51      | 1.26      |           |           |
| Nikau                      | 9.55      | 7.96      | 6.37      | 4.78      | 3.18      | 1.59      |
| Ohinewai                   | 32.57     | 16.29     | 8.14      | 4.07      |           |           |
| Rangiriri                  | 4.61      | 2.77      | 0.92      |           |           |           |
| West                       | 6.70      | 5.36      | 2.68      | 1.34      |           |           |
| Mangawara                  | 2.57      | 1.61      | 1.29      | 0.32      |           |           |
| Mangati                    | 3.71      | 2.47      | 1.24      |           |           |           |
| Matangi                    | 11.65     |           |           |           |           |           |
| Meremere East              | 53.76     | 40.32     | 26.88     | 13.44     |           |           |
| Meremere West              | 13.13     | 9.85      | 6.56      | 3.28      |           |           |
| Ngaruawahia North          | 23.95     |           |           |           |           |           |
| Ohinewai                   | 30.05     | 15.03     | 7.51      | 3.76      |           |           |
| Okowhau                    | 25.60     | 14.63     | 7.31      | 3.66      |           |           |
| Orchard Road               | 19.93     | 15.94     |           |           |           |           |
| Pukekapia No 1             | 3.52      | 1.76      | 0.88      |           |           |           |
| Pukeroro                   | 5.15      | 3.43      | 2.57      |           |           |           |
| Rangiriri                  | 71.82     | 59.85     | 35.91     |           |           |           |
| Ruawaro No 1 Central       | 23.25     | 16.61     |           |           |           |           |
| Ruawaro No 1 East          |           | 6.37      | 4.25      | 2.12      |           |           |
| Ruawaro Furniss            |           | 20.06     | 13.37     |           |           |           |
| Swan Road                  |           | 149.58    | 99.72     | 49.86     |           |           |
| Tamahere                   | 2.97      |           |           |           |           |           |
| Te Kowhai                  | 20.17     | 15.13     | 7.56      | 5.04      | 2.52      | 1.26      |
| Travers Road               | 92.87     | 61.91     | 46.43     |           |           |           |
| Vrsaljkos                  | 29.42     |           | 14.71     |           |           |           |
| Travers Road               | 49.51     | 33.01     | 24.76     | 0         | 0         | 0         |
| Vrsaljkos                  | 26.73     | 0         | 13.37     | 0         | 0         | 0         |

**Annual Plan Charges for 2010/11**
**Area Classification**

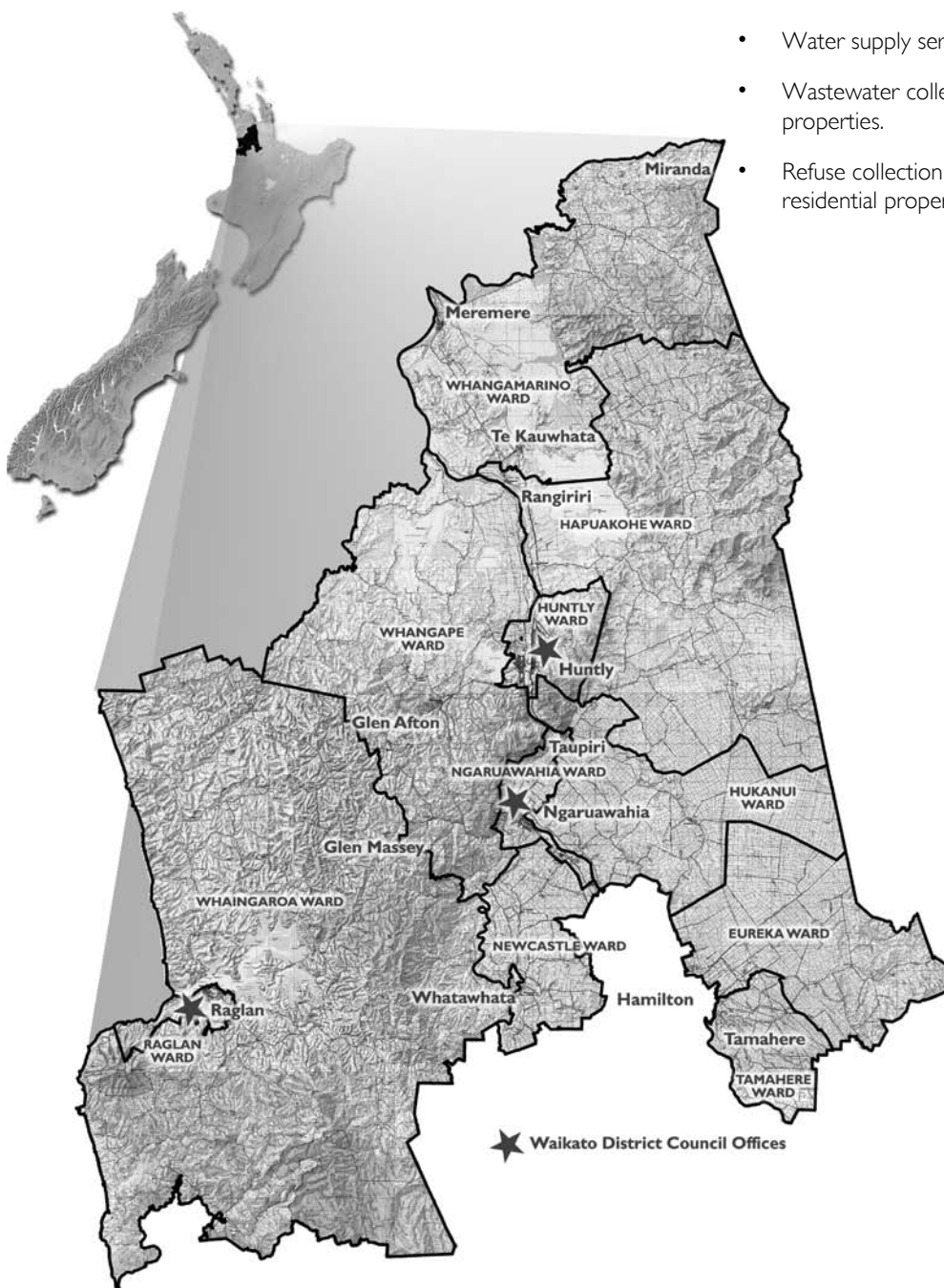
|                            | <b>A</b>  | <b>B</b>  | <b>C</b>  | <b>D</b>  | <b>E</b>  | <b>F</b>  |
|----------------------------|-----------|-----------|-----------|-----------|-----------|-----------|
|                            | <b>\$</b> | <b>\$</b> | <b>\$</b> | <b>\$</b> | <b>\$</b> | <b>\$</b> |
| Bells *                    |           |           | 43.54     |           |           |           |
| Austins                    | 41.92     | 26.20     | 10.48     |           |           |           |
| Blairs                     | 9.72      | 6.94      | 2.78      | 1.39      |           |           |
| Churchill East             | 61.66     | 49.33     | 37.00     |           |           |           |
| Greenhill                  | 10.71     | 9.38      | 6.70      |           |           |           |
| Guests                     | 15.54     | 10.36     |           |           |           |           |
| Hills                      | 21.19     | 15.13     | 6.05      | 3.03      |           |           |
| Hopuhopu                   | 15.49     | 10.33     | 5.16      | 1.72      |           |           |
| Horohoro                   | 57.05     | 40.75     | 16.30     | 8.15      |           |           |
| Huntly West                | 13.02     | 9.30      | 3.72      | 1.86      |           |           |
| Island Block               | 12.27     | 6.14      | 3.07      |           |           |           |
| Kimihia Pumped             | 30.44     | 15.22     |           |           |           |           |
| Horsham Downs              |           |           | 59.61     | 29.81     |           | 5.96      |
| Komakorau                  |           |           | 57.64     | 28.82     |           | 2.88      |
| Lake Waikare subdivisions: |           |           |           |           |           |           |
| Frost                      | 10.04     | 5.02      | 2.51      | 1.26      |           |           |
| Nikau                      | 9.55      | 7.96      | 6.37      | 4.78      | 3.18      | 1.59      |
| Ohinewai                   | 32.57     | 16.29     | 8.14      | 4.07      |           |           |
| Rangiriri                  | 4.61      | 2.77      | 0.92      |           |           |           |
| West                       | 6.70      | 5.36      | 2.68      | 1.34      |           |           |
| Mangawara                  | 2.57      | 1.61      | 1.29      | 0.32      |           |           |
| Mangati                    | 3.71      | 2.47      | 1.24      |           |           |           |
| Matangi                    | 11.65     |           |           |           |           |           |
| Meremere East              | 53.76     | 40.32     | 26.88     | 13.44     |           |           |
| Meremere West              | 13.13     | 9.85      | 6.56      | 3.28      |           |           |
| Ngaruawahia North          | 23.95     |           |           |           |           |           |
| Ohinewai                   | 30.05     | 15.03     | 7.51      | 3.76      |           |           |
| Okowhau                    | 25.60     | 14.63     | 7.31      | 3.66      |           |           |
| Orchard Road               | 19.93     | 15.94     |           |           |           |           |
| Pukekapia No 1             | 3.52      | 1.76      | 0.88      |           |           |           |
| Pukeroro                   | 5.15      | 3.43      | 2.57      |           |           |           |
| Rangiriri                  | 71.82     | 59.85     | 35.91     |           |           |           |
| Ruawaro No 1 Central       | 23.25     | 16.61     |           |           |           |           |
| Ruawaro No 1 East          |           | 6.37      | 4.25      | 2.12      |           |           |
| Ruawaro Furniss            |           | 20.06     | 13.37     |           |           |           |
| Swan Road                  |           | 149.58    | 99.72     | 49.86     |           |           |
| Tamahere                   | 2.97      |           |           |           |           |           |
| Te Kowhai                  | 20.17     | 15.13     | 7.56      | 5.04      | 2.52      | 1.26      |
| Travers Road               | 92.87     | 61.91     | 46.43     |           |           |           |
| Vrsaljkos                  | 29.42     |           | 14.71     |           |           |           |
| Travers Road               | 49.51     | 33.01     | 24.76     | 0         | 0         | 0         |
| Vrsaljkos                  | 26.73     | 0         | 13.37     | 0         | 0         | 0         |
| Vrsaljkos                  | 21.38     | 0         | 10.69     | 0         | 0         | 0         |

\* Council collects this rate on behalf of Franklin District Council

# The Waikato District Area

|  |              |
|--|--------------|
| Area   | 318,893 ha   |
| Councillors and Mayor                        | 14           |
| Community Board & Committee Members          | 53*          |
| * includes Council appointed representatives |              |
| Staff (full-time equivalent)                 | 184          |
| Rateable Assessments as at 1 July 2008       | 19,855       |
| Total length of roads                        | 1,682 kms    |
| Sealed Roads                                 |              |
| - Rural                                      | 1,091.40 kms |
| - Urban                                      | 149.33 kms   |
| Unsealed Roads                               |              |
| - Rural                                      | 438 kms      |
| - Urban                                      | 3.45 kms     |
| Footpaths                                    | 145 kms      |

- Water supply services are provided to 12,015 properties
- Wastewater collection services are provided to 7,776 properties.
- Refuse collection services are provided to 15,939 residential properties



# Council Members



**Peter Harris**

His Worship the Mayor  
(07) 824 8633



**Clint Baddeley**

Deputy Mayor  
Raglan  
(07) 825 8194  
(021) 155 3778



**Rod Wise**

Hukanui  
(07) 824 3421



**Allan Morse**

Ngaruawahia  
(07) 824 8268



**Moera Solomon**

Ngaruawahia  
0800 104 412



**Rob McGuire**

Eureka  
(07) 824 3696



**Shirley Boyde**

Huntly  
(07) 828 8540



**Graeme Tait**

Huntly  
(07) 828 8864



**Rodney Dixon**

Whaingaroa  
(07) 825 4581



**Wally Hayes**

Tamahere  
(07) 856 6616



**Dynes Fulton**

Hapuakohe  
(07) 856 6481



**George Vickers**

Whangamarino  
(07) 826 3884



**Noel Smith**

Newcastle  
(07) 824 8300



**Allan Sanson**

Whangape  
(07) 828 6966

# Council Structure

## MAYOR AND COUNCIL

Council Controlled Organisations (CCOs)  
 Strada Corporation Ltd  
 Waikato Regional Airport Ltd  
 Local Authority Shared Services Ltd

### COMMUNITY BOARDS AND COMMUNITY COMMITTEES

#### COMMUNITY BOARDS:

##### Huntly

Frank McNally (Chair)  
 Shirley Boyde\*  
 Claire Gregson  
 Shelley Lynch  
 Bryce Mounsey  
 James Read  
 Graeme Tait\*  
 Bob Tukiri

##### Raglan

Peter Storey (Chair)  
 Clint Baddeley\*  
 Leanna Darby  
 Terry Gibbs  
 Sarah Harihari  
 Rangimonehu Kereopa  
 Priscilla Spooner

##### Ngaruawahia

Bryce Sherson (Chair)  
 Toni Barton  
 John Deacon  
 Patricia Forsyth  
 Maria Henry  
 Allan Morse\*  
 Moera Solomon\*  
 Joe Wright

##### Taupiri

Joanne Jerome-Leota (Chair)  
 Lorraine Bridgeman  
 Major Herewini  
 Howard Lovell  
 Allan Morse\*  
 Bernie Nelley  
 Moera Solomon\*  
 John Tamati

##### Meremere

Jim Katu (Chair)  
 Pat Carr  
 Cedric Clover  
 Dudley Creed  
 Sonia Katu  
 Vivienne Milton  
 Darren Te Huia  
 June Te Huia  
 Grant Oldfield  
 Mathew Rudduck  
 George Vickers\*

##### Te Kauwhata

Kevin Peach (Chair)  
 Noel Bunn  
 Brenda Buxton  
 Keith Dawson  
 Heather Dillon  
 Toni Grace  
 Clare Harding  
 Gerald Jackson  
 Freda Stead  
 David Hardwick  
 George Vickers\*

#### Council works with other groups and committees in the following areas:

- Tamahere
- Matangi
- Eureka
- Gordonton
- Newstead
- Rangiriri
- Te Kowhai
- Ohinewai
- Glen Afton/Pukemiro
- Glen Massey
- Tauwhare

### STANDING COMMITTEES

Mayor Peter Harris is ex officio on all committees

#### Community Services

Cr Graeme Tait (Chair)  
 Cr Clint Baddeley (Deputy)  
 Cr Shirley Boyde  
 Cr Wally Hayes  
 Cr Rob McGuire  
 Cr Moera Solomon  
 Cr George Vickers

#### Finance and Corporate

Cr Allan Morse (Chair)  
 Cr George Vickers (Deputy)  
 Cr Rodney Dixon  
 Cr Wally Hayes  
 Cr Allan Sanson  
 Cr Graeme Tait  
 Cr Rod Wise

#### Hearings

Cr Rod Wise (Chair)  
 Cr Dynes Fulton (Deputy)  
 Cr Graeme Tait  
 Cr Allan Morse  
 Cr Noel Smith  
 Cr Moera Solomon

#### Policy

Cr Dynes Fulton (Chair)  
 Cr Moera Solomon (Deputy)  
 All Councillors

#### Roading

Cr Allan Sanson (Chair)  
 Cr Dynes Fulton (Deputy)  
 Cr Clint Baddeley  
 Cr Shirley Boyde  
 Cr Rodney Dixon  
 Cr Rob McGuire

#### Rural Ward Discretionary Fund

Mayor Peter Harris (Chair)  
 Cr Rodney Dixon (Deputy)  
 Cr Dynes Fulton  
 Cr Wally Hayes  
 Cr Rob McGuire  
 Cr Allan Sanson  
 Cr Noel Smith  
 Cr George Vickers  
 Cr Rod Wise

\*indicates a Council appointment to the Board

# Executive Team



**Nath Pritchard**  
General Manager

**Regulatory**

Building Control  
 Consents Planning  
 PIMs and LIMs  
 Environmental Health  
 Liquor Licensing  
 Monitoring and Enforcement  
 • Abandoned Vehicles  
 • Road Closures  
 • Traffic Management Plans  
 • Underpasses  
 • Animal Control  
 • Parking  
 Permits and Bylaws  
 Administration  
 Regulatory Support

**Richard Bax**  
General Manager

**Water and  
Facilities**

Facilities and Asset  
 Management  
 Parks and Reserves  
 Property Management  
 Public Swimming  
 Pools  
 Public Toilets  
 Refuse  
 Stormwater and  
 Drainage  
 Waste Minimisation  
 Wastewater  
 Water Supply

**Tony Whittaker**  
General Manager

**Strategy  
and Support**

Finance and Treasury  
 Rates  
 Information Services  
 GIS  
 Legal Services  
 Policy Planning  
 Strategic Planning  
 Structure Planning  
 Corporate Planning  
 Elections

**Ian Gooden**  
General Manager

**Roading  
and Projects**

Bridges  
 Footpaths  
 Community Infrastructure  
 and Utilities Capital  
 Projects  
 Road Safety  
 Road Network Operations  
 and Maintenance  
 Road Network Capital  
 Improvements  
 Town Upgrades  
 Rural Fire Management  
 Street Cleaning  
 Street Lighting

**Jo Ireland**  
General Manager

**Stakeholder Relations**

Civil Defence  
 Communications and  
 Graphic Design  
 Community and Iwi Liaison  
 Customer Delivery  
 Council Support  
 Cafeteria  
 Libraries  
 Economic Development  
 Graffiti Reduction  
 Grants and Donations

**Gavin Ion**  
Chief Executive

**Chief Executive's  
Group**

Business Improvement  
 Corporate and Council  
 Leadership

**Kathie Smith**  
General Manager

**Human Resources  
Group**

Human Resource Strategy  
 Health and Safety  
 Recruitment & Retention  
 Employment Relations  
 Learning & Development